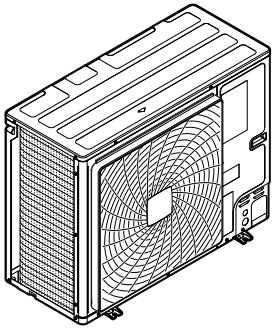




Installer and user reference guide

Inverter outdoor unit for AHU option kit and aircurtains



ERA100A7V1B
ERA125A7V1B
ERA140A7V1B

ERA100A7Y1B
ERA125A7Y1B
ERA140A7Y1B

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1 About this document

Target audience

Authorised installers + end users



INFORMATION

This appliance is intended to be used by expert or trained users in shops, in light industry and on farms, or for commercial use by lay persons.

Documentation set

This document is part of a documentation set. The complete set consists of:

- **General safety precautions:**

- Safety instructions that you must read before installing
- Format: paper (in the box of the outdoor unit)

- **Outdoor unit installation and operation manual:**

- Installation and operation instructions
- Format: paper (in the box of the outdoor unit)

- **Installer and user reference guide:**

- Preparation of the installation, reference data,...
- Detailed step-by-step instructions and background information for basic and advanced usage
- Format: Digital files on <https://www.daikin.eu>. Use the search function 🔍 to find your model.

The latest revision of the supplied documentation is published on the regional Daikin website and is available via your dealer.

The original instructions are written in English. All other languages are translations of the original instructions.

1.1 Meaning of warnings and symbols



DANGER

Indicates a situation that results in death or serious injury.



DANGER: RISK OF ELECTROCUTION

Indicates a situation that could result in electrocution.



DANGER: RISK OF BURNING/SCALDING

Indicates a situation that could result in burning/scalding because of extreme hot or cold temperatures.



DANGER: RISK OF EXPLOSION

Indicates a situation that could result in explosion.



WARNING

Indicates a situation that could result in death or serious injury.



WARNING: FLAMMABLE MATERIAL



CAUTION

Indicates a situation that could result in minor or moderate injury.



NOTICE

Indicates a situation that could result in equipment or property damage.



INFORMATION

Indicates useful tips or additional information.

Symbols used on the unit:

Symbol	Explanation
	Before installation, read the installation and operation manual, and the wiring instruction sheet.
	Before performing maintenance and service tasks, read the service manual.
	For more information, see the installer and user reference guide.
	The unit contains rotating parts. Be careful when servicing or inspecting the unit.

Symbols used in the documentation:

Symbol	Explanation
	Indicates a figure title or a reference to it. Example: "▲ 1-3 Figure title" means "Figure 3 in chapter 1".
	Indicates a table title or a reference to it. Example: "■ 1-3 Table title" means "Table 3 in chapter 1".

2 General safety precautions

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2.1 For the installer

2.1.1 General

If you are NOT sure how to install or operate the unit, contact your dealer.



DANGER: RISK OF BURNING/SCALDING

- Do NOT touch the refrigerant piping, water piping or internal parts during and immediately after operation. It could be too hot or too cold. Give it time to return to normal temperature. If you MUST touch it, wear protective gloves.
- Do NOT touch any accidental leaking refrigerant.



WARNING

Improper installation or attachment of equipment or accessories could result in electrical shock, short-circuit, leaks, fire or other damage to the equipment. ONLY use accessories, optional equipment and spare parts made or approved by Daikin unless otherwise specified.



WARNING

Make sure installation, testing and applied materials comply with applicable legislation (on top of the instructions described in the Daikin documentation).



WARNING

Tear apart and throw away plastic packaging bags so that nobody, especially children, can play with them. **Possible consequence:** suffocation.



WARNING

Provide adequate measures to prevent that the unit can be used as a shelter by small animals. Small animals that make contact with electrical parts can cause malfunctions, smoke or fire.



CAUTION

Wear adequate personal protective equipment (protective gloves, safety glasses,...) when installing, maintaining or servicing the system.



CAUTION

Do NOT touch the air inlet or aluminium fins of the unit.



CAUTION

- Do NOT place any objects or equipment on top of the unit.
- Do NOT sit, climb or stand on the unit.

In accordance with the applicable legislation, it might be necessary to provide a logbook with the product containing at least: information on maintenance, repair work, results of tests, stand-by periods,...

Also, at least, following information **MUST** be provided at an accessible place at the product:

- Instructions for shutting down the system in case of an emergency
- Name and address of fire department, police and hospital
- Name, address and day and night telephone numbers for obtaining service

In Europe, EN378 provides the necessary guidance for this logbook.

2.1.2 Installation site

- Provide sufficient space around the unit for servicing and air circulation.
- Make sure the installation site withstands the weight and vibration of the unit.
- Make sure the area is well ventilated. Do NOT block any ventilation openings.
- Make sure the unit is level.

Do NOT install the unit in the following places:

- In potentially explosive atmospheres.
- In places where there is machinery that emits electromagnetic waves. Electromagnetic waves may disturb the control system, and cause malfunction of the equipment.
- In places where there is a risk of fire due to the leakage of flammable gases (example: thinner or gasoline), carbon fibre, ignitable dust.
- In places where corrosive gas (example: sulphurous acid gas) is produced. Corrosion of copper pipes or soldered parts may cause the refrigerant to leak.

2.1.3 Refrigerant — in case of R410A or R32

If applicable. See the installation manual or installer reference guide of your application for more information.



DANGER: RISK OF EXPLOSION

Pump down – Refrigerant leakage. If you want to pump down the system, and there is a leak in the refrigerant circuit:

- Do NOT use the unit's automatic pump down function, with which you can collect all refrigerant from the system into the outdoor unit. **Possible consequence:** Self-combustion and explosion of the compressor because of air going into the operating compressor.
- Use a separate recovery system so that the unit's compressor does NOT have to operate.



WARNING

During tests, **NEVER** pressurise the product with a pressure higher than the maximum allowable pressure (as indicated on the nameplate of the unit).



WARNING

Take sufficient precautions in case of refrigerant leakage. If refrigerant gas leaks, ventilate the area immediately. Possible risks:

- Excessive refrigerant concentrations in a closed room can lead to oxygen deficiency.
- Toxic gas might be produced if refrigerant gas comes into contact with fire.



WARNING

ALWAYS recover the refrigerant. Do NOT release them directly into the environment. Use a vacuum pump to evacuate the installation.



WARNING

Make sure there is no oxygen in the system. Refrigerant may ONLY be charged after performing the leak test and the vacuum drying.

Possible consequence: Self-combustion and explosion of the compressor because of oxygen going into the operating compressor.



NOTICE

- To avoid compressor breakdown, do NOT charge more than the specified amount of refrigerant.
- When the refrigerant system is to be opened, refrigerant MUST be treated according to the applicable legislation.



NOTICE


Make sure the field piping and connections are NOT subjected to stress.




NOTICE

After all the piping has been connected, make sure there is no gas leak. Use nitrogen to perform a gas leak detection.

- In case recharge is required, see the nameplate or the refrigerant charge label of the unit. It states the type of refrigerant and necessary amount.
- Whether the unit is factory charged with refrigerant or non-charged, in both cases you might need to charge additional refrigerant, depending on the pipe sizes and pipe lengths of the system.
- ONLY use tools exclusively for the refrigerant type used in the system, this to ensure pressure resistance and prevent foreign materials from entering into the system.
- Charge the liquid refrigerant as follows:

If	Then
A siphon tube is present (i.e., the cylinder is marked with "Liquid filling siphon attached")	Charge with the cylinder upright. 

If	Then
A siphon tube is NOT present	Charge with the cylinder upside down. 

- Open refrigerant cylinders slowly.
- Charge the refrigerant in liquid form. Adding it in gas form may prevent normal operation.



CAUTION

When the refrigerant charging procedure is done or when pausing, close the valve of the refrigerant tank immediately. If the valve is NOT closed immediately, remaining pressure might charge additional refrigerant. **Possible consequence:** Incorrect refrigerant amount.

2.1.4 Electrical



DANGER: RISK OF ELECTROCUTION

- Turn OFF all power supply before removing the switch box cover, connecting electrical wiring or touching electrical parts.
- Disconnect the power supply for more than 10 minutes, and measure the voltage at the terminals of main circuit capacitors or electrical components before servicing. The voltage MUST be less than 50 V DC before you can touch electrical components. For the location of the terminals, see the wiring diagram.
- Do NOT touch electrical components with wet hands.
- Do NOT leave the unit unattended when the service cover is removed.



WARNING

If NOT factory installed, a main switch or other means for disconnection, having a contact separation in all poles providing full disconnection under overvoltage category III condition, MUST be installed in the fixed wiring.



WARNING

- ONLY use copper wires.
- Make sure the field wiring complies with the national wiring regulations.
- All field wiring MUST be performed in accordance with the wiring diagram supplied with the product.
- NEVER squeeze bundled cables and make sure they do NOT come in contact with the piping and sharp edges. Make sure no external pressure is applied to the terminal connections.
- Make sure to install earth wiring. Do NOT earth the unit to a utility pipe, surge absorber, or telephone earth. Incomplete earth may cause electrical shock.
- Make sure to use a dedicated power circuit. NEVER use a power supply shared by another appliance.
- Make sure to install the required fuses or circuit breakers.
- Make sure to install an earth leakage protector. Failure to do so may cause electrical shock or fire.
- When installing the earth leakage protector, make sure it is compatible with the inverter (resistant to high frequency electric noise) to avoid unnecessary opening of the earth leakage protector.

**WARNING**

- After finishing the electrical work, confirm that each electrical component and terminal inside the switch box is connected securely.
- Make sure all covers are closed before starting up the unit.

**CAUTION**

- When connecting the power supply: connect the earth cable first, before making the current-carrying connections.
- When disconnecting the power supply: disconnect the current-carrying cables first, before separating the earth connection.
- The length of the conductors between the power supply stress relief and the terminal block itself **MUST** be as such that the current-carrying wires are tightened before the earth wire is in case the power supply is pulled loose from the stress relief.

**NOTICE**

Precautions when laying power wiring:



- Do NOT connect wiring of different thicknesses to the power terminal block (slack in the power wiring may cause abnormal heat).
- When connecting wiring which is the same thickness, do as shown in the figure above.
- For wiring, use the designated power wire and connect firmly, then secure to prevent outside pressure being exerted on the terminal board.
- Use an appropriate screwdriver for tightening the terminal screws. A screwdriver with a small head will damage the head and make proper tightening impossible.
- Over-tightening the terminal screws may break them.

**NOTICE**

ONLY applicable if the power supply is three-phase, and the compressor has an ON/OFF starting method.

If there exists the possibility of reversed phase after a momentary black out and the power goes ON and OFF while the product is operating, attach a reversed phase protection circuit locally. Running the product in reversed phase can break the compressor and other parts.

3 Specific installer safety instructions

Always observe the following safety instructions and regulations.

Installation site (see "16.1 Preparing the installation site" [▶ 57])



WARNING

Follow the service space dimensions in this manual to install the unit correctly. See "27.1 Service space: Outdoor unit" [▶ 131].



WARNING

The appliance shall be stored in a room without continuously operating ignition sources (example: open flames, an operating gas appliance or an operating electric heater).



CAUTION

Appliance NOT accessible to the general public, install it in a secured area, protected from easy access.

This unit, both indoor and outdoor, is suitable for installation in a commercial and light industrial environment.

Opening and closing the unit (see "16.2 Opening and closing the unit" [▶ 61])



DANGER: RISK OF BURNING/SCALDING



DANGER: RISK OF ELECTROCUTION

Mounting the outdoor unit (see "16.3 Mounting the outdoor unit" [▶ 62])



WARNING

Fixing method of the outdoor unit MUST be in accordance with the instructions from this manual. See "16.3 Mounting the outdoor unit" [▶ 62].

Connecting the refrigerant piping (see "17.2 Connecting the refrigerant piping" [▶ 68])



WARNING

Any gas or oil remaining inside the stop valve may blow off the spun piping.

If these instructions are NOT followed correctly it may result in property damage or personal injury, which may be serious depending on the circumstances.



WARNING



NEVER remove the spun piping by brazing.

Any gas or oil remaining inside the stop valve may blow off the spun piping.

**CAUTION**

Do NOT vent gases into the atmosphere.

**WARNING**

Provide adequate measures to prevent that the unit can be used as a shelter by small animals. Small animals that make contact with electrical parts can cause malfunctions, smoke or fire.

**NOTICE**

NEVER install a drier to this unit to guarantee its lifetime. The drying material may dissolve and damage the system.

Charging refrigerant (see "18 Charging refrigerant" [▶ 79])**WARNING**

- The refrigerant inside the unit is mildly flammable, but normally does NOT leak. If the refrigerant leaks in the room and comes in contact with fire from a burner, a heater, or a cooker, this may result in fire, or the formation of a harmful gas.
- Turn OFF any combustible heating devices, ventilate the room, and contact the dealer where you purchased the unit.
- Do NOT use the unit until a service person confirms that the part from which the refrigerant leaked has been repaired.

**WARNING**

Charging of refrigerant MUST be in accordance with the instructions from this manual. See "18 Charging refrigerant" [▶ 79].

**WARNING**

- Only use R32 as refrigerant. Other substances may cause explosions and accidents.
- R32 contains fluorinated greenhouse gases. Its global warming potential (GWP) value is 675. Do NOT vent these gases into the atmosphere.
- When charging refrigerant, ALWAYS use protective gloves and safety glasses.

Electrical installation (see "19 Electrical installation" [▶ 87])**WARNING**

- All wiring MUST be performed by an authorised electrician and MUST comply with the national wiring regulation.
- Make electrical connections to the fixed wiring.
- All components procured on-site and all electrical construction MUST comply with the applicable legislation.

**WARNING**

Electrical wiring MUST be in accordance with the instructions from this manual. See "19 Electrical installation" [▶ 87].

**WARNING**

ALWAYS use multicore cable for power supply cables.



WARNING

- If the power supply has a missing or wrong N-phase, equipment might break down.
- Establish proper earthing. Do NOT earth the unit to a utility pipe, surge absorber, or telephone earth. Incomplete earthing may cause electrical shocks.
- Install the required fuses or circuit breakers.
- Secure the electrical wiring with cable ties so that the cables do NOT come in contact with sharp edges or piping, particularly on the high-pressure side.
- Do NOT use taped wires, extension cords, or connections from a star system. They can cause overheating, electrical shocks or fire.
- Do NOT install a phase advancing capacitor, because this unit is equipped with an inverter. A phase advancing capacitor will reduce performance and may cause accidents.



WARNING

If the supply cord is damaged, it MUST be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.



CAUTION

Do NOT push or place redundant cable length into the unit.

Commissioning (see "22 Commissioning" [▶ 116])



CAUTION

Do NOT perform the test operation while working on the indoor unit(s).

When performing the test operation, NOT ONLY the outdoor unit, but the connected indoor unit will operate as well. Working on an indoor unit while performing a test operation is dangerous.



CAUTION

Do NOT insert fingers, rods or other objects into the air inlet or outlet. Do NOT remove the fan guard. When the fan is rotating at high speed, it will cause injury.

Troubleshooting (see "25 Troubleshooting" [▶ 124])



WARNING

- When carrying out an inspection on the switch box of the unit, ALWAYS make sure that the unit is disconnected from the mains. Turn off the respective circuit breaker.
- When a safety device was activated, stop the unit and find out why the safety device was activated before resetting it. NEVER shunt safety devices or change their values to a value other than the factory default setting. If you are unable to find the cause of the problem, call your dealer.



WARNING

Prevent hazards due to inadvertent resetting of the thermal cut-out: power to this appliance MUST NOT be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly turned ON and OFF by the utility.

3.1 Instructions for equipment using R32 refrigerant

**WARNING: MILDLY FLAMMABLE MATERIAL**

The refrigerant inside this unit is mildly flammable.

**WARNING**

- Do NOT pierce or burn refrigerant cycle parts.
- Do NOT use cleaning materials or means to accelerate the defrosting process other than those recommended by the manufacturer.
- Be aware that the refrigerant inside the system is odourless.

**WARNING**

The appliance shall be stored so as to prevent mechanical damage and in a well-ventilated room without continuously operating ignition sources (example: open flames, an operating gas appliance or an operating electric heater) and have a room size as specified below.

**WARNING**

Make sure installation, servicing, maintenance and repair comply with instructions from Daikin and with applicable legislation (for example national gas regulation) and are executed ONLY by authorised persons.

**WARNING**

- Take precautions to avoid excessive vibration or pulsation to refrigeration piping.
- Protect the protection devices, piping and fittings as much as possible against adverse environmental effects.
- Provide space for expansion and contraction of long runs of piping.
- Design and install piping in refrigerating systems such as to minimise the likelihood of hydraulic shock damaging the system.
- Mount the indoor equipment and pipes securely and protect them to avoid accidental rupture of equipment or pipes in case of events such as moving furniture or reconstruction activities.

**CAUTION**

Do NOT use potential sources of ignition in searching for or detection of refrigerant leaks.

**NOTICE**

- Do NOT re-use joints and copper gaskets which have been used already.
- Joints made in the installation between parts of the refrigerant system shall be accessible for maintenance purposes.

See "[15.1.3 To determine the charge limit](#)" [▶ 52] to check if your system meets the requirement for charge limitation.

For the user

4 User safety instructions

Always observe the following safety instructions and regulations.

In this chapter

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4.1 General



WARNING

If you are NOT sure how to operate the unit, contact your installer.



WARNING

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.

Children SHALL NOT play with the appliance.

Cleaning and user maintenance SHALL NOT be made by children without supervision.



WARNING

To prevent electrical shocks or fire:

- Do NOT rinse the unit.
- Do NOT operate the unit with wet hands.
- Do NOT place any objects containing water on the unit.



CAUTION

- Do NOT place any objects or equipment on top of the unit.
- Do NOT sit, climb or stand on the unit.

- Units are marked with the following symbol:



This means that electrical and electronic products may NOT be mixed with unsorted household waste. Do NOT try to dismantle the system yourself: dismantling the system, treatment of the refrigerant, of oil and of other parts MUST be done by an authorised installer and MUST comply with applicable legislation.

Units MUST be treated at a specialised treatment facility for reuse, recycling and recovery. By ensuring this product is disposed of correctly, you will help to prevent potential negative consequences for the environment and human health. For more information, contact your installer or local authority.

- Batteries are marked with the following symbol:



This means that the batteries may NOT be mixed with unsorted household waste. If a chemical symbol is printed beneath the symbol, this chemical symbol means that the battery contains a heavy metal above a certain concentration.

Possible chemical symbols are: Pb: lead (>0.004%).

Waste batteries MUST be treated at a specialised treatment facility for reuse. By ensuring waste batteries are disposed of correctly, you will help to prevent potential negative consequences for the environment and human health.

4.2 Instructions for safe operation



CAUTION

- NEVER touch the internal parts of the controller.
- Do NOT remove the front panel. Some parts inside are dangerous to touch and appliance problems may happen. For checking and adjusting the internal parts, contact your dealer.



WARNING

NEVER touch the air outlet or the horizontal blades while the swing flap is in operation. Fingers may become caught or the unit may break down.



CAUTION

Do NOT operate the system when using a room fumigation-type insecticide. Chemicals could collect in the unit, and endanger the health of people who are hypersensitive to chemicals.

**CAUTION**

It is unhealthy to expose your body to the air flow for a long time.

**CAUTION**

To avoid oxygen deficiency, ventilate the room sufficiently if equipment with burner is used together with the system.

**WARNING**

This unit contains electrical and hot parts.

**WARNING**

Before operating the unit, be sure the installation has been carried out correctly by an installer.

**WARNING**

NEVER touch the air outlet or the horizontal blades while the swing flap is in operation. Fingers may become caught or the unit may break down.

**CAUTION**

Do NOT insert fingers, rods or other objects into the air inlet or outlet. Do NOT remove the fan guard. When the fan is rotating at high speed, it will cause injury.

**CAUTION: Pay attention to the fan!**

It is dangerous to inspect the unit while the fan is running. Make sure to turn OFF the main switch before executing any maintenance task.

**CAUTION**

After a long use, check the unit stand and fitting for damage. If damaged, the unit may fall and result in injury.

**WARNING**

NEVER replace a fuse with a fuse of a wrong ampere ratings or other wires when a fuse blows out. Use of wire or copper wire may cause the unit to break down or cause a fire.



WARNING

- Do NOT modify, disassemble, remove, reinstall or repair the unit yourself as incorrect dismantling or installation may cause an electrical shock or fire. Contact your dealer.
- In case of accidental refrigerant leaks, make sure there are no naked flames. The refrigerant itself is entirely safe, non-toxic and mildly flammable, but it will generate toxic gas when it accidentally leaks into a room where combustible air from fan heaters, gas cookers, etc. is present. Always have qualified service personnel confirm that the point of leakage has been repaired or corrected before resuming operation.



WARNING

- Do NOT pierce or burn refrigerant cycle parts.
- Do NOT use cleaning materials or means to accelerate the defrosting process other than those recommended by the manufacturer.
- Be aware that the refrigerant inside the system is odourless.



WARNING

The appliance shall be stored in a room without continuously operating ignition sources (example: open flames, an operating gas appliance or an operating electric heater).



WARNING: MILDLY FLAMMABLE MATERIAL

The refrigerant inside this unit is mildly flammable.



WARNING

Stop operation and shut OFF the power if anything unusual occurs (burning smells etc.).

Leaving the unit running under such circumstances may cause breakage, electrical shock or fire. Contact your dealer.



CAUTION

NEVER expose little children, plants or animals directly to the airflow.

**WARNING**

The unit is equipped with a refrigerant leak detection system for safety.

To be effective, the unit **MUST** be electrically powered at all times after installation, except for maintenance.

5 About the system

The ERA uses R32 refrigerant which is rated as A2L and is mildly flammable. For compliance with the requirements for enhanced tightness refrigerating systems and IEC60335-2-40 the installer must take extra measures. For more information, see "[3.1 Instructions for equipment using R32 refrigerant](#)" [▶ 15].

The ERA unit is intended for outdoor installation and aimed for air to air heat pump applications.

The indoor unit part of this ERA heat pump system can be used for heating/cooling, and fresh air or air curtain applications.



NOTICE

Only one indoor unit pair application is allowed for the ERA outdoor unit, this means:

- one AHU connection with one EKEA + EKEXVA kit,
- or one compatible air curtain.



WARNING

- Do NOT modify, disassemble, remove, reinstall or repair the unit yourself as incorrect dismantling or installation may cause an electrical shock or fire. Contact your dealer.
- In case of accidental refrigerant leaks, make sure there are no naked flames. The refrigerant itself is entirely safe, non-toxic and mildly flammable, but it will generate toxic gas when it accidentally leaks into a room where combustible air from fan heaters, gas cookers, etc. is present. Always have qualified service personnel confirm that the point of leakage has been repaired or corrected before resuming operation.



NOTICE

Do NOT use the system for other purposes. In order to avoid any quality deterioration, do NOT use the unit for cooling precision instruments, food, plants, animals, or works of art.



NOTICE

For future modifications or expansions of your system:

A full overview of allowable combinations (for future system extensions) is available in technical engineering data and should be consulted. Contact your installer to receive more information and professional advice.

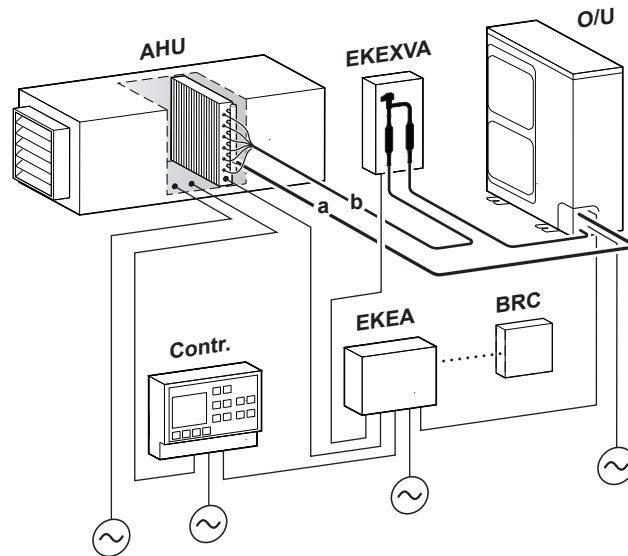
5.1 System layout



INFORMATION

The following figures are examples and may NOT completely match your system layout.

AHU connection



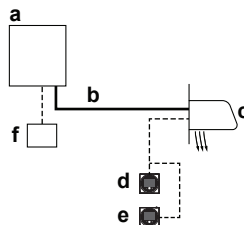
- a Gas piping (field supply)
- b Liquid piping (field supply)
- AHU Air handling unit (field supply)
- BRC Wired remote controller
- Contr. Controller (field supply)
- EKEA Control box
- EKEXVA Expansion valve kit
- O/U Outdoor unit



INFORMATION

- This equipment is not designed for year-round cooling applications with low indoor humidity conditions, such as Electronic Data Processing rooms.
- Combination of EKEA + EKEXVA + AHU is not a comfort product.

Air curtain connection



- a Heat pump outdoor unit
- b Refrigerant piping
- c Compatible air curtain
- d Remote controller in normal mode
- e Remote controller in supervisor mode (mandatory in some situations)
- f Centralised controller (optional)



INFORMATION

An air curtain is a heating-only product designed primarily for providing air separation. Therefore, it cannot be considered a comfort product.

6 User interface



CAUTION

- NEVER touch the internal parts of the controller.
- Do NOT remove the front panel. Some parts inside are dangerous to touch and appliance problems may happen. For checking and adjusting the internal parts, contact your dealer.

This operation manual offers a non-exhaustive overview of the main functions of the system.

Detailed information on required actions to achieve certain functions can be found in the dedicated installation and operation manual of the indoor unit.

Refer to the operation manual of the installed user interface.

7 Operation

In this chapter

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7.3	Operating the system	26
7.3.1	About operating the system	26
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7.3.5	To operate the system (WITH cool/heat changeover remote control switch)	27

7.1 Before operation



WARNING

Before operating the unit, be sure the installation has been carried out correctly by an installer.



CAUTION

- NEVER touch the internal parts of the controller.
- Do NOT remove the front panel. Some parts inside are dangerous to touch and appliance problems may happen. For checking and adjusting the internal parts, contact your dealer.



CAUTION

Do NOT insert fingers, rods or other objects into the air inlet or outlet. Do NOT remove the fan guard. When the fan is rotating at high speed, it will cause injury.



NOTICE

NEVER inspect or service the unit by yourself. Ask a qualified service person to perform this work.

7.2 Operation range

Use the system in the following temperature and humidity ranges for safe and effective operation.

	Cooling	Heating
Outdoor temperature	-5~46°C DB	-20~21°C DB -20~15.5°C WB
Indoor temperature	21~32°C DB 14~25°C WB	15~27°C DB
Indoor humidity	≤80% ^(a)	

^(a) To avoid condensation and water dripping out of the unit. If the temperature or the humidity is beyond these conditions, safety devices may be put in action and the air conditioner may not operate.

Above operation range is only valid in case direct expansion indoor units are connected to the ERA system.


Special operation ranges are valid in case of using AHU. They can be found in the installation/operation manual of the dedicated unit. Latest information can be found in the technical engineering data.

7.3 Operating the system

7.3.1 About operating the system

- Operation procedure varies according to the combination of outdoor unit and user interface.
- To protect the unit, turn on the main power switch 6 hours before operation.
- If the main power supply is turned off during operation, operation will restart automatically after the power turns back on again.

7.3.2 About cooling, heating, fan only, and automatic operation

- Changeover cannot be made with a user interface whose display shows  "changeover under centralised control" (refer to installation and operation manual of the user interface).
- The fan may keep on running for about 1 minute after the heating operation stops.
- The air flow rate may adjust itself depending on the room temperature or the fan may stop immediately. This is not a malfunction.

7.3.3 About the heating operation

It may take longer to reach the set temperature for general heating operation than for cooling operation.

The following operation is performed in order to prevent the heating capacity from dropping or cold air from blowing.


Defrost operation

In heating operation, freezing of the outdoor unit's air cooled coil increases over time, restricting the energy transfer to the outdoor unit's coil. Heating capability decreases and the system needs to go into defrost operation to be able to remove frost from the outdoor unit's coil. During defrost operation the heating capacity on the indoor unit side will temporarily drop until defrosting is completed. After defrosting, the unit will regain its full heating capacity.

The indoor unit will stop fan operation, the refrigerant cycle will reverse and energy from inside the building will be used to defrost the outdoor unit coil.

The indoor unit will indicate defrost operation on the display .

Hot start

In order to prevent cold air from blowing out of an indoor unit at the start of heating operation, the indoor fan is automatically stopped. The display of the user interface shows . It may take some time before the fan starts. This is not a malfunction.



INFORMATION

- The heating capacity drops when the outside temperature falls. If this happens, use another heating device together with the unit. (When using together with appliances that produce open fire, ventilate the room constantly). Do not place appliances that produce open fire in places exposed to the air flow from the unit or under the unit.
- It takes some time to heat up the room from the time the unit is started since the unit uses a hot-air circulating system to heat the entire room.
- If the hot air rises to the ceiling, leaving the area above the floor cold, we recommend that you use the circulator (the indoor fan for circulating air). Contact your dealer for details.

7.3.4 To operate the system (WITHOUT cool/heat changeover remote control switch)

- 1 Press the operation mode selector button on the user interface several times and select the operation mode of your choice.

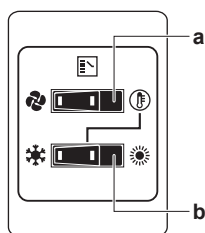
- ❄ Cooling operation
- ☀ Heating operation
- 🌀 Fan only operation

- 2 Press the ON/OFF button on the user interface.

Result: The operation lamp lights up and the system starts operating.

7.3.5 To operate the system (WITH cool/heat changeover remote control switch)

Overview of the changeover remote control switch



- a** FAN ONLY/AIR CONDITIONING SELECTOR SWITCH

Set the switch to 🌀 for fan only operation or to ☀ for heating or cooling operation.

- b** COOL/HEAT CHANGEOVER SWITCH

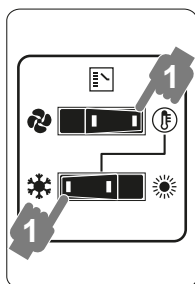
Set the switch to ❄ for cooling or to ☀ for heating

Note: In case a cool/heat changeover remote control switch is used, the position of DIP switch 1 (DS1-1) on the main PCB needs to be switched to the ON position.

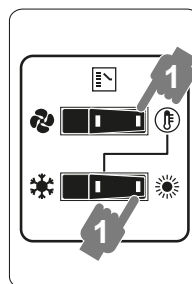
To start

- 1 Select operation mode with the cool/heat changeover switch as follows:

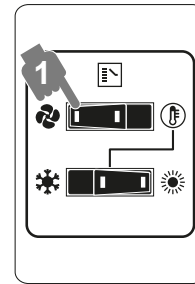
Cooling operation



Heating operation



Fan only operation



- 2 Press the ON/OFF button on the user interface.

Result: The operation lamp lights up and the system starts operating.

To stop

- 3 Press the ON/OFF button on the user interface once again.

Result: The operation lamp goes out and the system stops operating.



NOTICE


Do not turn off power immediately after the unit stops, but wait for at least 5 minutes.

To adjust

For programming temperature, fan speed and air flow direction refer to the operation manual of the user interface.

8 Energy saving and optimum operation

Observe the following precautions to ensure the system operates properly.

- Adjust the air outlet properly and avoid direct air flow to room inhabitants.
- Adjust the room temperature properly for a comfortable environment. Avoid excessive heating or cooling.
- Prevent direct sunlight from entering a room during cooling operation by using curtains or blinds.
- Ventilate often. Extended use requires special attention to ventilation.
- Keep doors and windows closed. If the doors and windows remain open, air will flow out of your room causing a decrease in the cooling or heating effect.
- Be careful NOT to cool or heat too much. To save energy, keep the temperature setting at a moderate level.
- NEVER place objects near the air inlet or the air outlet of the unit. Doing so may cause a reduced heating/cooling effect or stop operation.
- When the display shows  (time to clean the air filter), ask a qualified service person to clean the filters. (Refer to "Maintenance" in the indoor unit manual.)
- Keep the indoor unit and user interface at least 1 m away from televisions, radios, stereos, and other similar equipment. Failing to do so may cause static or distorted pictures.
- Do NOT place items under the indoor unit, as they may be damaged by water.
- Condensation may form if the humidity is above 80% or if the drain outlet gets blocked.

This heat pump system is equipped with advanced energy saving functionality. Depending on the priority, emphasis can be put on energy saving or comfort level. Several parameters can be selected, resulting in the optimal balance between energy consumption and comfort for the particular application.

Several patterns are available and roughly explained below. Contact your installer or dealer for advice or to modify the parameters to the needs of your building.

Detailed information is given for the installer in the installation manual. He can help you to realize the best balance between energy consumption and comfort.

In this chapter

8.1	Available main operation methods	29
8.2	Available comfort settings	30

8.1 Available main operation methods

Basic

The refrigerant temperature is fixed independent from the situation.

Automatic

The refrigerant temperature is set depending on the outdoor ambient conditions. As such adjusting the refrigerant temperature to match the required load (which is also related to the outdoor ambient conditions).

E.g., when your system is operating in cooling, you do not need as much cooling under low outdoor ambient temperatures (e.g., 25°C) as under high outdoor ambient temperatures (e.g., 35°C). Using this idea, the system automatically starts increasing its refrigerant temperature, automatically reducing the delivered capacity and increasing the system's efficiency.

Hi-sensible/economic (cooling/heating)

The refrigerant temperature is set higher/lower (cooling/heating) compared to basic operation. The focus under high sensible mode is comfort feeling for the customer.

The selection method of indoor units is important and has to be considered as the available capacity is not the same as under basic operation.

For details concerning to Hi-sensible applications, please contact your installer.

8.2 Available comfort settings

For each of above modes a comfort level can be selected. The comfort level is related to the timing and the effort (energy consumption) which is put in achieving a certain room temperature by temporarily changing the refrigerant temperature to different values in order to achieve requested conditions more quickly.

- Powerful
- Quick
- Mild
- Eco

9 Maintenance and service

In this chapter

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9.3.1	Recommended maintenance and inspection.....	32
9.3.2	Recommended maintenance and inspection cycles.....	32
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9.1 Precautions for maintenance and service



CAUTION

See "4 User safety instructions" [▶ 17] to acknowledge all related safety instructions.



NOTICE

NEVER inspect or service the unit by yourself. Ask a qualified service person to perform this work.



NOTICE

Do NOT wipe the controller operation panel with benzene, thinner, chemical dust cloth, etc. The panel may get discoloured or the coating peeled off. If it is heavily dirty, soak a cloth in water-diluted neutral detergent, squeeze it well and wipe the panel clean. Wipe it with another dry cloth.

9.2 About the refrigerant

This product contains fluorinated greenhouse gases. Do NOT vent gases into the atmosphere.

Refrigerant type: R32

Global warming potential (GWP) value: 675

Periodical inspections for refrigerant leaks may be required depending on the applicable legislation. Contact your installer for more information.



WARNING: MILDLY FLAMMABLE MATERIAL

The refrigerant inside this unit is mildly flammable.



WARNING

- The refrigerant inside the unit is mildly flammable, but normally does NOT leak. If the refrigerant leaks in the room and comes in contact with fire from a burner, a heater, or a cooker, this may result in fire, or the formation of a harmful gas.
- Turn OFF any combustible heating devices, ventilate the room, and contact the dealer where you purchased the unit.
- Do NOT use the unit until a service person confirms that the part from which the refrigerant leaked has been repaired.



WARNING

The appliance shall be stored in a room without continuously operating ignition sources (example: open flames, an operating gas appliance or an operating electric heater).



WARNING

- Do NOT pierce or burn refrigerant cycle parts.
- Do NOT use cleaning materials or means to accelerate the defrosting process other than those recommended by the manufacturer.
- Be aware that the refrigerant inside the system is odourless.



NOTICE

Applicable legislation on **fluorinated greenhouse gases** requires that the refrigerant charge of the unit is indicated both in weight and CO₂ equivalent.

Formula to calculate the quantity in CO₂ equivalent tonnes: GWP value of the refrigerant × total refrigerant charge [in kg]/1000

Contact your installer for more information.

9.3 After-sales service

9.3.1 Recommended maintenance and inspection

Since dust collects when using the unit for several years, performance of the unit will deteriorate to some extent. As taking apart and cleaning interiors of units requires technical expertise and in order to ensure the best possible maintenance of your units, we recommend to enter into a maintenance and inspection contract on top of normal maintenance activities. Our network of dealers has access to a permanent stock of essential components in order to keep your unit in operation as long as possible. Contact your dealer for more information.

When asking your dealer for an intervention, always state:

- The complete model name of the unit.
- The manufacturing number (stated on the nameplate of the unit).
- The installation date.
- The symptoms or malfunction, and details of the defect.



WARNING

- Do NOT modify, disassemble, remove, reinstall or repair the unit yourself as incorrect dismantling or installation may cause an electrical shock or fire. Contact your dealer.
- In case of accidental refrigerant leaks, make sure there are no naked flames. The refrigerant itself is entirely safe, non-toxic and mildly flammable, but it will generate toxic gas when it accidentally leaks into a room where combustible air from fan heaters, gas cookers, etc. is present. Always have qualified service personnel confirm that the point of leakage has been repaired or corrected before resuming operation.

9.3.2 Recommended maintenance and inspection cycles

Be aware that the mentioned maintenance and replacement cycles do not relate to the warranty period of the components.

Component	Inspection cycle	Maintenance cycle (replacements and/or repairs)
Electric motor	1 year	20,000 hours
PCB		25,000 hours
Heat exchanger		5 years
Sensor (thermistor, etc.)		5 years
User interface and switches		25,000 hours
Drain pan		8 years
Expansion valve		20,000 hours
Solenoid valve		20,000 hours

The table assumes the following conditions of use:

- Normal use without frequent starting and stopping of the unit. Depending on the model, we recommend not starting and stopping the machine more than 6 times/hour.
- Operation of the unit is assumed to be 10 hours/day and 2,500 hours/year.



NOTICE

- The table indicates main components. Refer to your maintenance and inspection contract for more details.
- The table indicates recommended intervals of maintenance cycles. However, in order to keep the unit operational as long as possible, maintenance work may be required sooner. Recommended intervals can be used for appropriate maintenance design in terms of budgeting maintenance and inspection fees. Depending on the content of the maintenance and inspection contract, inspection and maintenance cycles may in reality be shorter than listed.

9.3.3 Shortened maintenance and replacement cycles

Shortening of "maintenance cycle" and "replacement cycle" needs to be considered in following situations:

The unit is used in locations where:

- Heat and humidity fluctuate out of the ordinary.
- Power fluctuation is high (voltage, frequency, wave distortion, etc.) (the unit cannot be used if power fluctuation is outside the allowable range).
- Bumps and vibrations are frequent.
- Dust, salt, harmful gas or oil mist such as sulphurous acid and hydrogen sulfide may be present in the air.
- The machine is started and stopped frequently or operation time is long (sites with 24 hour air-conditioning).



INFORMATION

Damage due to taking apart or cleaning interiors of units by anyone other than our authorised dealers may not be included in the warranty.

10 Troubleshooting

If one of the following malfunctions occurs, take the measures shown below and contact your dealer.



WARNING


Stop operation and shut OFF the power if anything unusual occurs (burning smells etc.).

Leaving the unit running under such circumstances may cause breakage, electrical shock or fire. Contact your dealer.

The system **MUST** be repaired by a qualified service person.

Malfunction	Measure
If a safety device such as a fuse, a breaker or an earth leakage breaker frequently actuates or the ON/OFF switch does NOT properly work.	Turn OFF the main power switch.
The operation switch does NOT work well.	Turn OFF the power supply.
If the user interface display indicates the unit number, the operation lamp flashes and the malfunction code appears.	Notify your installer and report the malfunction code.

If the system does NOT operate properly except for the above mentioned cases and none of the above mentioned malfunctions is evident, investigate the system in accordance with the following procedures.

Malfunction	Measure
If the system does not operate and the error code <i>UR-03</i> is shown.	Check the type of indoor unit that is currently connected. Make sure that a correct indoor unit (only one EKEA or one compatible air curtain) is connected. If an incorrect type of indoor unit is connected, notify your installer and report the malfunction code.
If a refrigerant leak occurs in the compatible air curtain (error code <i>RD/CH</i>) AHU supply airflow rate below the legal limit (error code <i>UJ-37</i>) ^(a)	<ul style="list-style-type: none"> Actions will be taken by the system. Do NOT turn OFF the power supply. Notify your installer and report the malfunction code.
If the system does not operate at all.	<ul style="list-style-type: none"> Check if there is no power failure. Wait until power is restored. If power failure occurs during operation, the system automatically restarts immediately after power is restored. Check if no fuse has blown or breaker is activated. Change the fuse or reset the breaker if necessary.
If the system goes into fan only operation, but as soon as it goes into heating or cooling operation, the system stops.	<ul style="list-style-type: none"> Check if air inlet or outlet of outdoor or indoor unit is not blocked by obstacles. Remove any obstacles and make sure the air can flow freely. Check if the user interface display shows  on the home screen. Refer to the installation and operation manual delivered with the indoor unit.

Malfunction	Measure
The system operates but cooling or heating is insufficient.	<ul style="list-style-type: none"> ▪ Check if air inlet or outlet of outdoor or indoor unit is not blocked by obstacles. Remove any obstacles and make sure the air can flow freely. ▪ Check if the air filter is not clogged (refer to AHU or air curtain manual). ▪ Check the temperature setting. ▪ Check the fan speed setting on your user interface. ▪ Check for open doors or windows. Close doors and windows to prevent wind from coming in. ▪ Check if there are too many occupants in the room during cooling operation. Check if the heat source of the room is excessive. ▪ Check if direct sunlight enters the room. Use curtains or blinds. ▪ Check if the air flow angle is proper.

^(a) In case the AHU supply airflow rate is above the legal limit for 5 minutes continuously, this error is automatically solved.

After checking all the items above, if it is impossible to fix the problem yourself, contact your installer and state the symptoms, the complete model name of the unit (with manufacturing number if possible) and the installation date.

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10.1 Error codes: Overview

In case a malfunction code appears on the indoor unit user interface display, contact your installer and inform the malfunction code, the unit type, and serial number (you can find this information on the nameplate of the unit).

For your reference, a list with malfunction codes is provided. You can, depending on the level of the malfunction code, reset the code by pushing the ON/OFF button. If not, ask your installer for advice.

Main code	Contents
<i>R0</i>	External protection device was activated
<i>R0-11</i>	The R32 sensor of the compatible air curtain has detected a refrigerant leak ^(a)
<i>R0/CH</i>	Safety system error (leak detection) ^(a)
<i>R1</i>	EEPROM failure (indoor)
<i>R5</i>	Fan motor malfunction (indoor)
<i>R9</i>	Expansion valve malfunction (indoor)
<i>RJ</i>	Capacity setting malfunction (indoor)
<i>C1</i>	Transmission malfunction between main PCB and sub PCB (indoor)
<i>C4</i>	Heat exchanger thermistor malfunction (indoor; liquid)
<i>C5</i>	Heat exchanger thermistor malfunction (indoor; gas)
<i>C9</i>	Suction air thermistor malfunction (indoor)
<i>CR</i>	Discharge air thermistor malfunction (indoor)
<i>CH-01</i>	R32 sensor malfunction or disconnection (indoor) ^(a)
<i>CH-02</i>	R32 sensor lifetime exceeded (indoor) ^(a)
<i>CH-05</i>	R32 sensor 6 months before end of lifetime (indoor) ^(a)
<i>CH-10</i>	Waiting for R32 sensor replacement confirmation (indoor) ^(a)
<i>CJ</i>	User interface thermistor malfunction (indoor)
<i>E1</i>	PCB malfunction (outdoor)
<i>E3</i>	High pressure switch was activated
<i>E4</i>	Low pressure malfunction (outdoor)
<i>E5</i>	Compressor lock detection (outdoor)
<i>E7</i>	Fan motor malfunction (outdoor)
<i>E9</i>	Electronic expansion valve malfunction (outdoor)
<i>F3</i>	Discharge temperature malfunction (outdoor)
<i>F4</i>	Abnormal suction temperature (outdoor)
<i>F5</i>	Refrigerant overcharge detection (outdoor)
<i>H3</i>	High pressure switch malfunction (outdoor)
<i>H7</i>	Fan motor trouble (outdoor)
<i>H9</i>	Ambient temperature sensor malfunction (outdoor)
<i>J1</i>	Pressure sensor malfunction

Main code	Contents
J2	Current sensor malfunction
J3	Discharge temperature sensor malfunction (outdoor)
J5	Suction temperature sensor malfunction (outdoor)
J6	De-icing temperature sensor malfunction (outdoor)
J7	Liquid temperature sensor (after subcool HE) malfunction (outdoor)
J9	Gas temperature sensor (after subcool HE) malfunction (outdoor)
JA	High pressure sensor malfunction (S1NPH)
JC	Low pressure sensor malfunction (S1NPL)
L1	INV PCB abnormal (outdoor)
L4	Fin temperature abnormal (outdoor)
L5	Inverter PCB faulty (outdoor)
LB	Compressor over current detected (outdoor)
L9	Compressor lock (startup) (outdoor)
LC	Shut-off PCB transmission trouble or disconnection (outdoor)
P1	INV unbalanced power supply voltage (outdoor)
P4	Fin thermistor malfunction (outdoor)
PJ	Capacity setting malfunction (outdoor)
U0	Abnormal low pressure drop, faulty expansion valve
U2	INV voltage power shortage
U3	System test run not yet executed
U4	Faulty wiring indoor/outdoor
U5	Abnormal user interface - indoor communication
U8	Abnormal main-sub user interface communication
U9	System mismatch / wrong type of indoor units combined / indoor unit malfunction.
UR-03	Connection malfunction over indoor units or type mismatch
UR-55	System lock
UR-56	Back-up PCB error
UR-57	External ventilation input error
UC	Centralised address duplication
UE	Malfunction in communication centralised control device - indoor unit
UH	Auto address malfunction (inconsistency)
UJ-37	AHU supply airflow rate below the legal limit ^(b)

^(a) The error code is only shown on the user interface of the compatible air curtain where the error occurs.

^(b) In case the AHU supply airflow rate is above the legal limit for 5 minutes continuously, this error is automatically solved.



10.2 Symptoms that are NOT system malfunctions

The following symptoms are NOT system malfunctions:

10.2.1 Symptom: The system does not operate

- The air conditioner does not start immediately after the ON/OFF button on the user interface is pressed. To prevent overloading of the compressor motor, the air conditioner starts 5 minutes after it is turned ON again in case it was turned OFF just before.
- If "Under Centralised Control" is displayed on the user interface, pressing the operation button causes the display to blink for a few seconds. The blinking display indicates that the interface cannot be used.
- The system does not start immediately after the power supply is turned on. Wait one minute until the microcomputer is prepared for operation.

10.2.2 Symptom: Cool/Heat cannot be changed over

- When the display shows  (changeover under centralised control), it shows that this is a slave user interface.
- When the cool/heat changeover remote control switch is installed, or T3T4 input is used and the display shows  (changeover under centralised control), this is because cool/heat changeover is controlled by the cool/ heat changeover remote control switch. Ask your dealer where the remote control switch is installed.

10.2.3 Symptom: Fan operation is possible, but cooling and heating do not work

Immediately after the power is turned on. The micro computer is getting ready to operate and is performing a communication check with the indoor unit. Please wait 12 minutes maximally until this process is finished.

10.2.4 Symptom: White mist comes out of a unit (Indoor unit, outdoor unit)

When the system is changed over to heating operation after defrost operation. Moisture generated by defrost becomes steam and is exhausted.

10.2.5 Symptom: The user interface reads "U4" or "U5" and stops, but then restarts after a few minutes

This is because the user interface is intercepting noise from electric appliances other than the air conditioner. The noise prevents communication between the units, causing them to stop. Operation automatically restarts when the noise ceases. A power reset may help to remove this error.

10.2.6 Symptom: Noise of air conditioners (Indoor unit)

- A "zeen" sound is heard immediately after the power supply is turned on. The electronic expansion valve inside an indoor unit starts working and makes the noise. Its volume will reduce in about one minute.
- A "pishi-pishi" squeaking sound is heard when the system stops after heating operation. Expansion and contraction of plastic parts caused by temperature change make this noise.

10.2.7 Symptom: Noise of air conditioners (Indoor unit, outdoor unit)

- A continuous low hissing sound is heard when the system is in cooling or defrost operation. This is the sound of refrigerant gas flowing through both indoor and outdoor units.
- A hissing sound which is heard at the start or immediately after stopping operation or defrost operation. This is the noise of refrigerant caused by flow stop or flow change.

10.2.8 Symptom: Noise of air conditioners (Outdoor unit)

When the tone of operating noise changes. This noise is caused by the change of frequency.

10.2.9 Symptom: Dust comes out of the unit

When the unit is used for the first time in a long time. This is because dust has gotten into the unit.

10.2.10 Symptom: The units can give off odours

The unit can absorb the smell of rooms, furniture, cigarettes, etc., and then emit it again.

10.2.11 Symptom: The outdoor unit fan does not spin

During operation, the speed of the fan is controlled in order to optimise product operation.

10.2.12 Symptom: The compressor in the outdoor unit does not stop after a short heating operation

This is to prevent refrigerant from remaining in the compressor. The unit will stop after 5 to 10 minutes.

10.2.13 Symptom: The inside of an outdoor unit is warm even when the unit has stopped

This is because the crankcase heater is warming the compressor so that the compressor can start smoothly.

11 Relocation

Contact your dealer to remove and reinstall the entire unit. Moving units requires technical expertise.

12 Disposal

This unit uses hydrofluorocarbon. Contact your dealer when discarding this unit. It is required by law to collect, transport and discard the refrigerant in accordance with the "hydrofluorocarbon collection and destruction" regulations.

**NOTICE**

Do NOT try to dismantle the system yourself: dismantling of the system, treatment of the refrigerant, oil and other parts **MUST** comply with applicable legislation. Units **MUST** be treated at a specialised treatment facility for reuse, recycling and recovery.

For the installer

13 About the box

Keep the following in mind:

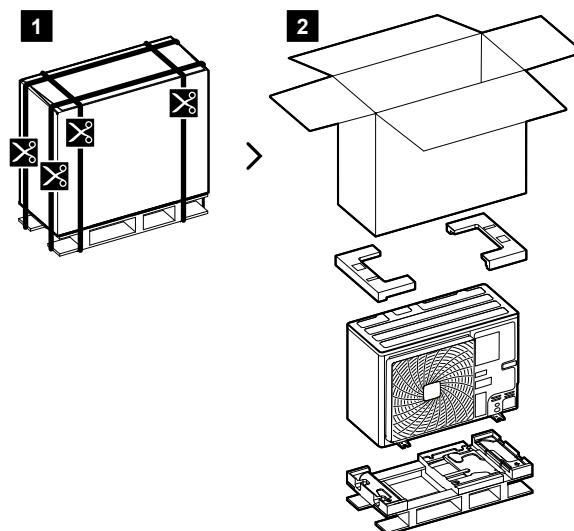
- At delivery, the unit **MUST** be checked for damage and completeness. Any damage or missing parts **MUST** be reported immediately to the claims agent of the carrier.
- Bring the packed unit as close as possible to its final installation position to prevent damage during transport.
- Prepare in advance the path along which you want to bring the unit to its final installation position.
- When handling the unit, take into account the following:

 Fragile.

 Keep the unit upright in order to avoid compressor damage.

13.1 Outdoor unit

13.1.1 To unpack the outdoor unit



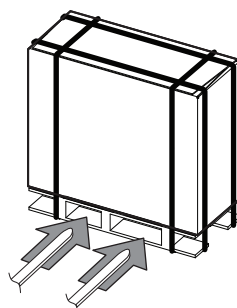
13.1.2 To handle the outdoor unit



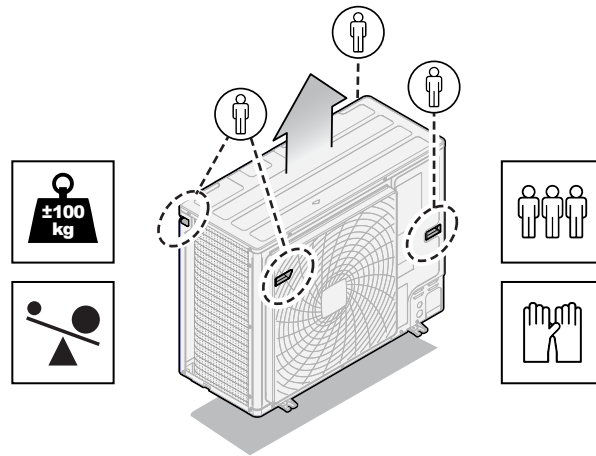
CAUTION

To avoid injury, do NOT touch the air inlet or aluminium fins of the unit.

Forklift. As long as the unit remains on its pallet, you can also use a forklift.

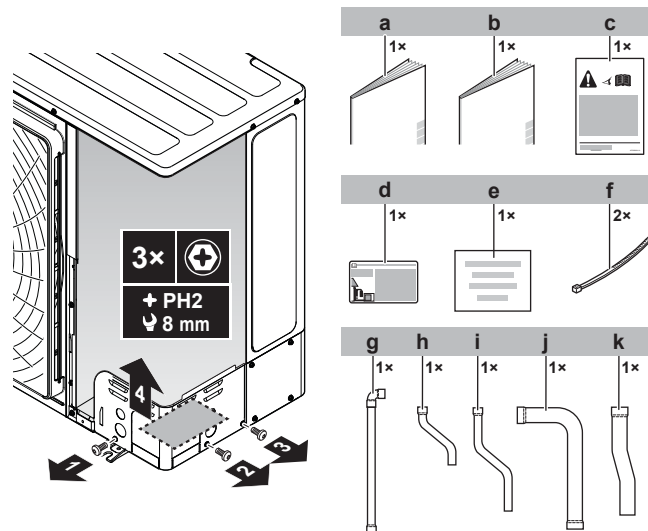


Carry the unit slowly as shown:



13.1.3 To remove the accessories from the outdoor unit

- 1 Remove the service cover. See "[16.2.2 To open the outdoor unit](#)" [▶ 61].



- a General safety precautions
- b Outdoor unit installation manual
- c Caution label
- d Fluorinated greenhouse gases label
- e Additional refrigerant charge label
- f Cable tie
- g Liquid line piping — bend
- h Liquid line piping — short
- i Liquid line piping — long
- j Gas line piping — bend
- k Gas line piping

14 About the units and options

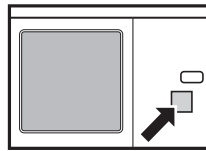
In this chapter

14.1	Identification.....	45
14.1.1	Identification label: Outdoor unit.....	45
14.2	About the outdoor unit.....	45
14.3	System layout.....	46
14.4	Combining units and options.....	47
14.4.1	About combining units and options.....	47
14.4.2	Possible options for the outdoor unit.....	47

14.1 Identification

14.1.1 Identification label: Outdoor unit

Location



Model identification

Example: ER A 125 A7 Y1 B

Code	Explanation
ER	Inverter outdoor unit for AHU option kit and air curtains
A	Refrigerant R32
100~140	Capacity class
A7	Model series
V1	Power supply: 1~, 220~240 V, 50 Hz
Y1	Power supply: 3N~, 380~415 V, 50 Hz
B	European market

14.2 About the outdoor unit

This installation manual concerns the ERA , full inverter driven, heat pump system. These units are intended for outdoor installation and aimed for heating/cooling, and fresh air or air curtain applications.

Specification		
Capacity	Heating	14.2~18.0 kW
	Cooling	12.1~15.5 kW
Ambient design temperature	Heating	-20~21°C DB -20~15.5°C WB
	Cooling	-5~46°C DB

14.3 System layout



WARNING

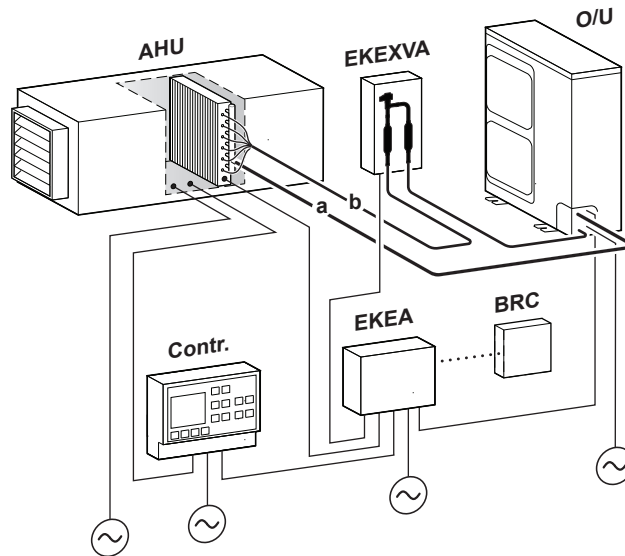
The installation MUST comply with the requirements that apply to this R32 equipment. For more information, see "3.1 Instructions for equipment using R32 refrigerant" [▶ 15].



INFORMATION

The following figures are examples and may NOT completely match your system layout.

AHU connection



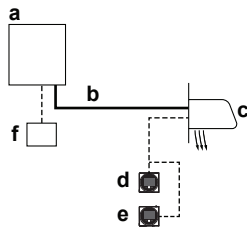
- a** Gas piping (field supply)
- b** Liquid piping (field supply)
- AHU** Air handling unit (field supply)
- BRC** Wired remote controller
- Contr.** Controller (field supply)
- EKEA** Control box
- EKEXVA** Expansion valve kit
- O/U** Outdoor unit



INFORMATION

- This equipment is not designed for year-round cooling applications with low indoor humidity conditions, such as Electronic Data Processing rooms.
- Combination of EKEA + EKEXVA + AHU is not a comfort product.

Air curtain connection



- a** Heat pump outdoor unit
- b** Refrigerant piping
- c** Compatible air curtain
- d** Remote controller in normal mode
- e** Remote controller in supervisor mode (mandatory in some situations)

f Centralised controller (optional)

**INFORMATION**

An air curtain is a heating-only product designed primarily for providing air separation. Therefore, it cannot be considered a comfort product.

14.4 Combining units and options

**INFORMATION**

Certain options may NOT be available in your country.

14.4.1 About combining units and options

**NOTICE**

Only one indoor unit pair application is allowed for the ERA outdoor unit, this means:

- one AHU connection with one EKEA + EKEXVA kit,
- or one compatible air curtain.

This heat pump system can only be combined with the indoor units mentioned above.

An overview is given indicating the allowed combinations of indoor units and outdoor units. Not all combinations are allowed. They are subject to rules (combination between outdoor units, indoor units and remote controllers, etc.) mentioned in the technical engineering data.

14.4.2 Possible options for the outdoor unit

**INFORMATION**

Refer to the technical engineering data for the latest option names.

Bottom plate heater (EKBP250D7)

- Prevents freeze-up of the bottom plate.
- Recommended in areas with low ambient temperature and high humidity.
- For installation instructions, see the installation manual of the bottom plate heater.

Cool/heat selector (KRC19-26A)

To control the cooling or heating operation from a central location.

A surface-mounting kit (KJB111A) is available for installing the switch onto a wall.

For connecting the cool/heat selector switch to the outdoor unit, see "[19.4 To connect the cool/heat selector switch option](#)" [[▶ 96](#)].

**NOTICE**

Do NOT use the cool/heat selector switch in case the T3T4 input is used.

Refer to the EKEA installation and operation manual for more information.

External control adaptor (DTA104A61/62)

To instruct specific operation with an external input coming from a central control the external control adaptor can be used. Instructions (group or individual) can be instructed for low noise operation and power consumption limitation operation.

The external control adapter has to be installed in the indoor unit.

15 Special requirements for R32 units

In this chapter

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15.1.2	System layout requirements	49
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15.1 Requirements for compatible air curtains

15.1.1 Installation space requirements



WARNING

If the appliance contains R32 refrigerant, the floor area of the room in which the appliance is stored shall be at least 98.3 m².



NOTICE

- The pipework shall be securely mounted and guarded protected from physical damage.
- Keep the pipework installation to a minimum.

15.1.2 System layout requirements

The ERA uses R32 refrigerant which is rated as A2L and is mildly flammable.

To comply with the requirements of enhanced tightness refrigerating systems of the IEC 60335-2-40, this system is equipped with shut-off valves in the outdoor unit and an alarm in the remote controller. In case the requirements of this manual are followed, no additional safety measures are needed.

A big range of charge and room area combinations is allowed thanks to the countermeasures that are implemented in the unit by default.

Follow the installation requirements below to ensure that the complete system is compliant to legislation.

Outdoor unit installation

The outdoor unit must be installed outside. For indoor installation of the outdoor unit, additional measures can be necessary to comply with the applicable legislation.

A terminal for external output is available in the outdoor unit. This SVS output can be used when additional countermeasures are needed. The SVS output is a contact on terminal X2M that closes in case a leak is detected, failure or disconnection of the R32 sensor (located in the indoor unit).

For more information about the SVS output, see "[19.3 To connect the external outputs](#)" [▶ 94].

Indoor unit installation


For installation of the indoor unit, refer to the installation and operation manual delivered with the indoor unit. For compatibility of indoor units refer to the latest version of the technical data book of this unit.

The total amount of refrigerant in the system shall be less than or equal to the maximum allowed total refrigerant amount. The maximum allowed total refrigerant amount depends on the area of the rooms being served by the system and the rooms in the lowest underground floor.

See "15.1.3 To determine the charge limit" [▶ 52] to check if your system meets the requirement for charge limitation.

Note: An optional output, if available on a compatible air curtain, can be used for an external device. This output will trigger in case a leak is detected. For more information about this output, refer to the installation manual of the compatible air curtain unit.

Piping requirements



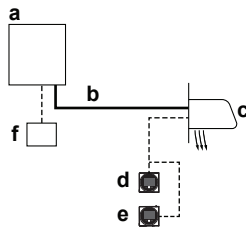
CAUTION

Piping **MUST** be installed according to instructions given in "17 Piping installation" [▶ 66]. Only mechanical joints (e.g. braze+flare connections) that are compliant with the latest version of ISO14903 can be used.

Low temperature solder alloys shall not be used for pipe connections.

For piping installed in the occupied space, please make sure that the piping is protected against accidental damage. Piping should be checked according to the procedure as mentioned in "17.3 Checking the refrigerant piping" [▶ 75].

Remote controller requirements for compatible air curtains equipped with R32 sensor



- a Heat pump outdoor unit
- b Refrigerant piping
- c Compatible air curtain
- d Remote controller in normal mode
- e Remote controller in supervisor mode (mandatory in some situations)
- f Centralised controller (optional)

For installation of the remote controller, please refer to the installation and operation manual delivered with the remote controller. Any compatible air curtain or indoor unit equipped with a R32 sensor must be connected with a R32 safety system compatible remote controller (e.g. BRC1H52/82* or later type). In case of air curtains, the remote controllers have implemented safety measures that will warn the user visually and audibly in case of a leak.

For installation of the remote controller of an air curtain, it is mandatory to follow the requirements:

- 1 Only a safety system compatible remote controller can be used. See technical data sheet for remote controller compatibility (e.g. BRC1H52/82*).
- 2 The remote controller put in the room served by the indoor unit must be in 'fully functional' or 'alarm only' mode. In case the indoor unit is serving a room other than where it is installed, a remote controller is required in both the installed and served room (some relaxations are possible, see examples below). For details about the different remote controller modes and how to set up, please check the note below or refer to the installation and operation manual delivered with the remote controller.

- 3** For buildings where sleeping facilities are offered (e.g. hotel), where persons are restricted in their movements (e.g. hospitals), an uncontrolled number of persons is present or buildings where people are not aware of the safety precautions it is mandatory to install one of the following devices at a location with 24-hour monitoring:
- a supervisor remote controller
 - or a centralised controller. E.g., iTM with external alarm via WAGO module, iTM with built-in alarm, ...

Note: The remote controllers with built-in alarm will generate a visible and audible warning. E.g. the BRC1H52/82* remote controllers can generate an alarm of 65 dB (sound pressure, measured at 1 m distance of the alarm). Sound data is available in the technical data sheet of the remote controller. **The alarm should always be 15 dB louder than the background noise of the room.**

A field supply external alarm with a sound output 15 dB louder than the background noise of the room **MUST** be installed in the following cases:

- The sound output of the remote controller is not sufficient to guarantee the 15 dB difference. This alarm can be connected to the SVS output channel of the outdoor unit or to the optional output, if available, on a compatible air curtain. The outdoor SVS will trigger for any R32 leak detected in the complete system. For the compatible air curtain, the optional output is only triggered when its own R32 sensor detects a leak. For more information on the SVS output signal, see "[19.2 To connect the electrical wiring to the outdoor unit](#)" [▶ 92]. For more information on the optional output of the compatible air curtain, please refer to the manual of the compatible air curtain.
- A centralised controller without built-in alarm is used, or the sound output of the centralised controller with built-in alarm is not sufficient to guarantee the 15 dB difference. Please refer to the installation manual of the centralised controller for the correct procedure to install the external alarm.

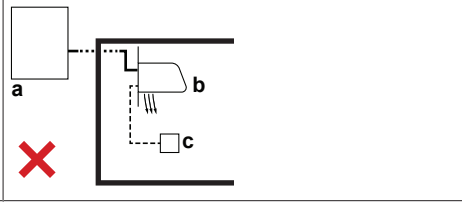
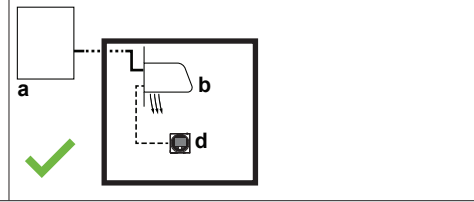
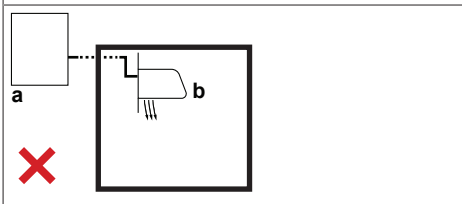
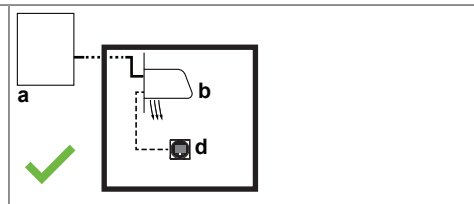
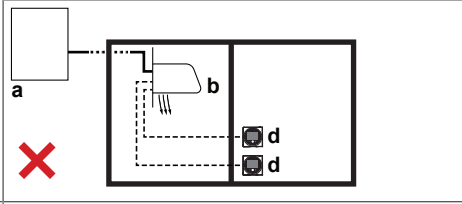
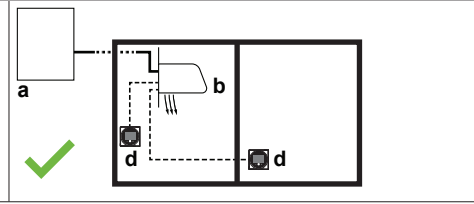
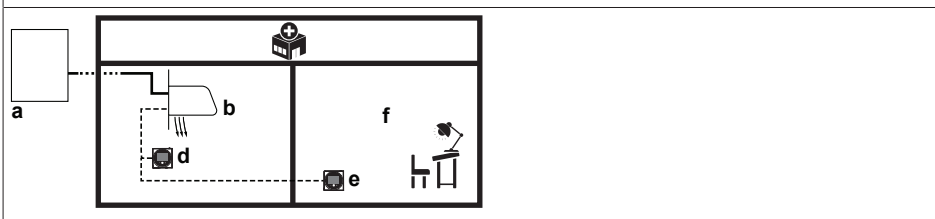
Note: Depending on the configuration, the remote controller is operable in three possible modes. Each mode offers different controller functionality. For detailed information about setting the operation mode of the remote controller and its function, please refer to the installer and user reference guide of the remote controller.

Mode	Function
Fully functional	The controller is fully functional. All normal functionality is available. This controller can be master or slave.
Alarm only	The controller only acts as leak detection alarm (for a single indoor unit). No functionality is available. The remote controller should always be put in the same room as the indoor unit. This controller can be master or slave.
Supervisor	The controller only acts as leak detection alarm (for the whole system, i.e. multiple indoor units and their respective controllers). No other functionality is available. The remote controller should be placed at a supervised location. This remote controller can only be the slave. Note: In order to add a supervisor remote controller to the system, a field setting should be set on both remote controller and outdoor unit.

Note: Incorrect use of remote controllers can result in occurrence of error codes, non-operating system or system that is not compliant to applicable legislation.

Note: Some centralised controllers can also be used as supervisor remote controller. For further details on installation, please refer to the installation manual of the centralised controllers.

Examples

1	Remote controller is not R32 safety system compatible.
	
2	Indoor units without remote controller are not allowed.
	
3	In case of two R32 safety system compatible remote controllers, at least one remote controller should be in the room of the indoor.
	
4	<p>In particular situations it is mandatory to install a remote controller at a supervised location.</p> <p>In room: master remote controller in fully functional OR alarm only.</p> <p>In supervisor room: supervisor remote controller.</p>
	

- a Outdoor unit
- b Compatible air curtain
- c Remote controller NOT compatible with R32 safety system
- d Remote controller compatible with R32 safety system
- e Remote controller in supervisor mode
- f Supervisor room
- ✗ NOT allowed
- ✓ Allowed

15.1.3 To determine the charge limit

Step 1 – In order to derive the total refrigerant charge limit in the system, determine the area of the room where an indoor unit is installed.

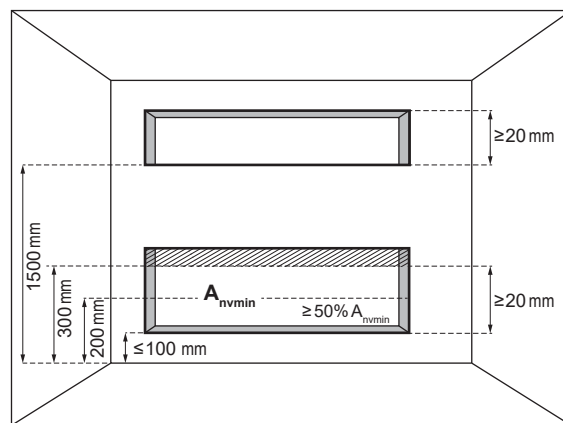
The room area can be determined by projecting the walls, doors and partitions to the floor and calculate the enclosed area. The area of the room being served by the system is used in the next step to determine the maximum allowable total charge of the system.

Spaces connected by only false ceilings, ductwork, or similar connections shall not be considered a single space.

If the partition between two rooms on the same floor meets certain requirements, then the rooms are considered as one room and the areas of the rooms may be added up. In this way it is possible to increase the value of the area of the room being served that is used to calculate the maximum allowed charge.

One of the following two requirements must be met to add up room areas:

- Rooms on the same floor that are connected with a permanent opening that extends to the floor and is intended for people to walk through can be considered as one room.
- Rooms on the same floor connected with openings that fulfil following requirements can be considered as a single room. The opening must consist out of two parts to allow for air circulation.



A_{nvmin} Minimal natural ventilation area

For the lower opening:

- It is not an opening to the outside
- The opening cannot be closed
- The opening must be $\geq 0.012 \text{ m}^2$ (A_{nvmin})
- The area of any openings above 300 mm from the floor does not count when determining A_{nvmin}
- At least 50% of A_{nvmin} is less than 200 mm above the floor
- The bottom of the lower opening is ≤ 100 mm from the floor
- The height of the opening is ≥ 20 mm

For the upper opening:

- It is not an opening to the outside
- The opening cannot be closed
- The opening must be $\geq 0.006 \text{ m}^2$ (50% of A_{nvmin})
- The bottom of the upper opening must be ≥ 1500 mm above the floor
- The height of the opening is ≥ 20 mm

Note: The requirement for the upper opening can be met by false ceilings, ventilation ducts or similar arrangements that provide an airflow path between the connected rooms.


Step 2 – Use the graph or table below to determine the total refrigerant charge limit in the system for the compatible air curtain based on room area and effective installation height.

Determine the value for either the lowest underground floor OR the other floors, based on installation location.

The total refrigerant charge limit depends on the effective installation height, measured between the bottom side of the indoor unit and the lowest point of the floor, in case the indoor unit is installed in the same room.

Note: If the height for your installation is not shown, use the closest lower height value in the table. E.g. for an installation height of 2.7 m, use the value corresponding with height 2.5 m of the table.

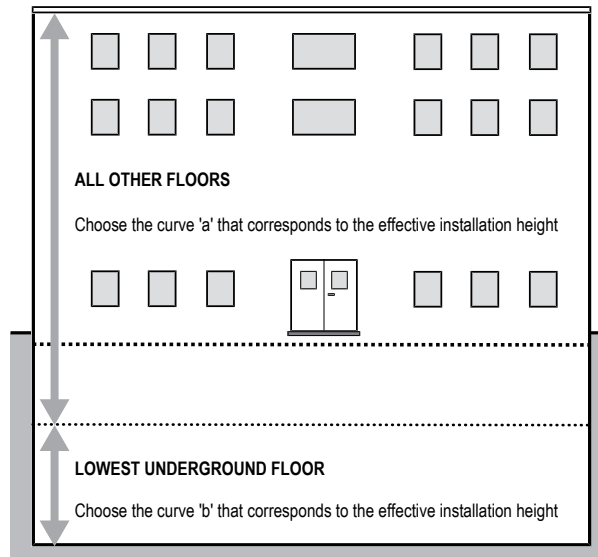
Refer to the databook for a more detailed table.



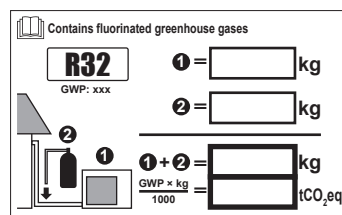
NOTICE

A compatible air curtain cannot be installed lower than 1.8 m from the lowest point of the floor.

Note: The derived charge value should be rounded down.



Step 3 – Determine the total amount of refrigerant in the system:



Total charge=Factory charge ①+additional charge ②=3.4 kg+R^(a)

^(a) The R value (additional refrigerant to be charged) is calculated in "[18.4 To determine the additional refrigerant amount](#)" [▶ 82].

Step 4 – The total refrigerant charge in the system **MUST be less than** the refrigerant charge limit for the room where a compatible air curtain is installed. If NOT, change the installation (see choices below) and repeat all of the above steps.

1. Increase the area of the room restricting the total charge.

OR

2. Decrease the piping length by changing the system layout.

OR

3. Increase the installation height of the unit.

OR

4. Add additional countermeasures as described in applicable legislation.

SVS output or an optional output from the AHU control box or air curtain can be used to connect and activate the additional countermeasures (e.g. mechanical ventilation). For more information, see "[19.3 To connect the external outputs](#)" [▶ 94].

OR

5. Fine-tune system with more detailed calculations in [VRV Xpress](#).



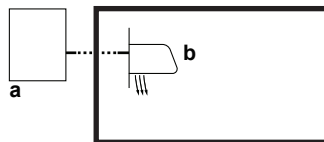
NOTICE

The total refrigerant charge amount in the system **MUST** always be lower than 15.96 kg.

Example

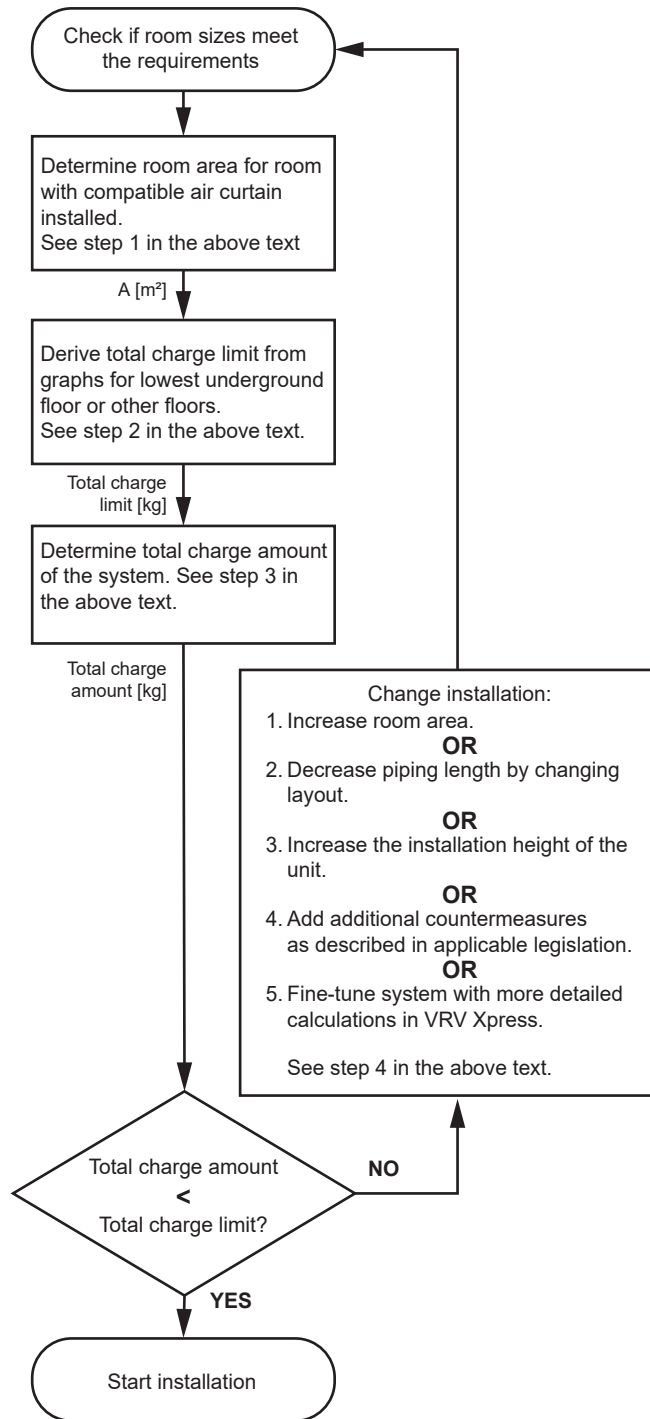
A room equipped with an air curtain:

Room area [m ²]	10	20	30	40
Installation height [m]	2.5	2.2	3.0	3.5
Lowest underground floor	●	—	●	—
Other floors	—	●	—	●
System charge limit [kg]	4.5	11.8	13.8	26.5 → 15.96
Actual system charge [kg]	4.8	5.7	6.2	6.8
Judgement	✗	✓	✓	✓



a Outdoor unit
b Indoor unit/air curtain

Flow chart



15.2 Requirements for air handling units

For special R32 requirements in case of an AHU connection, refer to the EKEA installation and operation manual.

16 Unit installation



WARNING

The installation MUST comply with the requirements that apply to this R32 equipment. For more information, see "[3.1 Instructions for equipment using R32 refrigerant](#)" [▶ 15].

In this chapter

16.1	Preparing the installation site	57
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16.1 Preparing the installation site



WARNING

The appliance shall be stored in a room without continuously operating ignition sources (example: open flames, an operating gas appliance or an operating electric heater).

Choose an installation location with sufficient space to transport the unit in and out of the site.

Do NOT install the unit in places often used as work place. In case of construction works (e.g. grinding works) where a lot of dust is created, the unit MUST be covered.

16.1.1 Installation site requirements of the outdoor unit



INFORMATION

Also read the following requirements:

- General installation site requirements. See "[2 General safety precautions](#)" [▶ 7].
- Service space requirements. See "[27 Technical data](#)" [▶ 130].
- Refrigerant piping requirements (length, height difference). See "[17.1.1 Refrigerant piping requirements](#)" [▶ 66].



INFORMATION

Equipment meets the requirement for commercial and light-industrial location when professionally installed and maintained.



CAUTION

Appliance is NOT accessible to the general public. Install it in a secured area, protected from easy access.

This unit is suitable for installation in a commercial and light industrial environment.

The outdoor unit is designed for outdoor installation only, and for the following ambient temperatures:

Heating	-20~21°C DB -20~15.5°C WB
Cooling	-5~46°C DB

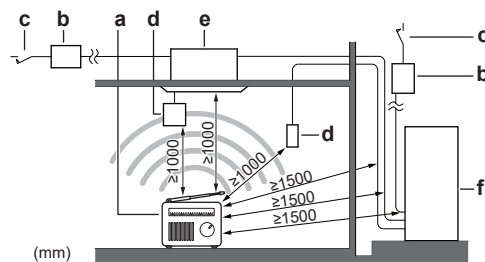
Note: For indoor installation of the outdoor unit, check the applicable legislation.



NOTICE

The equipment described in this manual may cause electronic noise generated from radio-frequency energy. The equipment complies with specifications that are designed to provide reasonable protection against such interference. However, there is no guarantee that interference will not occur in a particular installation.

It is therefore recommended to install the equipment and electric wires in such a way that they keep a proper distance from stereo equipment, personal computers, etc.



- a Personal computer or radio
- b Fuse
- c Earth leakage protector
- d User interface
- e Indoor unit (for illustrative purposes only)
- f Outdoor unit

- In places with weak reception, keep distances of 3 m or more to avoid electromagnetic disturbance of other equipment and use conduit tubes for power and transmission lines.
- Provide sufficient space around the unit for servicing and air circulation.
- Make sure the installation site withstands the weight and vibration of the unit.
- Make sure the area is well ventilated. Do NOT block any ventilation openings.
- Make sure the unit is level.
- Select a place where rain can be avoided as much as possible.
- Ensure that in the event of a water leak, no damage occurs to the installation space or its surroundings.
- Be sure that the air inlet of the unit is not positioned towards the main wind direction. Frontal wind will disturb the operation of the unit. If necessary, use a screen to block the wind.
- Ensure that water cannot cause any damage to the location by adding water drains to the foundation and by preventing water traps in the construction.
- Choose a location where the operation noise or the hot/cold air discharged from the unit will not disturb anyone and the location is selected according the applicable legislation.
- Heat exchanger fins are sharp and injury is possible. Choose an installation location where there is no risk for injury (especially in areas where children play).

Do NOT install the unit in the following places:

- In potentially explosive atmospheres.
- In places where there is machinery that emits electromagnetic waves. Electromagnetic waves may disturb the control system, and cause malfunction of the equipment.
- In places where there is a risk of fire due to the leakage of flammable gases (example: thinner or gasoline), carbon fibre, ignitable dust.
- In places where corrosive gas (example: sulphurous acid gas) is produced. Corrosion of copper pipes or soldered parts may cause the refrigerant to leak.
- In places where a mineral oil mist, spray or vapour may be present in the atmosphere. Plastic parts may deteriorate and fall off or cause water leakage.
- Sound sensitive areas (e.g. near a bedroom), so that the operation noise will cause no trouble.

Note: If the sound is measured under actual installation conditions, the measured value might be higher than the sound pressure level mentioned in Sound spectrum in the data book due to environmental noise and sound reflections.



INFORMATION

The sound pressure level is less than 70 dBA.

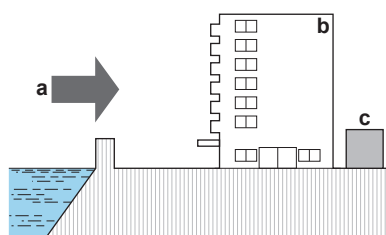
It is NOT recommended to install the unit in the following places because it may shorten the life of the unit:

- Where the voltage fluctuates a lot
- In vehicles or vessels
- Where acidic or alkaline vapour is present

Seaside installation. Make sure the outdoor unit is NOT directly exposed to sea winds. This is to prevent corrosion caused by high levels of salt in the air, which might shorten the life of the unit.

Install the outdoor unit away from direct sea winds.

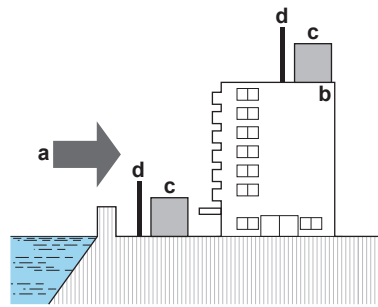
Example: Behind the building.



- a Sea wind
- b Building
- c Outdoor unit

If the outdoor unit is exposed to direct sea winds, install a windbreaker.

- Height of windbreaker $\geq 1.5 \times$ height of outdoor unit
- Mind the service space requirements when installing the windbreaker.



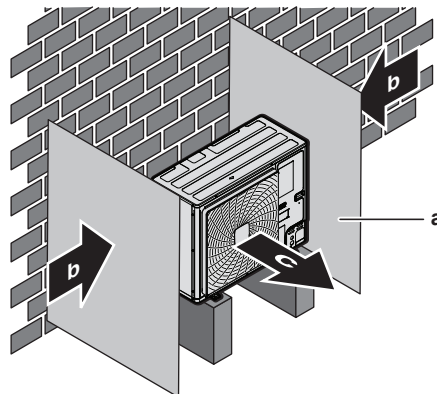
- a** Sea wind
- b** Building
- c** Outdoor unit
- d** Windbreaker

Strong winds (≥ 18 km/h) blowing against the outdoor unit's air outlet causes short circuit (suction of discharge air). This may result in:

- deterioration of the operational capacity;
- frequent frost acceleration in heating operation;
- disruption of operation due to decrease of low pressure or increase of high pressure;
- a broken fan (if a strong wind blows continuously on the fan, it may start rotating very fast, until it breaks).

It is recommended to install a baffle plate when the air outlet is exposed to wind.

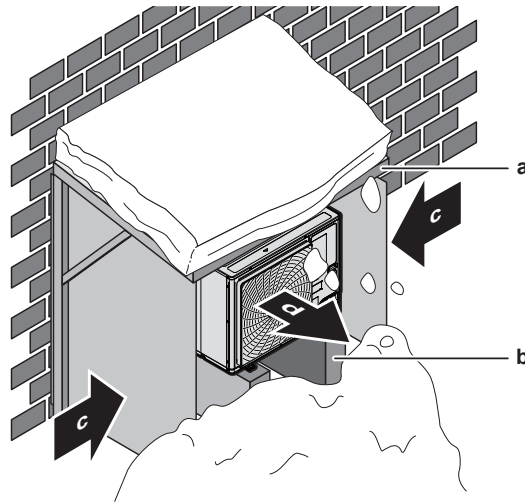
It is recommended to install the outdoor unit with the air inlet facing the wall and NOT directly exposed to the wind.



- a** Baffle plate
- b** Prevailing wind direction
- c** Air outlet

16.1.2 Additional installation site requirements of the outdoor unit in cold climates

Protect the outdoor unit against direct snowfall and take care that the outdoor unit is NEVER snowed up.



- a Snow cover or shed
- b Pedestal (minimum height=150 mm)
- c Prevailing wind direction
- d Air outlet

Snow might build up and freeze between the heat exchanger and the casing of the unit. This might decrease the operating efficiency. For instructions on how to prevent this (after mounting of the unit), see ["16.3.3 To provide drainage"](#) [▶ 63].



NOTICE

When operating the unit in a low outdoor ambient temperature with high humidity conditions, make sure to take precautions to keep the drain holes of the unit free by using the optional bottom plate heater (see ["14 About the units and options"](#) [▶ 45]).

16.2 Opening and closing the unit

16.2.1 About opening the units

At certain times, you have to open the unit. **Example:**

- When connecting the electrical wiring
- When maintaining or servicing the unit



DANGER: RISK OF ELECTROCUTION

Do NOT leave the unit unattended when the service cover is removed.

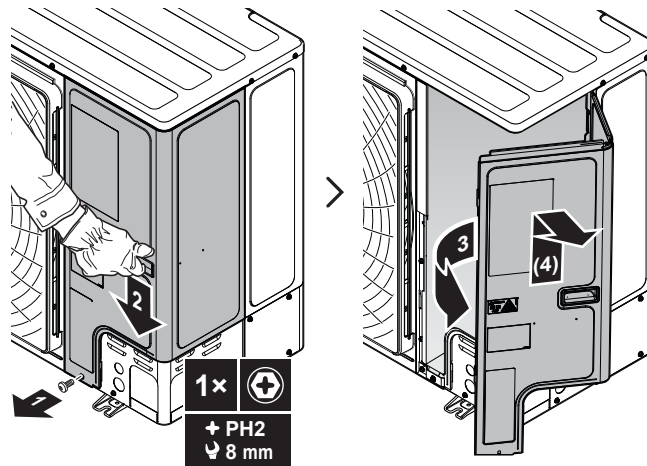
16.2.2 To open the outdoor unit



DANGER: RISK OF ELECTROCUTION



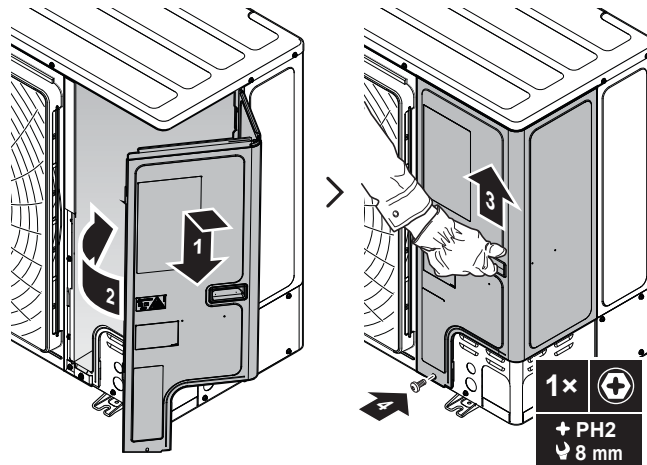
DANGER: RISK OF BURNING/SCALDING



16.2.3 To close the outdoor unit

NOTICE

When closing the outdoor unit cover, make sure that the tightening torque does NOT exceed 4.1 N•m.



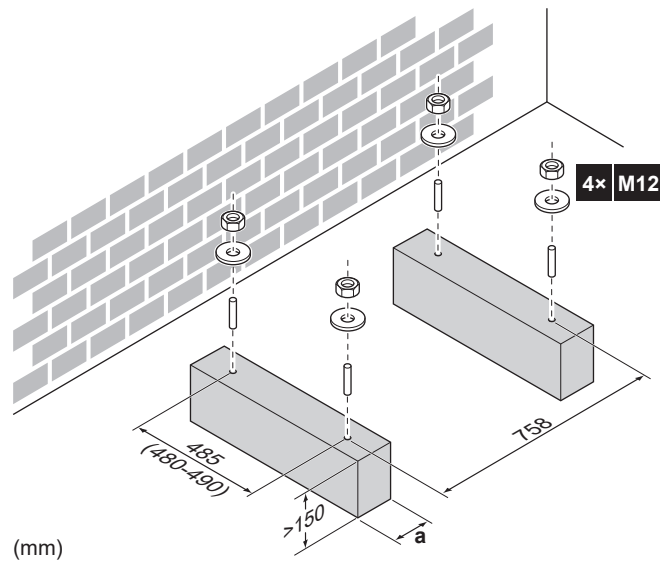
16.3 Mounting the outdoor unit

16.3.1 To provide the installation structure

Check the strength and level of the installation ground so that the unit will not cause any operating vibration or noise.

Fix the unit securely by means of foundation bolts in accordance with the foundation drawing.

Prepare 4 sets of anchor bolts, nuts and washers (field supply) as follows:

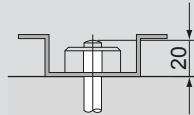


(mm)

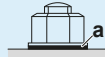
- a Make sure not to cover the drain holes of the bottom plate of the unit.

**INFORMATION**

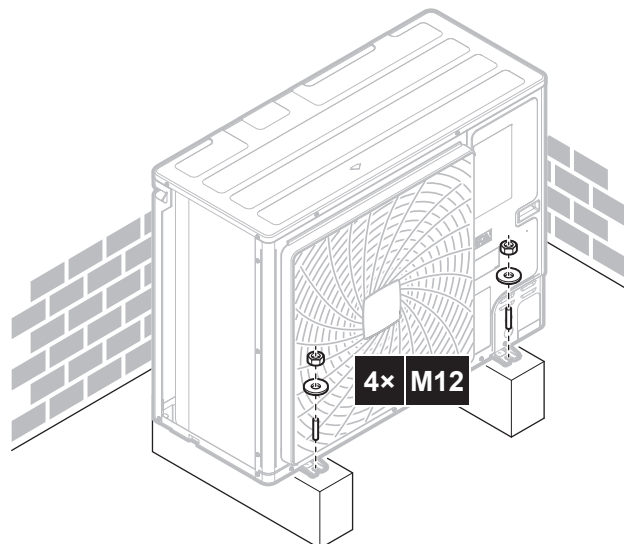
The recommended height of the upper protruding part of the bolts is 20 mm.

**NOTICE**

Fix the outdoor unit to the foundation bolts using nuts with resin washers (a). If the coating on the fastening area is stripped off, the metal can rust easily.



16.3.2 To install the outdoor unit



16.3.3 To provide drainage

- Make sure that condensation water can be evacuated properly.

- Install the unit on a base to make sure that there is proper drainage in order to avoid ice accumulation.
- Prepare a water drainage channel around the foundation to drain waste water away from the unit.
- Avoid drain water flowing over the footpath, so that it does NOT become slippery in case of ambient freezing temperatures.
- If you install the unit on a frame, install a waterproof plate within 150 mm of the bottom side of the unit in order to prevent water from getting into the unit and to avoid drain water dripping (see the following figure).



INFORMATION

If necessary, you can use a drain pan (field supply) to prevent drain water from dripping.



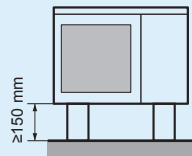
NOTICE

If the unit CANNOT be installed fully level, always make sure that the inclination is towards the backside of the unit. This is required to guarantee proper drainage.

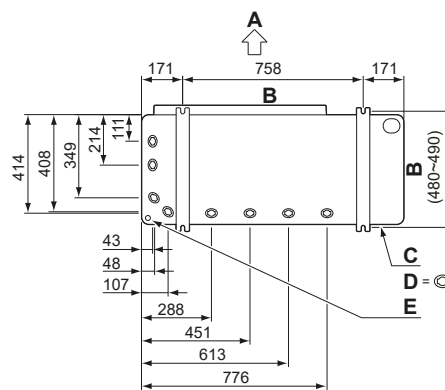


NOTICE

If drain holes of the outdoor unit are covered by a mounting base or by floor surface, raise the unit to provide a free space of more than 150 mm under the outdoor unit.



Drain holes (dimensions in mm)



- A Discharge side
- B Distance between anchor points
- C Bottom frame
- D Drain holes
- E Knockout hole for snow

Snow

In regions with snowfall, snow might build up and freeze between the heat exchanger and the casing of the unit. This might decrease the operating efficiency.

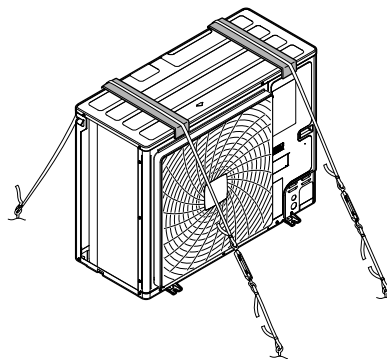
**INFORMATION**

It is recommended to install the optional bottom plate heater (EKBPH250D7) when the unit is installed in cold climates.

16.3.4 To prevent the outdoor unit from falling over

In case the unit is installed in places where strong wind can tilt the unit, take following measure:

- 1** Prepare 2 cables as indicated in the following illustration (field supply).
- 2** Place the 2 cables over the outdoor unit.
- 3** Insert a rubber sheet between the cables and the outdoor unit to prevent the cables from scratching the paint (field supply).
- 4** Attach the ends of the cables.
- 5** Tighten the cables.



17 Piping installation



CAUTION

See "3 Specific installer safety instructions" [▶ 12] to make sure this installation complies with all safety regulations.

In this chapter

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17.1 Preparing refrigerant piping

17.1.1 Refrigerant piping requirements



NOTICE

The piping and other pressure-containing parts shall be suitable for refrigerant. Use phosphoric acid deoxidised seamless copper for refrigerant piping.



INFORMATION

Also read the precautions and requirements in the "2 General safety precautions" [▶ 7].

- Foreign materials inside pipes (including oils for fabrication) must be ≤ 30 mg/10 m.

17.1.2 Refrigerant piping material


Piping material

Phosphoric acid deoxidised seamless copper

Flare connections

Only use annealed material.

Piping temper grade and thickness

Outer diameter (Ø)	Temper grade	Thickness (t) ^(a)	
6.4 mm (1/4") 9.5 mm (3/8") 12.7 mm (1/2")	Annealed (O)	≥0.80 mm	
15.9 mm (5/8")	Annealed (O)	≥0.99 mm	
19.1 mm (3/4")	Half hard (1/2H)	≥0.80 mm	

^(a) Depending on the applicable legislation and the maximum working pressure of the unit (see "PS High" on the unit name plate), larger piping thickness might be required.

17.1.3 Refrigerant piping insulation

- Use polyethylene foam as insulation material:
 - with a heat transfer rate between 0.041 and 0.052 W/mK (0.035 and 0.045 kcal/mh°C)
 - with a heat resistance of at least 120°C
- Insulation thickness:

Ambient temperature	Humidity	Minimum thickness
≤30°C	75% to 80% RH	15 mm
>30°C	≥80% RH	20 mm

17.1.4 Combination table and heat exchanger volume limitations

The ERA outdoor unit can only be combined with one expansion valve kit EKEXVA according to the combination table shown below:

	Expansion valve kit EKEXVA						
	50	63	80	100	125	140	200
ERA100	—	P (1.18-2.08)	P (1.42-2.64)	P (1.51-3.30)	—	—	—
ERA125	—	—	—	P (1.51-3.30)	P (1.98-4.12)	—	—
ERA140	—	—	—	P (1.74-3.30)	P (1.98-4.12)	P (2.54-4.62)	—

— Not allowed

P () Pair AHU layout (value for minimum - maximum AHU heat exchanger volume [dm³])

17.1.5 To select the piping size

In case the required pipe sizes (inch sizes) are not available, it is also allowed to use other diameters (mm sizes), taken the following into account:

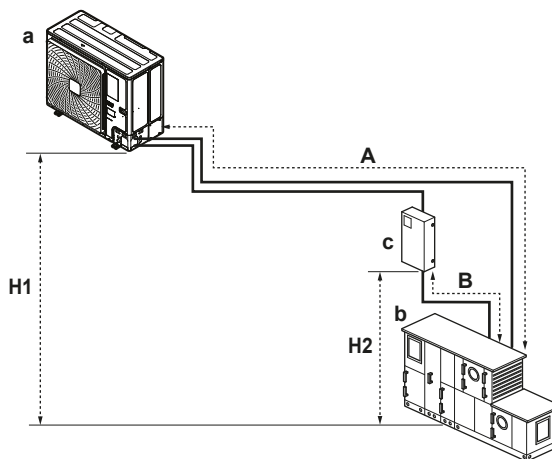
- Select the pipe size nearest to the required size.
- Use the suitable adapters for the changeover from inch to mm pipes (field supply).
- The additional refrigerant calculation has to be adjusted as mentioned in ["18.4 To determine the additional refrigerant amount"](#) [▶ 82].

Choose from the following table in accordance with the outdoor unit capacity type.

Outdoor unit capacity type	Piping outer diameter [mm]	
	Gas pipe	Liquid pipe
ERA100	15.9	9.5
ERA125		
ERA140		

17.1.6 Refrigerant piping length and height difference

The piping length and height difference must comply with the following requirements:



- a Outdoor unit
- b Air handling unit (AHU)
- c EKEXVA-kit

Term	Definition	Value [m]
A	Maximum pipe length from indoor unit to outdoor unit (actual/equivalent)	50 ^(a) /55
B	Maximum pipe length from EKEXVA to AHU unit	5
H1	Maximum height difference between outdoor and indoor unit (outdoor above indoor / indoor above outdoor)	40/40
H2	Maximum height difference between EKEXVA-kits and AHU units	5

^(a) The allowable minimum length is 5 m.

Note: compatible air curtains are considered air handling units, following air handling unit limitations.

17.2 Connecting the refrigerant piping

17.2.1 About connecting the refrigerant piping

Before connecting the refrigerant piping

Make sure the outdoor and indoor unit are mounted.


Typical workflow


Connecting the refrigerant piping involves:


- Connecting the refrigerant piping to the outdoor unit

- Connecting the refrigerant piping to the indoor unit
- Insulating the refrigerant piping
- Keeping in mind the guidelines for:
 - Pipe bending
 - Flaring pipe ends
 - Brazing
 - Using the stop valves

17.2.2 Precautions when connecting the refrigerant piping


 **DANGER: RISK OF BURNING/SCALDING**

 **NOTICE**
 NEVER install a drier to this unit to guarantee its lifetime. The drying material may dissolve and damage the system.

 **NOTICE**
 Take the following precautions on refrigerant piping into account:

- Avoid anything but the designated refrigerant to get mixed into the refrigerant cycle (e.g. air).
- Only use R32 when adding refrigerant.
- Only use installation tools (e.g. manifold gauge set) that are exclusively used for R32 installations to withstand the pressure and to prevent foreign materials (e.g. mineral oils and moisture) from mixing into the system.
- Protect the piping as described in the following table to prevent dirt, liquid or dust from entering the piping.
- Use caution when passing copper tubes through walls.

Unit	Installation period	Protection method
Outdoor unit	>1 month	Pinch the pipe
	<1 month	Pinch or tape the pipe
Indoor unit	Regardless of the period	

 **NOTICE**
 Do NOT open the refrigerant stop valve before checking the refrigerant piping. When you need to charge additional refrigerant it is recommended to open the refrigerant stop valve after charging.

17.2.3 Pipe bending guidelines

Use a pipe bender for bending. All pipe bends should be as gentle as possible (bending radius should be 30~40 mm or larger).

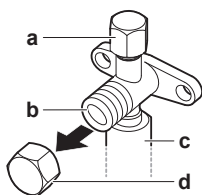
17.2.4 Using the stop valve and service port

To handle the stop valve

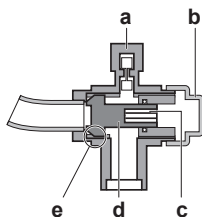
Take the following guidelines into account:

- The gas and liquid stop valves are factory closed.

- Make sure to keep all stop valves open during operation.
- The figures below show the name of each part required in handling the stop valve.



- a Service port and service port cover
- b Stop valve
- c Field piping connection
- d Stop valve cover

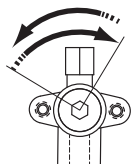


- a Service port
- b Stop valve cover
- c Hexagon hole
- d Shaft
- e Valve seat

- Do NOT apply excessive force to the stop valve. Doing so may break the valve body.

To open/close the stop valve

- 1 Remove the stop valve cover.
- 2 Insert a hexagon wrench (liquid side: 4 mm, gas side: 6 mm) into the valve stem and turn the valve stem:



Counterclockwise to open
Clockwise to close

- 3 When the stop valve CANNOT be turned any further, stop turning.
- 4 Tighten the stop valve securely when opening or closing the stop valve. For the correct tightening torque value, refer to the table below.



NOTICE

Inadequate torque may cause leakage of refrigerant and breakage of the stop valve.

- 5 Install the stop valve cover.

Result: The valve is now open/closed.

To handle the service port

- Always use a charge hose equipped with a valve depressor pin, since the service port is a Schrader type valve.

Tightening torques

Stop valve size [mm]	Tightening torque [N•m] (turn clockwise to close)			
	Shaft			
	Valve body	Hexagonal wrench	Cap (valve lid)	Service port
Ø9.5	5.4~6.6	4 mm	13.5~16.5	11.5~13.9
Ø15.9	13.5~16.5	6 mm	22.5~27.5	

17.2.5 To remove the pinched pipes

**WARNING**

Any gas or oil remaining inside the stop valve may blow off the pinched piping.

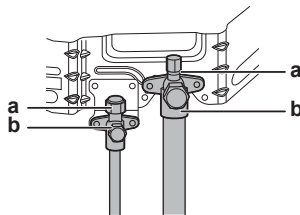
Failure to observe the instructions in procedure below properly may result in property damage or personal injury, which may be serious depending on the circumstances.

Use the following procedure to remove the pinched piping:

- 1 Make sure that the stop valves are fully closed.



- 2 Connect the vacuuming/recovery unit through a manifold to the service port of all stop valves.



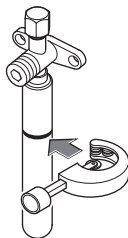
a Service port
b Stop valve


- 3 Recover gas and oil from the pinched piping by using a recovery unit.


**CAUTION**

Do NOT vent gases into the atmosphere.

- 4 When all gas and oil is recovered from the pinched piping, disconnect the charge hose and close the service ports.
- 5 Cut off the lower part of the gas and liquid stop valve pipes along the black line. Use an appropriate tool (e.g. a pipe cutter).




 **WARNING**



NEVER remove the pinched piping by brazing.
Any gas or oil remaining inside the stop valve may blow off the pinched piping.


- 6 Wait until all oil has dripped out before continuing with the connection of the field piping in case the recovery was not complete.

17.2.6 To braze the pipe end

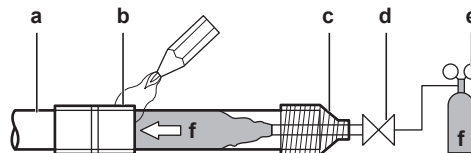
 **NOTICE**

Precautions when connecting field piping. Add brazing material as shown in the figure.

≤Ø25.4



- When brazing, blow through with nitrogen to prevent creation of large quantities of oxidised film on the inside of the piping. This film adversely affects valves and compressors in the refrigerating system and prevents proper operation.
- Set the nitrogen pressure to 20 kPa (0.2 bar) (just enough so it can be felt on the skin) with a pressure-reducing valve.



- a Refrigerant piping
- b Part to be brazed
- c Taping
- d Manual valve
- e Pressure-reducing valve
- f Nitrogen

- Do NOT use anti-oxidants when brazing pipe joints. Residue can clog pipes and break equipment.
- Do NOT use flux when brazing copper-to-copper refrigerant piping. Use phosphor copper brazing filler alloy (BCuP), which does NOT require flux.

Flux has an extremely harmful influence on refrigerant piping systems. For instance, if chlorine based flux is used, it will cause pipe corrosion or, in particular, if the flux contains fluorine, it will deteriorate the refrigerant oil.

- ALWAYS protect the surrounding surfaces (e.g. insulation foam) from heat when brazing.

17.2.7 To connect the refrigerant piping to the outdoor unit

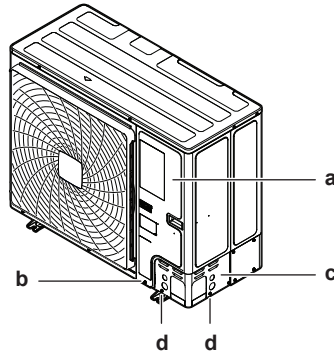
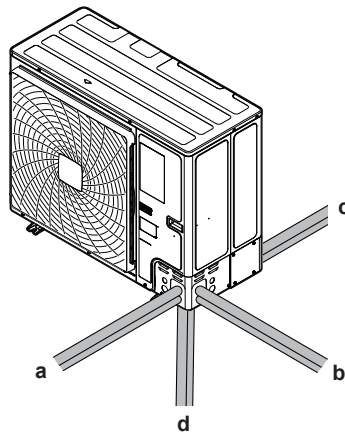
- **Piping length.** Keep field piping as short as possible.
- **Piping protection.** Protect the field piping against physical damage.

**NOTICE**

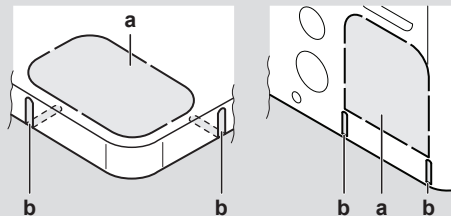
- Be sure to use the supplied accessory pipes when carrying out piping work in the field.
- Be sure that the field installed piping does not touch other pipes, the bottom panel or side panel. Especially for the bottom and side connection, be sure to protect the piping with suitable insulation, to prevent it from coming into contact with the casing.

1 Do the following:

- Remove the service cover (a) with screw (b).
- Remove the piping intake plate (c) with screws (d).

**2** Choose a piping route (a, b, c or d).

- a** Front
- b** Side
- c** Rear
- d** Bottom

**INFORMATION**

- Punch out the knockout (a) in the bottom plate or cover plate by tapping on the attachment points with a flat head screwdriver and a hammer.
- Optionally, cut out the slits (b) with a metal saw.



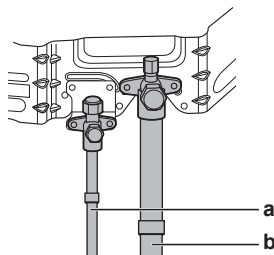
NOTICE

Precautions when making knockout holes:

- Avoid damaging the casing and underlying piping.
- After making the knockout holes, we recommend to remove the burrs and paint the edges and areas around the edges using repair paint to prevent rusting.
- When passing electrical wiring through the knockout holes, wrap the wiring with protective tape to prevent damage.

3 Do the following:

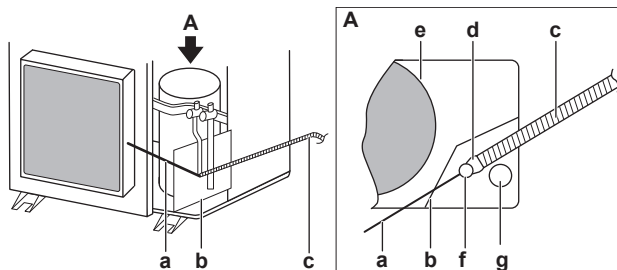
- Connect the accessory liquid pipe (a) to the liquid stop valve (brazing).
- Connect the accessory gas pipe (b) to the gas stop valve (brazing).



NOTICE

When brazing: First braise the liquid side piping, then the gas side piping. Enter the filler rod from the front of the unit and the brazing torch from the right side to braise with the flame pointing outside. Avoid heating the compressor sound insulation and other piping.

Wrap both stop valves in a wet cloth in order to protect the valve internals from overheating.



- a Filler rod
- b Fire resistant plate
- c Torch
- d Flame
- e Compressor sound insulation
- f Liquid side piping
- g Gas side piping

4 Connect the field piping to the accessory pipes using the accessory bend pipes (brazing). Mind the orientation of the bends.



NOTICE

Always protect the surrounding surfaces (e.g. wiring, insulation foam, ...) from heat when brazing.

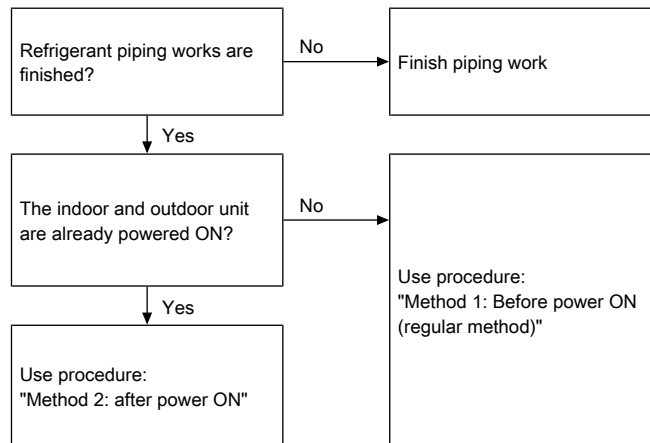


NOTICE

Make sure to open the stop valves after installing the refrigerant piping and performing vacuum drying. Running the system with the stop valves closed may break the compressor.

17.3 Checking the refrigerant piping

17.3.1 About checking the refrigerant piping



It is very important that all refrigerant piping work is done before the units (outdoor or indoor) are powered on. When the units are powered on, the expansion valves will initialise. This means that the valves will close.



NOTICE

Leak test and vacuum drying of field piping and indoor units is impossible when field expansion valves are closed.

Method 1: Before power ON

If the system has not yet been powered on, no special action is required to perform the leak test and the vacuum drying.

Method 2: After power ON

If the system has already been powered on, activate setting [2-21] (refer to "21.1.4 To access mode 1 or 2" [▶ 103]). This setting will open field expansion valves to guarantee a refrigerant piping pathway and make it possible to perform the leak test and the vacuum drying.



DANGER: RISK OF ELECTROCUTION



NOTICE

Make sure that the indoor unit connected to the outdoor unit is powered on.



NOTICE

Wait to apply setting [2-21] until the outdoor unit has finished the initialisation.

Leak test and vacuum drying

Checking the refrigerant piping involves:

- Checking for any leakages in the refrigerant piping.
- Performing vacuum drying to remove all moisture, air or nitrogen in the refrigerant piping.

If there is a possibility of moisture being present in the refrigerant piping (for example, water may have entered the piping), first carry out the vacuum drying procedure below until all moisture has been removed.

All piping inside the unit has been factory tested for leaks.

Only field installed refrigerant piping needs to be checked. Therefore, make sure that all the outdoor unit stop valves are firmly closed before performing leak test or vacuum drying.

NOTICE
 Make sure that all (field supplied) field piping valves are OPEN (not outdoor unit stop valves!) before you start leak test and vacuuming.

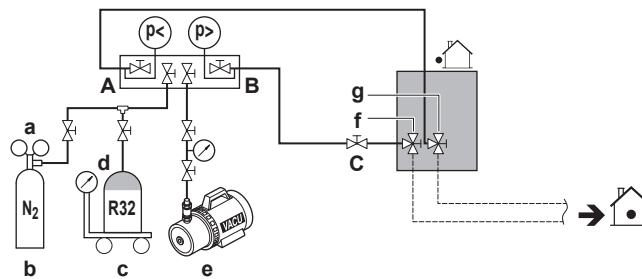
For more information on the state of the valves, refer to "17.3.3 Checking refrigerant piping: Setup" [▶ 76].

17.3.2 Checking refrigerant piping: General guidelines

NOTICE
 Make sure the pump oil does not flow oppositely into the system while the pump is not working.

NOTICE
 Do NOT purge the air with refrigerants. Use a vacuum pump to evacuate the installation.

17.3.3 Checking refrigerant piping: Setup



- a Pressure reducing valve
- b Nitrogen
- c Weighing scales
- d Refrigerant R32 tank (siphon system)
- e Vacuum pump
- f Liquid line stop valve
- g Gas line stop valve
- A Valve A
- B Valve B
- C Valve C

Valve	Status
Valve A	Open
Valve B	Open
Valve C	Open
Liquid line stop valve	Close
Gas line stop valve	Close

**NOTICE**

Indoor units should also be leak and vacuum tested. Keep any possible (field supplied) field piping valves open as well.

17.3.4 To perform a leak test

Vacuum leak test

- 1 Evacuate the system from the liquid and gas piping to a gauge pressure of -100.7 kPa (-1.007 bar) for more than 2 hours.
- 2 Once reached, turn off the vacuum pump and check that the pressure does not rise for at least 1 minute.
- 3 Should the pressure rise, the system may either contain moisture (see vacuum drying below) or have leaks.

Pressure leak test

- 1 Break the vacuum by pressurising with nitrogen gas to a minimum gauge pressure of 0.2 MPa (2 bar). Never set the gauge pressure higher than the maximum working pressure of the unit, i.e. 3.52 MPa (35.2 bar).
- 2 Test for leaks by applying a bubble test solution to all piping connections.
- 3 Discharge all nitrogen gas.

**NOTICE**

ALWAYS use a recommended bubble test solution from your wholesaler.

NEVER use soap water:

- Soap water may cause cracking of components, such as flare nuts or stop valve caps.
- Soap water may contain salt, which absorbs moisture that will freeze when the piping gets cold.
- Soap water contains ammonia which may lead to corrosion of flared joints (between the brass flare nut and the copper flare).

17.3.5 To perform vacuum drying

**NOTICE**

The connections to the indoor unit and the indoor unit itself should also be leak and vacuum tested. Keep, if existing, all (field supplied) field valves to the indoor unit open as well.

Leak test and vacuum drying should be done before the power supply is set to the unit. If not, see "[17.3.1 About checking the refrigerant piping](#)" [▶ 75] for more information.

To remove all moisture from the system, proceed as follows:

- 1 Evacuate the system for at least 2 hours to a target vacuum of -100.7 kPa (-1.007 bar)(5 Torr absolute).
- 2 Check that, with the vacuum pump turned off, the target vacuum is maintained for at least 1 hour.

- 3 Should you fail to reach the target vacuum within 2 hours or maintain the vacuum for 1 hour, the system may contain too much moisture. In that case, break the vacuum by pressurising with nitrogen gas to a gauge pressure of 0.05 MPa (0.5 bar) and repeat steps 1 to 3 until all moisture has been removed.
- 4 Depending on whether you want to immediately charge refrigerant through the refrigerant charge port or first pre-charge a portion of refrigerant through the liquid line, either open the outdoor unit stop valves, or keep them closed. See "[18.5 To charge refrigerant](#)" [▶ 83] for more information.



INFORMATION

After opening the stop valve, it is possible that the pressure in the refrigerant piping does NOT increase. This might be caused by e.g. the closed state of the expansion valve in the outdoor unit circuit, but does NOT present any problem for correct operation of the unit.

17.3.6 To check for leaks after charging refrigerant

After charging refrigerant in the system an additional leak test must be performed. Refer to "[18.8 To check refrigerant piping joints for leaks after charging refrigerant](#)" [▶ 86].

18 Charging refrigerant

In this chapter

18.1	Precautions when charging refrigerant	79
18.2	About charging refrigerant.....	80
18.3	About the refrigerant	80
18.4	To determine the additional refrigerant amount	82
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18.7	To fix the fluorinated greenhouse gases label.....	85
18.8	To check refrigerant piping joints for leaks after charging refrigerant	86

18.1 Precautions when charging refrigerant



INFORMATION

Also read the precautions and requirements in the following chapters:

- General safety precautions
- Preparation



WARNING

- Only use R32 as refrigerant. Other substances may cause explosions and accidents.
- R32 contains fluorinated greenhouse gases. Its global warming potential (GWP) value is 675. Do NOT vent these gases into the atmosphere.
- When charging refrigerant, ALWAYS use protective gloves and safety glasses.



NOTICE

If the power of some units is turned off, the charging procedure cannot be finished properly.



NOTICE

Turn ON the power 6 hours before operation in order to have power running to the crankcase heater and to protect the compressor.



NOTICE

If operation is performed within 12 minutes after the indoor and outdoor units are powered on, the compressor will not operate before the communication is established in a correct way between outdoor unit(s) and indoor units.



NOTICE

Before starting charging procedures, check if the 7-segment display indication of the outdoor unit A1P PCB is as normal (see "21.1.4 To access mode 1 or 2" [▶ 103]). If a malfunction code is present, see "25.3 Solving problems based on error codes" [▶ 124].



NOTICE

Make sure the connected indoor unit is recognised (see setting [1-10] in "21.1.7 Mode 1: monitoring settings" [▶ 105]).

**NOTICE**

Close the front panel before any refrigerant charge operation is executed. Without the front panel attached the unit cannot judge correctly whether it is operating properly or not.

**NOTICE**

In case of maintenance and the system (outdoor unit+field piping+indoor units) does not contain any refrigerant any more (e.g., after refrigerant reclaim operation), the unit has to be charged with its original amount of refrigerant (refer to the nameplate on the unit) and the determined additional refrigerant amount.

**NOTICE**

- Ensure that contamination of different refrigerants does not occur when using charging equipment.
- Charging hoses or lines shall be as short as possible to minimise the amount of refrigerant contained in them.
- Cylinders shall be kept in an appropriate position according to the instructions.
- Ensure that the refrigerating system is earthed prior to charging the system with refrigerant. See "[19.2 To connect the electrical wiring to the outdoor unit](#)" [▶ 92].
- Label the system when charging is complete.
- Extreme care shall be taken not to overfill the refrigerating system.

**NOTICE**

Prior to charging the system, it shall be pressure tested with the appropriate purging gas. The system shall be leak tested on completion of charging but prior to commissioning. A follow up leak test shall be carried out prior to leaving the site.

18.2 About charging refrigerant

The outdoor unit is factory charged with refrigerant, but depending on the field piping you have to charge additional refrigerant.

Before charging refrigerant

Make sure the outdoor unit's **external** refrigerant piping is checked (leak test, vacuum drying).

Typical workflow

Charging additional refrigerant typically consists of the following stages:

- 1 Determining how much you have to charge additionally.
- 2 Charging additional refrigerant (pre-charging and/or charging).
- 3 Filling in the fluorinated greenhouse gases label, and fixing it to the inside of the outdoor unit.

18.3 About the refrigerant

This product contains fluorinated greenhouse gases. Do NOT vent gases into the atmosphere.

Refrigerant type: R32

Global warming potential (GWP) value: 675

Periodical inspections for refrigerant leaks may be required depending on the applicable legislation. Contact your installer for more information.



WARNING: MILDLY FLAMMABLE MATERIAL

The refrigerant inside this unit is mildly flammable.



WARNING

- The refrigerant inside the unit is mildly flammable, but normally does NOT leak. If the refrigerant leaks in the room and comes in contact with fire from a burner, a heater, or a cooker, this may result in fire, or the formation of a harmful gas.
- Turn OFF any combustible heating devices, ventilate the room, and contact the dealer where you purchased the unit.
- Do NOT use the unit until a service person confirms that the part from which the refrigerant leaked has been repaired.



WARNING

The appliance shall be stored in a room without continuously operating ignition sources (example: open flames, an operating gas appliance or an operating electric heater).



WARNING

- Do NOT pierce or burn refrigerant cycle parts.
- Do NOT use cleaning materials or means to accelerate the defrosting process other than those recommended by the manufacturer.
- Be aware that the refrigerant inside the system is odourless.



NOTICE

Applicable legislation on **fluorinated greenhouse gases** requires that the refrigerant charge of the unit is indicated both in weight and CO₂ equivalent.

Formula to calculate the quantity in CO₂ equivalent tonnes: GWP value of the refrigerant × total refrigerant charge [in kg]/1000

Contact your installer for more information.

18.4 To determine the additional refrigerant amount

**WARNING**

The maximum allowable total refrigerant amount is determined based on the room being served by the system.

See "[15.1.2 System layout requirements](#)" [▶ 49] to determine the maximum allowable total refrigerant amount.

**INFORMATION**

For final charge adjustment in a test laboratory, contact your dealer.

**INFORMATION**

Note down the amount of additional refrigerant that is calculated here, for later use on the additional refrigerant charge label. See "[18.7 To fix the fluorinated greenhouse gases label](#)" [▶ 85].

Formula:

$$R = [(X_1 \times \phi 9.5) \times 0.053 + (X_2 \times \phi 6.4) \times 0.020]$$

R Additional refrigerant to be charged [kg] (rounded off to one decimal place)
X_{1...4} Total length [m] of liquid piping size at **ϕa**

Metric piping. When using metric piping, replace the weight factors in the formula by the ones from the following table:

Inch piping		Metric piping	
Piping	Weight factor	Piping	Weight factor
ϕ6.4 mm	0.020	ϕ6 mm	0.016
ϕ9.5 mm	0.053	ϕ10 mm	0.058

For combination table and AHU heat exchanger volume limitations, see "[17.1.4 Combination table and heat exchanger volume limitations](#)" [▶ 67].

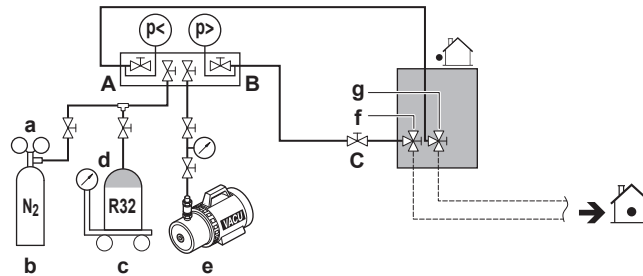
18.5 To charge refrigerant

To speed up the refrigerant charging process, it is in case of larger systems recommended to first pre-charge a portion of refrigerant through the liquid line before proceeding with the manual charging. It can be skipped, but charging will take longer then.

Pre-charging refrigerant

Pre-charging can be done without compressor operation, by connecting the refrigerant bottle to the service port of the liquid stop valve.

- 1 Connect as shown. Make sure that all outdoor unit stop valves, as well as valve A are closed.



- a Pressure reducing valve
- b Nitrogen
- c Weighing scales
- d Refrigerant R32 tank (siphon system)
- e Vacuum pump
- f Liquid line stop valve
- g Gas line stop valve
- A Valve A
- B Valve B
- C Valve C

- 2 Open valves C and B.
- 3 Pre-charge refrigerant until the determined additional refrigerant amount is reached or pre-charging is not possible anymore, and then close valves C and B.
- 4 Do one of the following:

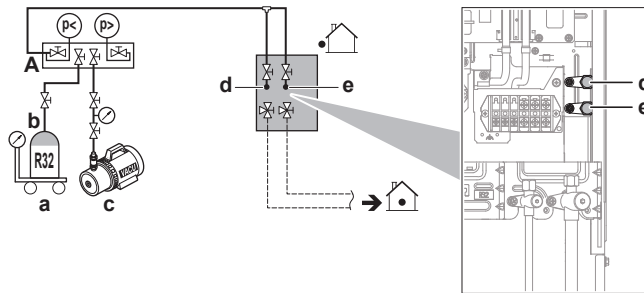
If	Then
The determined additional refrigerant amount is reached	<p>Disconnect the manifold from the liquid line.</p> <p>You do not have to perform the "Charging refrigerant (in manual additional refrigerant charge mode)" instructions.</p>
Too much refrigerant is charged	<p>Recover refrigerant.</p> <p>Disconnect the manifold from the liquid line.</p> <p>You do not have to perform the "Charging refrigerant (in manual additional refrigerant charge mode)" instructions.</p>

If	Then
The determined additional refrigerant amount is not reached yet	<p>Disconnect the manifold from the liquid line.</p> <p>Continue with the "Charging refrigerant (in manual additional refrigerant charge mode)" instructions.</p>

Charging refrigerant (in manual additional refrigerant charge mode)

The remaining additional refrigerant charge can be charged by operating the outdoor unit by means of the manual additional refrigerant charge mode.

5 Connect as shown. Make sure valve A is closed.



- a Weighing scales
- b Refrigerant R32 tank (siphon system)
- c Vacuum pump
- d Refrigerant charge port (heat exchanger)
- e Refrigerant charge port (suction)
- A Valve A



NOTICE

The refrigerant charging port is connected to the piping inside the unit. The unit's internal piping is already factory charged with refrigerant, so be careful when connecting the charge hose.

- 6 Open all outdoor unit stop valves. At this point, valve A must remain closed!
- 7 Take all the precautions mentioned in "[21 Configuration](#)" [▶ 100] and "[22 Commissioning](#)" [▶ 116] into account.
- 8 Turn on the power of the indoor unit(s) and outdoor unit.
- 9 Activate setting [2-20] to start the manual additional refrigerant charge mode. For details, see "[21.1.8 Mode 2: field settings](#)" [▶ 107].

Result: The unit will start operation.



INFORMATION

The manual refrigerant charge operation will automatically stop within 30 minutes. If charging is not completed after 30 minutes, perform the additional refrigerant charging operation again.

**INFORMATION**

- When a malfunction is detected during the procedure (e.g., in case of closed stop valve), a malfunction code will be displayed. In that case, refer to "[18.6 Error codes when charging refrigerant](#)" [▶ 85] and solve the malfunction accordingly. Resetting the malfunction can be done by pushing BS3. You can restart the "Charging" instructions.
- Aborting the manual refrigerant charge is possible by pushing BS3. The unit will stop and return to idle condition.

10 Open valve A.

11 Charge refrigerant until the remaining determined additional refrigerant amount is added, and then close valve A.

12 Press BS3 to stop the manual additional refrigerant charge mode.

**NOTICE**

Make sure to open all stop valves after (pre-) charging the refrigerant. Operating with the stop valves closed will damage the compressor.

**NOTICE**

After adding the refrigerant, do not forget to close the lid of the refrigerant charging port. The tightening torque for the lid is 11.5 to 13.9 N•m.

18.6 Error codes when charging refrigerant

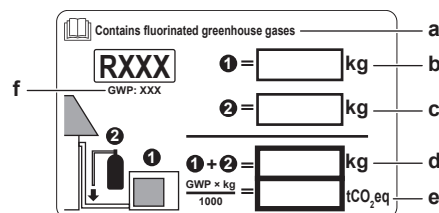
**INFORMATION**

If a malfunction occurs, the error code is displayed on the outdoor unit's 7-segments display and on the user interface of the indoor unit.

If a malfunction occurs, close valve A immediately. Confirm the malfunction code and take corresponding action, "[25.3 Solving problems based on error codes](#)" [▶ 124].

18.7 To fix the fluorinated greenhouse gases label

1 Fill in the label as follows:



- If a multilingual fluorinated greenhouse gases label is delivered with the unit (see accessories), peel off the applicable language and stick it on top of **a**.
- Factory refrigerant charge: see unit name plate
- Additional refrigerant amount charged
- Total refrigerant charge
- Quantity of fluorinated greenhouse gases** of the total refrigerant charge expressed as tonnes CO₂ equivalent.
- GWP = Global Warming Potential

**NOTICE**

Applicable legislation on **fluorinated greenhouse gases** requires that the refrigerant charge of the unit is indicated both in weight and CO₂ equivalent.

Formula to calculate the quantity in CO₂ equivalent tonnes: GWP value of the refrigerant × total refrigerant charge [in kg] / 1000

Use the GWP value mentioned on the refrigerant charge label.

- 2 Fix the label on the inside of the outdoor unit. There is a dedicated place for it on the wiring diagram label.

18.8 To check refrigerant piping joints for leaks after charging refrigerant

Tightness test of field-made refrigerant joints indoors

- 1 Use a leakage test method with a minimum sensitivity of 5 g of refrigerant/year. Test leaks using a pressure of at least 0.25 times the maximum working pressure (see "PS High" on the unit nameplate).

If a leak is detected

- 1 Recover the refrigerant, repair the joint, and repeat the test.
- 2 Perform the leak tests see "[17.3.4 To perform a leak test](#)" [▶ 77].
- 3 Charge refrigerant.
- 4 Check for refrigerant leaks after charging (see above).

19 Electrical installation



CAUTION

See "3 Specific installer safety instructions" [▶ 12] to make sure this installation complies with all safety regulations.

In this chapter

19.1	About connecting the electrical wiring	87
19.1.1	Precautions when connecting the electrical wiring	87
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19.4	To connect the cool/heat selector switch option	96
19.5	To check the insulation resistance of the compressor	97

19.1 About connecting the electrical wiring

Typical workflow

Connecting the electrical wiring typically consists of the following stages:

- 1 Making sure the power supply system complies with the electrical specifications of the units.
- 2 Connecting the electrical wiring to the outdoor unit.
- 3 Connecting the electrical wiring to the indoor unit.
- 4 Connecting the main power supply.

19.1.1 Precautions when connecting the electrical wiring



DANGER: RISK OF ELECTROCUTION



WARNING

The appliance **MUST** be installed in accordance with national wiring regulations.



WARNING

- All wiring **MUST** be performed by an authorised electrician and **MUST** comply with the national wiring regulation.
- Make electrical connections to the fixed wiring.
- All components procured on-site and all electrical construction **MUST** comply with the applicable legislation.



WARNING

ALWAYS use multicore cable for power supply cables.



INFORMATION

Also read the precautions and requirements in the "2 General safety precautions" [▶ 7].



WARNING

- If the power supply has a missing or wrong N-phase, equipment might break down.
- Establish proper earthing. Do NOT earth the unit to a utility pipe, surge absorber, or telephone earth. Incomplete earthing may cause electrical shocks.
- Install the required fuses or circuit breakers.
- Secure the electrical wiring with cable ties so that the cables do NOT come in contact with sharp edges or piping, particularly on the high-pressure side.
- Do NOT use taped wires, extension cords, or connections from a star system. They can cause overheating, electrical shocks or fire.
- Do NOT install a phase advancing capacitor, because this unit is equipped with an inverter. A phase advancing capacitor will reduce performance and may cause accidents.



CAUTION

Do NOT push or place redundant cable length into the unit.



NOTICE

The distance between the high voltage and low voltage cables should be at least 50 mm.



INFORMATION

Also read the precautions and requirements in the following chapters:

- General safety precautions
- Preparation

19.1.2 About the electrical wiring



NOTICE

- Keep power supply wiring and interconnection wiring apart from each other. Interconnection wiring and power supply wiring may cross, but may NOT run parallel.
- In order to avoid any electrical interference, the distance between both wirings should ALWAYS be at least 50 mm.

The interconnection wiring outside the unit should be wrapped and routed together with the field piping.

Interconnection wiring specification and limits^(a)	
See "19.1.6 Specifications of standard wiring components" [▶ 91] for wiring requirements	
Maximum wiring length (distance between outdoor and indoor unit)	300 m

^(a) If the total interconnection wiring exceeds these limits, communication errors might occur.

19.1.3 Guidelines for making knockout holes

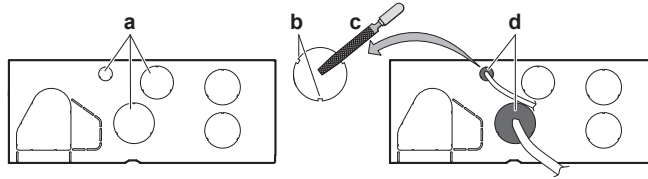
Punch out the knockout by tapping on the attachment points with a flat head screwdriver and a hammer.



NOTICE

Precautions when making knockout holes:

- Avoid damaging the casing and underlying piping.
- After making the knockout holes, we recommend to remove the burrs and paint the edges and areas around the edges using repair paint to prevent rusting.
- When passing electrical wiring through the knockout holes, wrap the wiring with protective tape to prevent damage.



- a** Knockout hole
- b** Burr
- c** Remove burrs
- d** If there are any possibilities that small animals enter the system through the knockout holes, close the holes with packing materials (to be prepared on-site)

19.1.4 Guidelines when connecting the electrical wiring



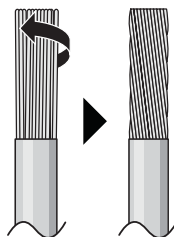
NOTICE

We recommend using solid (single-core) wires. If stranded wires are used, slightly twist the strands to consolidate the end of the conductor for either direct use in the terminal clamp or insertion in a round crimp-style terminal.

To prepare stranded conductor wire for installation

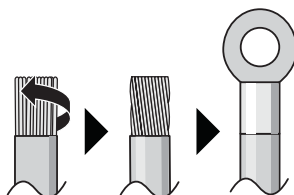
Method 1: Twisting conductor

- 1 Strip insulation (20 mm) from the wires.
- 2 Slightly twist the end of the conductor to create a "solid-like" connection.



Method 2: Using round crimp-style terminal (recommended)

- 1 Strip insulation from wires and slightly twist the end of each wire.
- 2 Install a round crimp-style terminal on the end of the wire. Place the round crimp-style terminal on the wire up to the covered part and fasten the terminal with the appropriate tool.



Use the following methods for installing wires:

Wire type	Installation method
Single-core wire Or Stranded conductor wire twisted to "solid-like" connection	<p>a Curled wire (single-core or twisted stranded conductor wire) b Screw c Flat washer</p>
Stranded conductor wire with round crimp-style terminal	<p>a Terminal b Screw c Flat washer ✓ Allowed ✗ NOT allowed</p>

Tightening torques

In case of ERA_V1:

Terminal	Wiring	Screw size	Tightening torque [N•m]
X1M	Power supply wiring	M5	2.2~2.7
	SVEO output	M4	1.3~1.6
X2M	Transmission wiring	M3.5	0.8~0.97

In case of ERA_Y1:

Terminal	Wiring	Screw size	Tightening torque [N•m]
X1M	Power supply wiring	M5	2.0~3.0
	SVEO output	M4	1.2~1.8
X2M	Transmission wiring	M3.5	0.8~0.97

19.1.5 About electrical compliance

This equipment complies with:

- **EN/IEC 61000-3-12** provided that the short-circuit power S_{sc} is greater than or equal to the minimum S_{sc} value at the interface point between the user's supply and the public system.
 - EN/IEC 61000-3-12 = European/International Technical Standard setting the limits for harmonic currents produced by equipment connected to public low-voltage systems with input current >16 A and ≤ 75 A per phase.
 - It is the responsibility of the installer or user of the equipment to ensure, by consultation with the distribution network operator if necessary, that the equipment is connected ONLY to a supply with a short-circuit power S_{sc} greater than or equal to the minimum S_{sc} value.

Model	Minimum S_{sc} value
ERA100_V1	122.95 kVA
ERA125_V1	154.07 kVA
ERA140_V1	173.05 kVA

19.1.6 Specifications of standard wiring components

Component		ERA_V1	ERA_Y1
Power supply cable	MCA ^(a)	27.0 A	13.6 A
	Voltage	220-240 V	380-415 V
	Phase	1~	3N~
	Frequency	50 Hz	
	Wire size	MUST comply with national wiring regulation.	
		3-core cable	5-core cable
		Wire size based on the current, but not less than:	
	4.0 mm ²	2.5 mm ²	
Interconnection cable (indoor ↔ outdoor)	Voltage	220-240 V	
	Wire size	Only use harmonised wire providing double insulation and suitable for applicable voltage. 2-core cable 0.75-1.5 mm ²	
Recommended field fuse		32 A, C curve	16 A, C curve
Earth leakage circuit breaker / residual current device		30 mA – MUST comply with national wiring regulation	

^(a) MCA=Minimum circuit ampacity. Stated values are maximum values (see electrical data of combination with indoor units for exact values).

19.2 To connect the electrical wiring to the outdoor unit



CAUTION

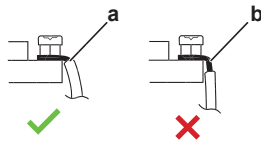
- When connecting the power supply: connect the earth cable first, before making the current-carrying connections.
- When disconnecting the power supply: disconnect the current-carrying cables first, before separating the earth connection.
- The length of the conductors between the power supply stress relief and the terminal block itself **MUST** be as such that the current-carrying wires are tautened before the earth wire is in case the power supply is pulled loose from the stress relief.



NOTICE

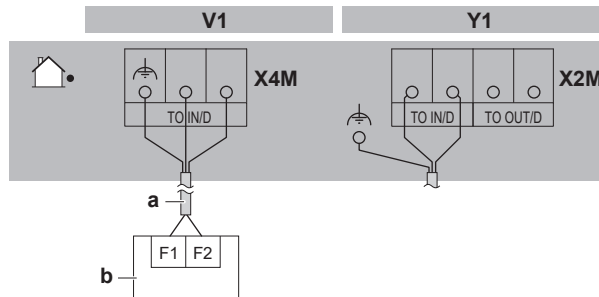
- Follow the wiring diagram (delivered with the unit, located at the inside of the service cover).
- Make sure the electrical wiring does **NOT** obstruct proper reattachment of the service cover.

- 1 Remove the service cover. See "[16.2.2 To open the outdoor unit](#)" [▶ 61].
- 2 Strip insulation (20 mm) from the wires.



- a Strip wire end to this point
- b An excessive strip length may cause electrical shock or leakage

- 3 Connect the interconnection cable as follows:

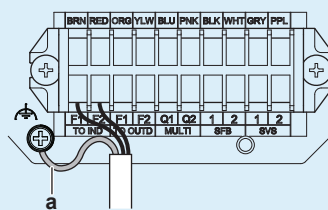


- a Interconnection cable (see "[19.1.6 Specifications of standard wiring components](#)" [▶ 91] for wiring requirements)
- b Indoor unit/air curtain

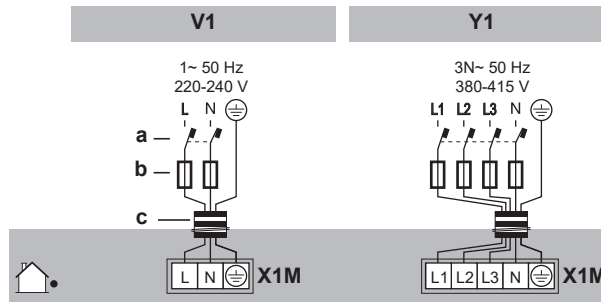


NOTICE

- Use shielded wire for the interconnection cable.
- Y1 only: connect the earth (a) to the support frame of the terminal X2M.

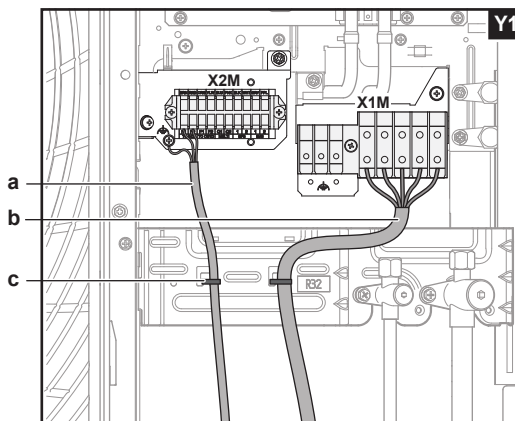
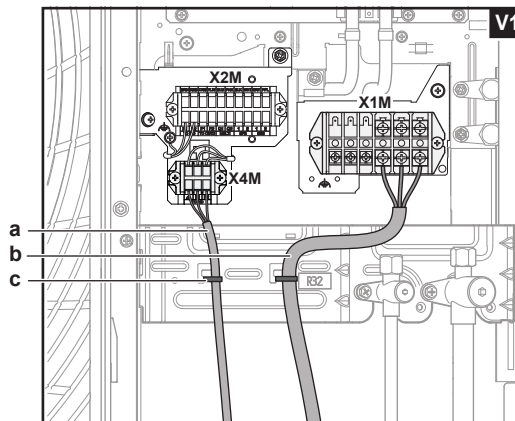


- 4 Connect the power supply as follows:



- a Earth leakage circuit breaker
- b Fuse
- c Power supply cable (see "19.1.6 Specifications of standard wiring components" [▶ 91] for wiring requirements)

5 Fix the cables (power supply and interconnection cable) with a cable tie to the stop valve attachment plate and route the wiring according to the illustration below.

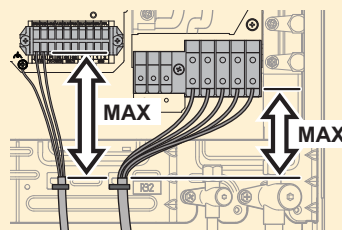


- a Interconnection cable
- b Power supply cable
- c Cable tie

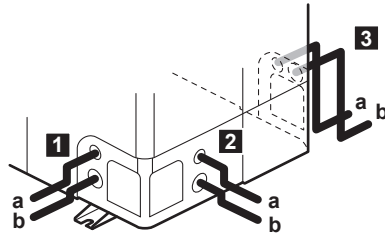


WARNING

Do NOT strip the outer cable jacket lower than the fixation point on the stop valve attachment plate.



6 Choose one of the 3 possibilities to route the cables through the frame:

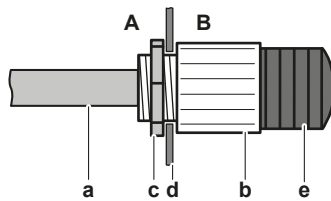


- a Interconnection cable
- b Power supply cable

7 Remove the selected knockout holes by tapping on the attachment points with a flat head screwdriver and a hammer.


8 Install a cable protection in the knockout hole:

- It is recommended to install a PG type cable gland in the knockout hole.
- When you do not use a cable gland, protect the cables with vinyl tubes to prevent the edge of the knockout hole from cutting the wires:

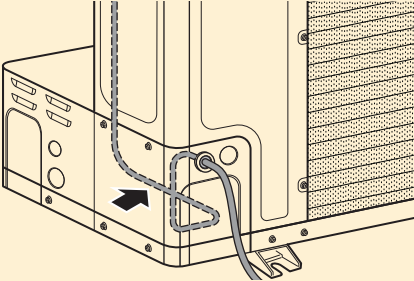


- A Inside of the outdoor unit
- B Outside of the outdoor unit
- a Cable
- b Bush
- c Nut
- d Frame
- e Tube

9 Route the cables out of the unit.

 **WARNING**

Avoid sharp edges when routing cables to the rear. Make sure to route the cables through the left side of the accumulator foot when passing through the tunnel:



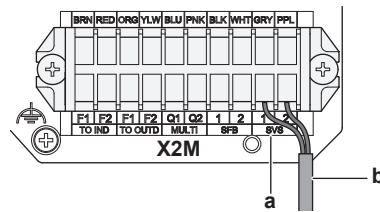
10 Reattach the service cover. See "[16.2.3 To close the outdoor unit](#)" [▶ 62].

11 Connect an earth leakage circuit breaker and fuse to the power supply line as specified in "[19.1.6 Specifications of standard wiring components](#)" [▶ 91].

19.3 To connect the external outputs

SVS output

The SVS output is a contact on terminal X2M that closes in case a leak is detected, failure or disconnection of the R32 sensor (located in the indoor unit).

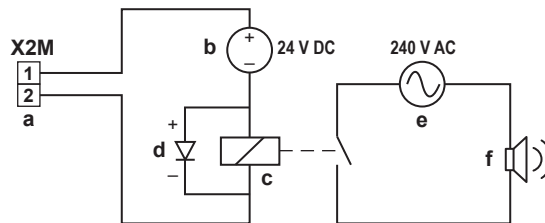


- a SVS output terminals (1 and 2)
- b Cable to SVS output device

SVS connection requirements		
Voltage	<40 VDC	
Maximum current	0.025 A	
Wire size	Only use harmonised wire providing double insulation and suitable for 220~240 V	
	2-core cable	
	Minimum cable section of 0.75 mm ²	
Polarity	Terminal 1	+
	Terminal 2	-

It is mandatory to use a surge killer to protect the internal circuit of the outdoor unit PCB (e.g. a separate surge killer diode or a relay with a built-in surge killer diode).

Example:



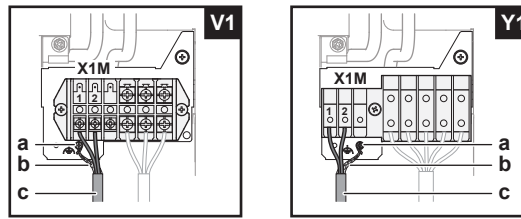
- a SVS output terminal
- b DC power supply
- c Relay
- d Surge killer diode
- e AC power supply
- f External alarm

SVEO output

The SVEO output is a contact on terminal X1M that closes in case of occurrence of general errors. See "10.1 Error codes: Overview" [▶ 36] and "25.3.1 Error codes: Overview" [▶ 125] for errors that will trigger this output.

SVEO connection requirements	
Voltage	220~240 V AC
Maximum current	0.5 A
Wire size	Only use harmonised wire providing double insulation and suitable for the applicable voltage
	2-core cable
	Minimum cable section of 0.75 mm ²

For the SVEO connection it is recommended to use a shielded cable. The cable shield must be earthed at the marked earthing point that is located on the support frame of the terminal.



- a Earthing point
- b Cable shield
- c Cable to SVEO output device



INFORMATION

Sound data about the refrigerant leakage alarm are available in the technical data sheet of the user interface. E.g. the BRC1H52* controller generates an alarm of 65 dB (sound pressure, measured at 1 m distance from the alarm).

19.4 To connect the cool/heat selector switch option

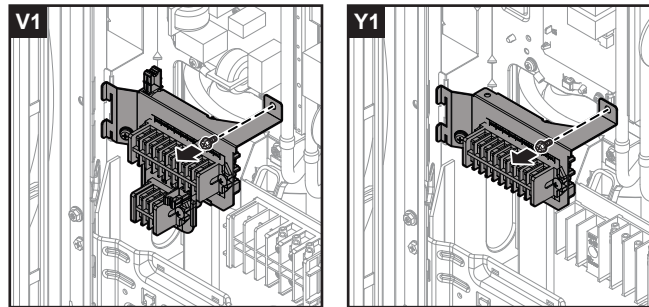


NOTICE

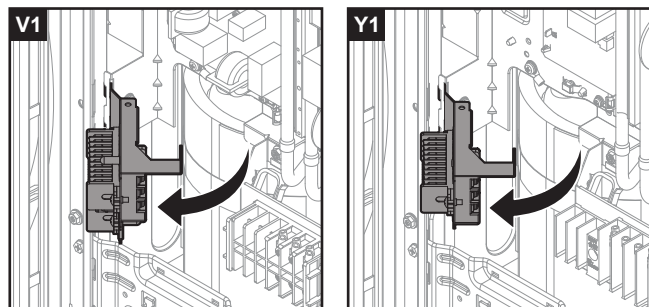
Do NOT use the cool/heat selector switch in case the T3T4 input is used.

In order to control the cooling or heating operation from a central location, the following optional cool/heat selector switch (KRC19-26A) can be connected:

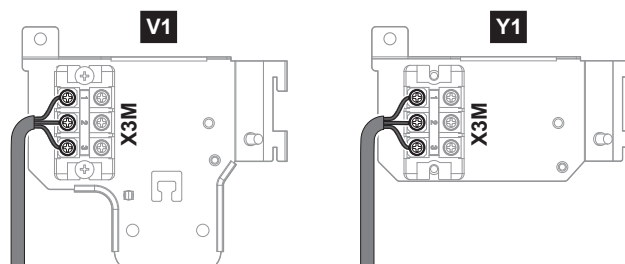
- 1 Remove the mounting screw from the terminal mounting plate.



- 2 Turn the terminal mounting plate to reach the other side of the plate.



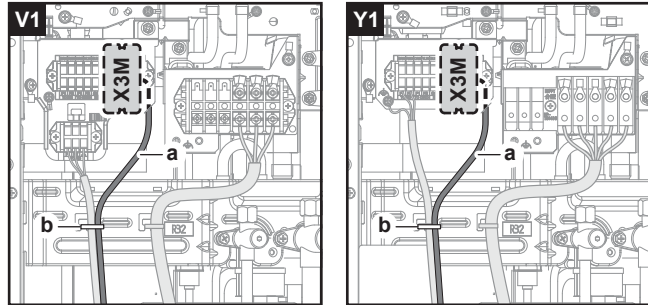
- 3 Connect the cool/heat selector switch to terminal X3M.





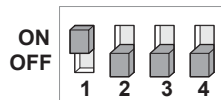
X3M Terminal on the unit
KRC19-26A Cool/heat selector switch

- 4 Turn back the terminal mounting plate and reinstall the screw.
- 5 Fix the cables with cable ties.



a Cool/heat selector switch cable
b Cable tie

- 6 Turn ON the DIP switch (DS1-1). See ["21.1.3 Field setting components"](#) [▶ 102] for more information on the DIP switch.



DS1 DIP switch 1

19.5 To check the insulation resistance of the compressor



NOTICE

If, after installation, refrigerant accumulates in the compressor, the insulation resistance over the poles can drop, but if it is at least 1 MΩ, then the unit will not break down.

- Use a 500 V mega-tester when measuring insulation.
- Do NOT use a mega-tester for low voltage circuits.

- 1 Measure the insulation resistance over the poles.

If	Then
≥1 MΩ	Insulation resistance is OK. This procedure is finished.
<1 MΩ	Insulation resistance is not OK. Go to the next step.

- 2 Turn ON the power and leave it on for 6 hours.

Result: The compressor will heat up and evaporate any refrigerant in the compressor.

- 3 Measure the insulation resistance again.

20 Finishing the outdoor unit installation

20.1 To insulate the refrigerant piping

After finishing the charging procedure, the piping must be insulated. Take into account the following points:

- Make sure to insulate the connection piping entirely.
- Be sure to insulate the liquid and gas piping.
- Use heat resistant polyethylene foam which can withstand a temperature of 70°C for liquid piping and polyethylene foam which can withstand a temperature of 120°C for gas piping.
- Reinforce the insulation on the refrigerant piping according to the installation environment.

Ambient temperature	Humidity	Minimum thickness
≤30°C	75% to 80% RH	15 mm
>30°C	≥80% RH	20 mm

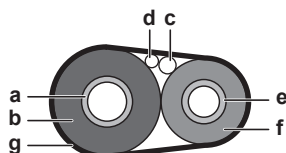
Between outdoor and indoor unit



NOTICE

It is recommended that the refrigerant piping between indoor and outdoor unit is installed in a ducting or the refrigerant piping is wrapped with finishing tape.

- 1 Insulate and fix the refrigerant piping and cables as follows:

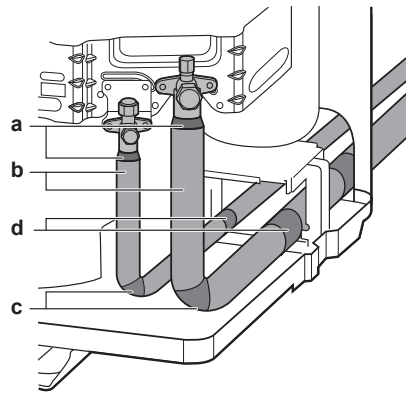


- a Gas pipe
- b Gas pipe insulation
- c Interconnection cable
- d Field wiring (if applicable)
- e Liquid pipe
- f Liquid pipe insulation
- g Finishing tape

- 2 Install the service cover.

Inside the outdoor unit

To insulate the refrigerant piping, proceed as follows:

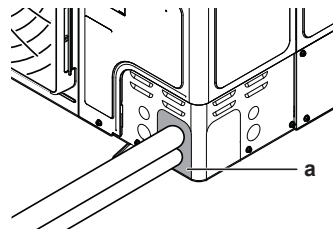


- 1 Insulate the liquid and gas piping.
- 2 Wind heat insulation around the curves, and then cover it with vinyl tape (c, see above).
- 3 Make sure the field piping does not touch any compressor components.
- 4 Seal the insulation ends (sealant etc.) (b, see above).
- 5 Wrap the field piping with vinyl tape (d, see above) to protect it against sharp edges
- 6 If the outdoor unit is installed above the indoor unit, cover the stop valves with sealing material to prevent condensed water on the stop valves from moving to the indoor unit.

**NOTICE**

Any exposed piping can cause condensation.

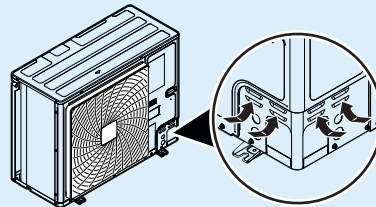
- 7 Reattach the service cover and the piping intake plate.
- 8 Seal all gaps to prevent snow and small animals from entering the system.



a Seal

**NOTICE**

Do not block the air vents. This could affect air circulation inside the unit.

**WARNING**

Provide adequate measures to prevent that the unit can be used as a shelter by small animals. Small animals that make contact with electrical parts can cause malfunctions, smoke or fire.

21 Configuration



DANGER: RISK OF ELECTROCUTION



INFORMATION

It is important that all information in this chapter is read sequentially by the installer and that the system is configured as applicable.

In this chapter

21.1	Making field settings.....	100
21.1.1	About making field settings	100
21.1.2	To access the field setting components	101
21.1.3	Field setting components	102
21.1.4	To access mode 1 or 2	103
21.1.5	To use mode 1.....	104
21.1.6	To use mode 2.....	104
21.1.7	Mode 1: monitoring settings	105
21.1.8	Mode 2: field settings	107
21.2	Energy saving and optimum operation	111
21.2.1	Available main operation methods.....	112
21.2.2	Available comfort settings	113
21.2.3	Example: Automatic mode during cooling	114
21.2.4	Example: Automatic mode during heating.....	115

21.1 Making field settings

21.1.1 About making field settings

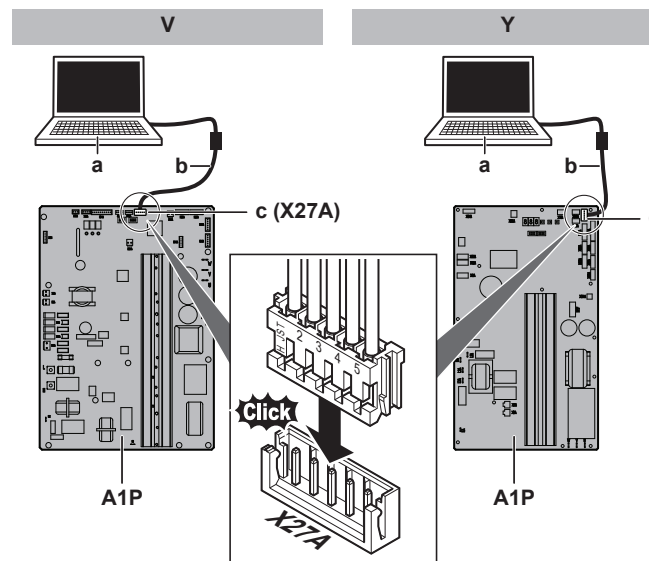
To configure the heat pump system, you must give input to the outdoor unit's main PCB (A1P). This involves the following field setting components:

- Push buttons to give input to the PCB
- A display to read feedback from the PCB
- DIP switches (only change the factory settings if you install a cool/heat selector switch).

See also:

- "21.1.3 Field setting components" [▶ 102]
- "21.1.2 To access the field setting components" [▶ 101]

PC configurator



- a PC
- b Cable (EKPCAB*)
- c Extension cable connected to X27A
- X27A Connector
- A1P Outdoor unit main PCB

Mode 1 and 2

Mode	Description
Mode 1 (monitoring settings)	Mode 1 can be used to monitor the current situation of the outdoor unit. Some field setting contents can be monitored as well.
Mode 2 (field settings)	<p>Mode 2 is used to change the field settings of the system. Consulting the current field setting value and changing the current field setting value is possible.</p> <p>In general, normal operation can be resumed without special intervention after changing field settings.</p> <p>Some field settings are used for special operation (e.g., one time operation, recovery/vacuuming setting, manual adding refrigerant setting, etc.). In such a case, it is required to abort the special operation before normal operation can restart. It will be indicated in below explanations.</p>

See also:

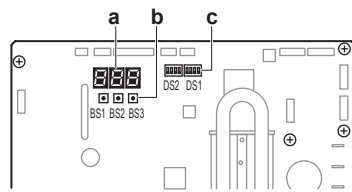
- ["21.1.4 To access mode 1 or 2"](#) [▶ 103]
- ["21.1.5 To use mode 1"](#) [▶ 104]
- ["21.1.6 To use mode 2"](#) [▶ 104]
- ["21.1.7 Mode 1: monitoring settings"](#) [▶ 105]
- ["21.1.8 Mode 2: field settings"](#) [▶ 107]

21.1.2 To access the field setting components

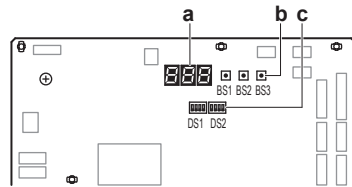
See ["16.2.2 To open the outdoor unit"](#) [▶ 61].

21.1.3 Field setting components

Location of the 7-segment displays, buttons and DIP switches:



▲ 21-1 1 Phase (V)



▲ 21-2 3 Phase (Y)

- BS1** MODE: For changing the set mode
- BS2** SET: For field setting
- BS3** RETURN: For field setting
- DS1, DS2** DIP switches
 - a** 7-segment displays
 - b** Push buttons
 - c** DIP switches

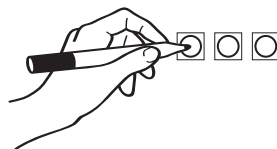
DIP switches

Only change the factory settings if you install a cool/heat selector switch.

DS1-1	COOL/HEAT selector (refer to the manual of the cool/heat selector switch). ON= COOL/HEAT selector active; OFF=not installed=factory setting
DS1-2	NOT USED. DO NOT CHANGE THE FACTORY SETTING.

Push buttons

Use the push buttons to make the field settings. Operate the push buttons with an insulated stick (such as a closed ball-point pen) to avoid touching live parts.






7-segment displays

The display gives feedback about the field settings, which are defined as [Mode-Setting]=Value.

Example

7-segment display	Description
	Default situation
	Mode 1
	Mode 2

	Description
	Setting 8 (in mode 2)
	Value 4 (in mode 2)

21.1.4 To access mode 1 or 2




Initialisation: default situation



NOTICE

Turn ON the power 6 hours before operation in order to have power running to the crankcase heater and to protect the compressor.

Turn ON the power supply of the outdoor unit and indoor unit. When the communication between indoor unit and outdoor unit is established and normal, the 7-segment display indication state will be as below (default situation when shipped from factory).




Stage	Display
When turning on the power supply: blinking as indicated. First checks on power supply are executed (8~10 min).	
When no trouble occurs: lighted as indicated (1~2 min).	
Ready for operation: blank display indication as indicated.	

-  Off
-  Blinking
-  On

In case of malfunction, the malfunction code is displayed on the indoor unit user interface and the outdoor unit 7-segment display. Solve the malfunction code accordingly. The communication wiring should be checked at first.

Access

BS1 is used to switch between the default situation, mode 1 and mode 2.

Access	Action
Default situation	
Mode 1	<ul style="list-style-type: none"> ▪ Push BS1 one time. 7-segment display indication changes to:  <ul style="list-style-type: none"> ▪ Push BS1 one more time to return to the default situation.
Mode 2	<ul style="list-style-type: none"> ▪ Push BS1 for at least five seconds. 7-segment display indication changes to:  <ul style="list-style-type: none"> ▪ Push BS1 one more time (short) to return to the default situation.

**INFORMATION**

If you get confused in the middle of the process, push BS1 to return to the default situation (no indication on 7-segment displays: blank, see "21.1.4 To access mode 1 or 2" [▶103]).

21.1.5 To use mode 1

Mode 1 is used to set basic settings and to monitor the status of the unit.

What	How
Changing and accessing the setting in mode 1	<ol style="list-style-type: none"> 1 Push BS1 one time to select mode 1. 2 Push BS2 to select the required setting. 3 Push BS3 one time to access the selected setting's value.
To quit and return to the initial status	Push BS1.

Example:

Checking the content of parameter [1-10] (to know how many indoor units are connected to the system).

[Mode-Setting]=Value in this case is defined as: Mode=1; Setting=10; Value=the value we want to know/monitor.

- 1 Make sure the 7-segment display indication is in the default situation (normal operation).
- 2 Push BS1 one time.

Result: Mode 1 is accessed:

- 3 Push BS2 10 times (or press and hold BS2 until the display reaches 10, then release).

Result: Mode 1 setting 10 is addressed:

- 4 Push BS3 one time; the value which is returned (depending on the actual field situation), is the amount of indoor units which are connected to the system.

Result: Mode 1 setting 10 is addressed and selected, return value is the monitored information.

- 5 Push BS1 one time to quit mode 1.

21.1.6 To use mode 2

Mode 2 is used to set field settings of the outdoor unit and system.

What	How
Changing and accessing the setting in mode 2	<ul style="list-style-type: none"> ▪ Push BS1 for more than five seconds to select mode 2. ▪ Push BS2 to select the required setting. ▪ Push BS3 one time to access the selected setting's value.
To quit and return to the initial status	Push BS1.

What	How
Changing the value of the selected setting in mode 2	<ul style="list-style-type: none"> ▪ Push BS1 for more than five seconds to select mode 2. ▪ Push BS2 to select the required setting. ▪ Push BS3 one time to access the selected setting's value. ▪ Push BS2 to select the required value of the selected setting. ▪ Push BS3 one time to validate the change. ▪ Push BS3 again to start operation with the chosen value.

Example:

Checking the content of parameter [2-18] (to activate or deactivate the high static pressure setting of the outdoor unit's fan).

[Mode-Setting]=Value in this case is defined as: Mode=2; Setting=7; Value=the value we want to know/change.

- 1 Make sure the 7-segment display indication is in the default situation (normal operation).
- 2 Push BS1 for more than five seconds.

Result: Mode 2 is accessed: 

- 3 Push BS2 18 times.

Result: Mode 2 setting 18 is addressed: 

- 4 Push BS3 one time. The display shows the status of the setting (depending on the actual field situation). In the case of [2-18], the default value is "0", which means the ventilated enclosure function is deactivated.

Result: Mode 2 setting 18 is addressed and selected, return value is the current setting situation.

- 5 To change the value of the setting, push BS2 till the required value appears on the 7-segment display indication.
- 6 Push BS3 one time to validate the change.
- 7 Push BS3 to start operation according to the chosen setting.
- 8 Push BS1 one time to quit mode 2.

21.1.7 Mode 1: monitoring settings

[1-1]

Shows the status of low noise operation.

Low noise operation reduces the sound generated by the unit compared to nominal operating conditions.

[1-1]	Description
0	Unit is currently not operating under low noise restrictions.
1	Unit is currently operating under low noise restrictions.

Low noise operation can be set in mode 2. There are two methods to activate low noise operation of the outdoor unit system.

- The first method is to enable an automatic low noise operation during night time by field setting. The unit will operate at the selected low noise level during the selected time frames.
- The second method is to enable low noise operation based on an external input. For this operation an optional accessory is required.

[1-2]

Shows the status of power consumption limitation operation.

Power consumption limitation reduces the power consumption of the unit compared to nominal operating conditions.

[1-2]	Description
0	Unit is currently not operating under power consumption limitations.
1	Unit is currently operating under power consumption limitation.

Power consumption limitation can be set in mode 2. There are two methods to activate power consumption limitation of the outdoor unit system.

- The first method is to enable a forced power consumption limitation by field setting. The unit will always operate at the selected power consumption limitation.
- The second method is to enable power consumption limitation based on an external input. For this operation an optional accessory is required.

[1-5] [1-6]

Code	Shows ...
[1-5]	The current T_e target parameter position
[1-6]	The current T_c target parameter position

For more information and advice about the impact of these settings, see "[21.2 Energy saving and optimum operation](#)" [▶ 111].

[1-10]

Shows the total number of connected indoor units.

It can be convenient to check if the total number of indoor units which are installed match the total number of indoor units which are recognised by the system. In case there is a mismatch, it is recommended to check the communication wiring path between outdoor and indoor units (F1/F2 communication line).

[1-17] [1-18] [1-19]

Code	Shows ...
[1-17]	The latest malfunction code
[1-18]	The 2nd last malfunction code
[1-19]	The 3rd last malfunction code

When the latest malfunction codes were reset by accident on an indoor unit user interface, they can be checked again through this monitoring settings.

For the content or reason behind the malfunction code see ["25.3 Solving problems based on error codes"](#) [▶ 124], where most relevant malfunction codes are explained. Detailed information about malfunction codes can be consulted in the service manual of this unit.

[1-40] [1-41]

Code	Shows ...
[1-40]	The current cooling comfort setting
[1-41]	The current heating comfort setting

See ["21.2 Energy saving and optimum operation"](#) [▶ 111] for more details about this setting.

21.1.8 Mode 2: field settings

[2-8]

T_e target temperature during cooling operation.

[2-8]	T_e target [°C]
0 (default)	Auto
2	6
3	7
4	8
5	9
6	10
7	11

For more information and advice about the impact of these settings, see ["21.2 Energy saving and optimum operation"](#) [▶ 111].

[2-9]

T_c target temperature during heating operation.

[2-9]	T_c target (°C)
0 (default)	Auto
1	41
3	43
6	46

For more information and advice about the impact of these settings, see ["21.2 Energy saving and optimum operation"](#) [▶ 111].

[2-12]

Enable the low noise function and/or power consumption limitation via external control adaptor (DTA104A61/62).

If the system needs to be running under low noise operation or under power consumption limitation conditions when an external signal is sent to the unit, this setting should be changed. This setting will only be effective when the optional external control adaptor (DTA104A61/62) is installed.

[2-12]	Description
0 (default)	Deactivated.
1	Activated.

[2-18]

Fan high static pressure setting.

If the static pressure of the outdoor unit fan increases, the airflow decreases and the fan motor power input increases. The unit can estimate the ESP via measurements.

Via this setting, the installer can set the ESP to a fixed level or change the moment of ESP evaluation.

Note: For an ESP level higher than 45 Pa, level 0 is kept for reliability of the fan motor.

[2-18]	Description
0 (default)	Auto setting at commissioning mode and stand-by mode
1	Auto setting at commissioning mode only
2	Level 0 (ESP between 0-20 Pa)
3	Level 1 (ESP between 20-35 Pa)
4	Level 2 (ESP between 35-45 Pa)

[2-20]

Manual additional refrigerant charge.

[2-20]	Description
0 (default)	Deactivated.
1	Activated. To stop the manual additional refrigerant charge operation (when the required additional refrigerant amount is charged), push BS3. If this function was not aborted by pushing BS3, the unit will stop its operation after 30 minutes. If 30 minutes was not sufficient to add the needed refrigerant amount, the function can be reactivated by changing the field setting again.

[2-21]

Refrigerant recovery/vacuuming mode.

In order to achieve a free pathway to reclaim refrigerant out of the system or to remove residual substances or to vacuum the system it is necessary to apply a setting which will open required valves in the refrigerant circuit so the reclaim of refrigerant or vacuuming process can be done properly.

[2-21]	Description
0 (default)	Deactivated.
1	Activated. To stop the refrigerant recovery/vacuuming mode, push BS3. If BS3 is not pushed, the system will remain in refrigerant recovery/vacuuming mode.

[2-22]

Automatic low noise setting and level during night time.

By changing this setting, you activate the automatic low noise operation function of the unit and define the level of operation. Depending on the chosen level, the noise level will be lowered. The start and stop moments for this function are defined under setting [2-26] and [2-27] (see descriptions below).

[2-22]	Description	
0 (default)	Deactivated	
1	Level 1	Level 5<Level 4<Level 3<Level 2<Level 1
2	Level 2	
3	Level 3	
4	Level 4	
5	Level 5	

[2-25]

Low noise operation level via the external control adaptor.

If the system needs to be running under low noise operation conditions when an external signal is sent to the unit, this setting defines the level of low noise that will be applied.

This setting will only be effective when the optional external control adaptor (DTA104A61/62) is installed and the setting [2-12] was activated.

[2-25]	Description	
1	Level 1	Level 5<Level 4<Level 3<Level 2<Level 1
2 (default)	Level 2	
3	Level 3	
4	Level 4	
5	Level 5	

[2-26]

Low noise operation start time.

This setting is used in conjunction with setting [2-22].

[2-26]	Start time automatic low noise operation (approximately)
1	20h00
2 (default)	22h00
3	24h00

[2-27]

Low noise operation stop time.

This setting is used in conjunction with setting [2-22].

[2-27]	Stop time automatic low noise operation (approximately)
1	6h00
2	7h00

[2-27]	Stop time automatic low noise operation (approximately)
3 (default)	8h00

[2-30]

Power consumption limitation level (step 1) via the external control adaptor (DTA104A61/62).

If the system needs to be running under power consumption limitation conditions when an external signal is sent to the unit, this setting defines the level power consumption limitation that will be applied for step 1. The level is according to the table.

[2-30]	Power consumption limitation (approximately)
1	60%
2	65%
3 (default)	70%
4	75%
5	80%
6	85%
7	90%
8	95%

[2-31]

Power consumption limitation level (step 2) via the external control adaptor (DTA104A61/62).

If the system needs to be running under power consumption limitation conditions when an external signal is sent to the unit, this setting defines the level power consumption limitation that will be applied for step 2. The level is according to the table.

[2-31]	Power consumption limitation (approximately)
1 (default)	40%
2	50%
3	55%

[2-32]

Forced, all time, power consumption limitation operation (no external control adaptor is required to perform power consumption limitation).

If the system always needs to be running under power consumption limitation conditions, this setting activates and defines the level power consumption limitation that will be applied continuously. The level is according to the table.

[2-32]	Restriction reference
0 (default)	Function not active.
1	Follows [2-30] setting.
2	Follows [2-31] setting.

[2-60]

Supervisor remote controller setting. A power reset is required to save this setting.

For details about the supervisor remote controller, see "[15.1.2 System layout requirements](#)" [▶ 49] or refer to the remote controller installation and user reference guide.

[2-60]	Description
0 (default)	No supervisor remote controller connected to the system
1	Supervisor remote controller connected to system

[2-81]

Cooling comfort setting.

This setting is used in conjunction with setting [2-8].

[2-81]	Cooling comfort setting
0	Eco
1 (default)	Mild
2	Quick
3	Powerful

For more information and advice about the impact of these settings, see "[21.2 Energy saving and optimum operation](#)" [▶ 111].

[2-82]

Heating comfort setting.

This setting is used in conjunction with setting [2-9].

[2-82]	Heating comfort setting
0	Eco
1 (default)	Mild
2	Quick
3	Powerful

For more information and advice about the impact of these settings, see "[21.2 Energy saving and optimum operation](#)" [▶ 111].

21.2 Energy saving and optimum operation

This heat pump system is equipped with advanced energy saving functionality. Depending on the priority, emphasis can be put on energy saving or comfort level. Several parameters can be selected, resulting in the optimal balance between energy consumption and comfort for the particular application.

Several patterns are available and explained below. Modify the parameters to the needs of your building and to realize the best balance between energy consumption and comfort.

No matter which control is selected, variations on the behaviour of the system are still possible due to protection controls to keep the unit operating under reliable conditions. The intentional target, however, is fixed and will be used to obtain the best balance between energy consumption and comfort, depending on the application type.

21.2.1 Available main operation methods

Basic

The refrigerant temperature is fixed independent from the situation.

To activate this in...	Change...
Cooling operation	[2-8]=2
Heating operation	[2-9]=2

Automatic

The refrigerant temperature is set depending on the outdoor ambient conditions. As such adjusting the refrigerant temperature to match the required load (which is also related to the outdoor ambient conditions).

E.g., when your system is operating in cooling, you do not need as much cooling under low outdoor ambient temperatures (e.g., 25°C) as under high outdoor ambient temperatures (e.g., 35°C). Using this idea, the system automatically starts increasing its refrigerant temperature, automatically reducing the delivered capacity and increasing the system's efficiency.

E.g., when your system is operating in heating, you do not need as much heating under high outdoor ambient temperatures (e.g., 15°C) as under low outdoor ambient temperatures (e.g., -5°C). Using this idea, the system automatically starts decreasing its refrigerant temperature, automatically reducing the delivered capacity and increasing the system's efficiency.

To activate this in...	Change...
Cooling operation	[2-8]=3 (default)
Heating operation	[2-9]=1 (default)

Hi-sensible/economic (cooling/heating)

The refrigerant temperature is set higher/lower (cooling/heating) compared to basic operation. The focus under high sensible mode is comfort feeling for the customer.

The selection method of indoor units is important and has to be considered as the available capacity is not the same as under basic operation.

For details concerning to Hi-sensible applications, please contact your dealer.

To activate this in...	Change...
Cooling operation	[2-8] to the appropriate value, matching the requirements of the pre-designed system containing a high sensible solution.
Heating operation	[2-9] to the appropriate value, matching the requirements of the pre-designed system containing a high sensible solution.

[2-8]	T _e target (°C)
4	8
5	9
6	10
7	11

[2-9]	T _c target (°C)
4	43

21.2.2 Available comfort settings

For each of above modes a comfort level can be selected. The comfort level is related to the timing and the effort (energy consumption) which is put in achieving a certain room temperature by temporarily changing the refrigerant temperature to different values in order to achieve requested conditions more quickly.

Powerful

Overshoot (during heating operation) or undershoot (during cooling operation) is allowed compared to the requested refrigerant temperature, in order to achieve the required room temperature very fast. The overshoot is allowed from the start up moment.

When the request from the indoor units becomes more moderate, the system will eventually go to the steady state condition which is defined by the operation method above.

Quick

Overshoot (during heating operation) or undershoot (during cooling operation) is allowed compared to the requested refrigerant temperature, in order to achieve the required room temperature very fast. The overshoot is allowed from the start up moment.

When the request from the indoor units becomes more moderate, the system will eventually go to the steady state condition which is defined by the operation method above.

Mild

Overshoot (during heating operation) or undershoot (during cooling operation) is allowed compared to the requested refrigerant temperature, in order to achieve the required room temperature very fast. The overshoot is not allowed from the start up moment. The start up occurs under the condition which is defined by the operation mode above.

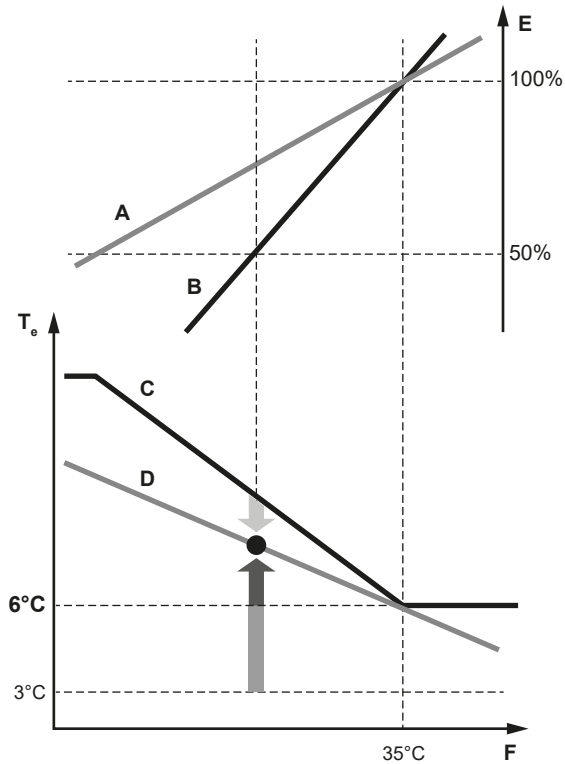
When the request from the indoor units becomes more moderate, the system will eventually go to the steady state condition which is defined by the operation method above.

Note: The start up condition is different from the powerful and quick comfort setting.

Eco

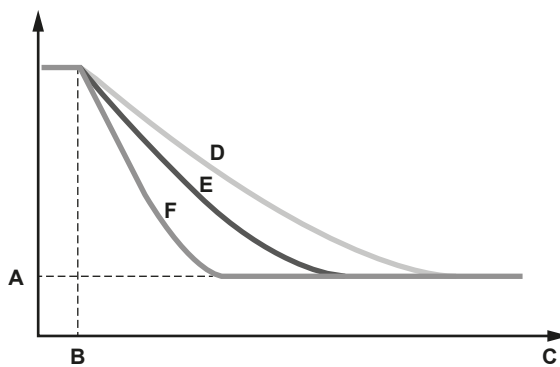
The original refrigerant temperature target, which is defined by the operation method (see above) is kept without any correction, unless for protection control.

21.2.3 Example: Automatic mode during cooling



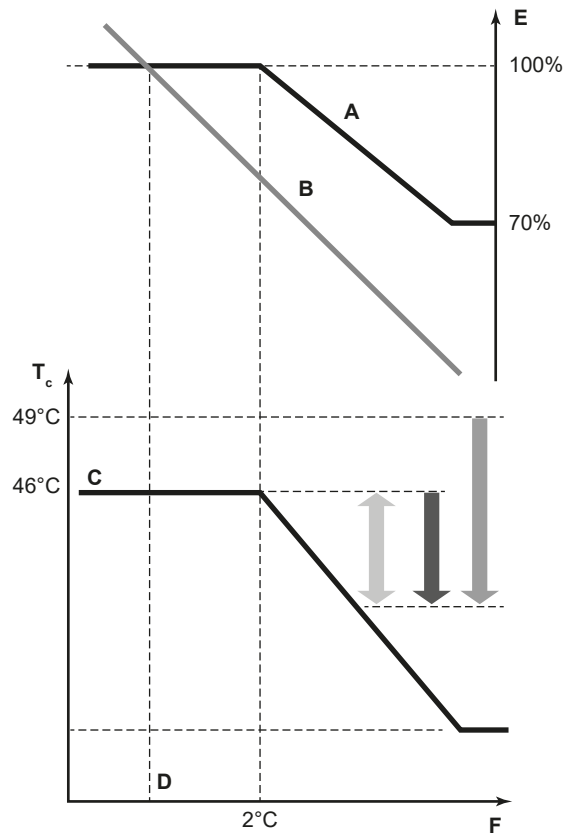
- A Actual load curve
- B Virtual load curve (initial capacity automatic mode)
- C Virtual target value (initial evaporation temperature value automatic mode)
- D Required evaporation temperature value
- E Load factor
- F Outside air temperature
- T_e Evaporating temperature
- Quick
- Powerful
- Mild

Room temperature evolution:



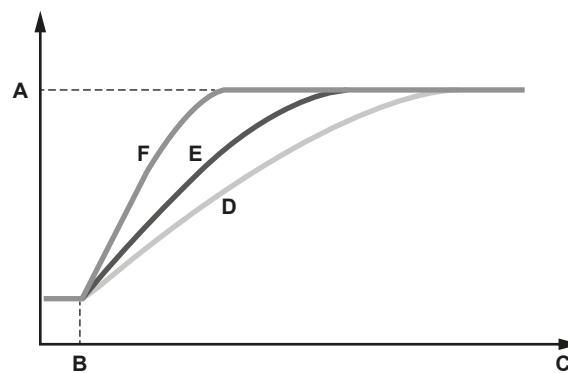
- A Indoor unit set temperature
- B Operation start
- C Operating time
- D Mild
- E Quick
- F Powerful

21.2.4 Example: Automatic mode during heating



- A** Virtual load curve (default automatic mode peak capacity)
- B** Load curve
- C** Virtual target value (initial condensation temperature value automatic mode)
- D** Design temperature
- E** Load factor
- F** Outside air temperature
- T_c** Condensing temperature
- Quick
- Powerful
- Mild

Room temperature evolution:



- A** Indoor unit set temperature
- B** Operation start
- C** Operating time
- D** Mild
- E** Quick
- F** Powerful

22 Commissioning



NOTICE

General commissioning checklist. Next to the commissioning instructions in this chapter, a general commissioning checklist is also available on the Daikin Business Portal (authentication required).

The general commissioning checklist is complementary to the instructions in this chapter and can be used as a guideline and reporting template during commissioning and hand-over to the user.

In this chapter

22.1	Precautions when commissioning.....	116
22.2	Checklist before commissioning.....	117
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22.4	About the system test run.....	118
22.5	To perform a test run (7-segment display).....	118
22.6	Correcting after abnormal completion of the test run.....	119

22.1 Precautions when commissioning



DANGER: RISK OF ELECTROCUTION



DANGER: RISK OF BURNING/SCALDING



CAUTION

Do NOT perform the test operation while working on the indoor unit(s).

When performing the test operation, NOT ONLY the outdoor unit, but the connected indoor unit will operate as well. Working on an indoor unit while performing a test operation is dangerous.



CAUTION

Do NOT insert fingers, rods or other objects into the air inlet or outlet. Do NOT remove the fan guard. When the fan is rotating at high speed, it will cause injury.



INFORMATION

During the first running period of the unit, the required power may be higher than stated on the nameplate of the unit. This phenomenon is caused by the compressor, that needs a continuous run time of 50 hours before reaching smooth operation and stable power consumption.



NOTICE

Turn ON the power 6 hours before operation in order to have power running to the crankcase heater and to protect the compressor.

During test operation, the outdoor unit and the indoor unit will start up. Make sure that the preparation of the indoor unit is finished (field piping, electrical wiring, air purge, ...). See installation manual of the indoor unit for details.

22.2 Checklist before commissioning

- 1 After the installation of the unit, check the items listed below.
- 2 Close the unit.
- 3 Power up the unit.

<input type="checkbox"/>	You have read the complete installation and operation instructions described in the installer and user reference guide .
<input type="checkbox"/>	Installation Check that the unit is properly installed, to avoid abnormal noises and vibrations when starting up the unit.
<input type="checkbox"/>	Field wiring Check that the field wiring has been carried out according to the instructions described in the chapter " 19 Electrical installation " [▶ 87], according to the wiring diagrams and according to the applicable national wiring regulation.
<input type="checkbox"/>	Power supply voltage Check the power supply voltage on the local supply panel. The voltage MUST correspond to the voltage on the nameplate of the unit.
<input type="checkbox"/>	Earth wiring Be sure that the earth wires have been connected properly and that the earth terminals are tightened.
<input type="checkbox"/>	Insulation test of the main power circuit Using a megatester for 500 V, check that the insulation resistance of 2 MΩ or more is attained by applying a voltage of 500 V DC between power terminals and earth. NEVER use the megatester for the interconnection wiring.
<input type="checkbox"/>	Fuses, circuit breakers, or protection devices Check that the fuses, circuit breakers, or the locally installed protection devices are of the size and type specified in the chapter " 19.1.6 Specifications of standard wiring components " [▶ 91]. Be sure that neither a fuse nor a protection device has been bypassed.
<input type="checkbox"/>	Internal wiring Visually check the switch box and the inside of the unit for loose connections or damaged electrical components.
<input type="checkbox"/>	Pipe size and pipe insulation Be sure that correct pipe sizes are installed and that the insulation work is properly executed.
<input type="checkbox"/>	Stop valves Be sure that the stop valves are open on both liquid and gas side.
<input type="checkbox"/>	Damaged equipment Check the inside of the unit for damaged components or squeezed pipes.
<input type="checkbox"/>	Refrigerant leak Check the inside of the unit on refrigerant leakage. If there is a refrigerant leak, try to repair the leak. If the repair is unsuccessful, call your local dealer. Do not touch any refrigerant which has leaked out from refrigerant piping connections. This may result in frostbite.
<input type="checkbox"/>	Oil leak Check the compressor for oil leakage. If there is an oil leak, try to repair the leak. If the repairing is unsuccessful, call your local dealer.
<input type="checkbox"/>	Air inlet/outlet Check that the air inlet and outlet of the unit is NOT obstructed by paper sheets, cardboard, or any other material.

<input type="checkbox"/>	Additional refrigerant charge The amount of refrigerant to be added to the unit shall be written on the included "Added refrigerant" plate and attached to the rear side of the front cover.
<input type="checkbox"/>	Requirements for R32 equipment Make sure the system meets all requirements that are described in the following chapter: "3.1 Instructions for equipment using R32 refrigerant" [▶ 15].
<input type="checkbox"/>	Field settings Make sure all field settings you want are set. See "21.1 Making field settings" [▶ 100].
<input type="checkbox"/>	Installation date and field setting Be sure to keep a record of the installation date on the sticker on the rear of the front panel according to EN60335-2-40 and keep record of the contents of the field setting(s).

22.3 Checklist during commissioning

<input type="checkbox"/>	To perform a test run .
--------------------------	--------------------------------

22.4 About the system test run



NOTICE

Make sure to carry out the test run after the first installation. Otherwise, the malfunction code **U3** will be displayed on the user interface and normal operation or individual indoor unit test run cannot be carried out.

The procedure below describes the test operation of the complete system. This operation checks and judges following items:

- Check for incorrect wiring (communication check with indoor units).
- Check of the stop valves opening.
- Judgement of piping length.
- Abnormalities on the indoor unit cannot be checked. After the test operation is finished, check the indoor unit by performing a normal operation using the user interface. Refer to the indoor unit installation manual for more details concerning the individual test run.



INFORMATION

- It may take 10 minutes to achieve a uniform refrigerant state before the compressor starts.
- During the test operation, the refrigerant running sound or the magnetic sound of a solenoid valve may become loud and the display indication may change. These are not malfunctions.

22.5 To perform a test run (7-segment display)

- 1 Make sure all field settings you want are set; see ["21.1 Making field settings"](#) [▶ 100].
- 2 Turn ON the power to the outdoor unit and the connected indoor units.

**NOTICE**

Turn ON the power 6 hours before operation in order to have power running to the crankcase heater and to protect the compressor.

- Make sure the default (idle) situation is existing; see ["21.1.4 To access mode 1 or 2"](#) [▶ 103]. Push BS2 for 5 seconds or more. The unit will start test operation.

Result: The test operation is automatically carried out, the outdoor unit display will indicate "E01" and the indication "Test operation" and "Under centralised control" will display on the user interface of indoor units.

Steps during the automatic system test run procedure:

Step	Description
E01	Control before start up (pressure equalisation)
E02	Cooling start up control
E03	Cooling stable condition
E04	Communication check
E05	Stop valve check
E06	Pipe length check
E09	Pump down operation
E10	Unit stop

**INFORMATION**

During the test operation, it is not possible to stop the unit operation from a user interface. To abort the operation, press BS3. The unit will stop after ±30 seconds.

- Check the test operation results on the outdoor unit 7-segment display.

Completion	Description
Normal completion	No indication on the 7-segment display (idle).
Abnormal completion	Indication of malfunction code on the 7-segment display. Refer to "22.6 Correcting after abnormal completion of the test run" [▶ 119] to take actions for correcting the abnormality. When the test operation is fully completed, normal operation will be possible after 5 minutes.

22.6 Correcting after abnormal completion of the test run

The test operation is only completed if there is no malfunction code displayed on the user interface or outdoor unit 7-segment display. In case of a displayed malfunction code, perform correcting actions as explained in the malfunction code table. Carry out the test operation again and confirm that the abnormality is properly corrected.

**INFORMATION**

Refer to the installation manual of the indoor unit for detailed malfunction codes related to indoor units.

23 Hand-over to the user

Once the test run is finished and the unit operates properly, make sure the following is clear for the user:

- Make sure that the user has the printed documentation and ask him/her to keep it for future reference. Inform the user that he can find the complete documentation at the URL mentioned earlier in this manual.
- Explain the user how to properly operate the system and what to do in case of problems.

24 Maintenance and service



NOTICE

Maintenance **MUST** be done by an authorised installer or service agent.

We recommend performing maintenance at least once a year. However, applicable legislation might require shorter maintenance intervals.



NOTICE

Applicable legislation on **fluorinated greenhouse gases** requires that the refrigerant charge of the unit is indicated both in weight and CO₂ equivalent.

Formula to calculate the quantity in CO₂ equivalent tonnes: GWP value of the refrigerant × total refrigerant charge [in kg] / 1000

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24.3.2	To recover refrigerant.....	123

24.1 Maintenance safety precautions



DANGER: RISK OF ELECTROCUTION



DANGER: RISK OF BURNING/SCALDING



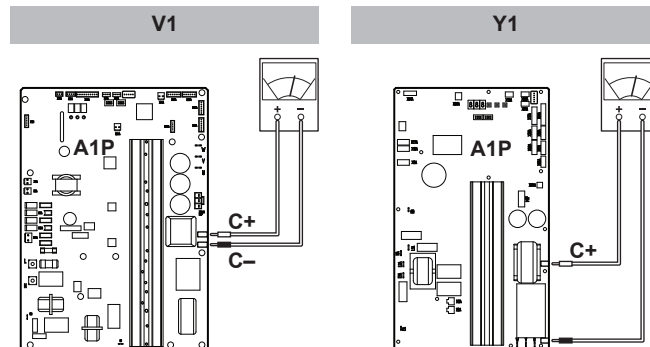
NOTICE: Risk of electrostatic discharge

Before performing any maintenance or service work, touch a metal part of the unit in order to eliminate static electricity and to protect the PCB.

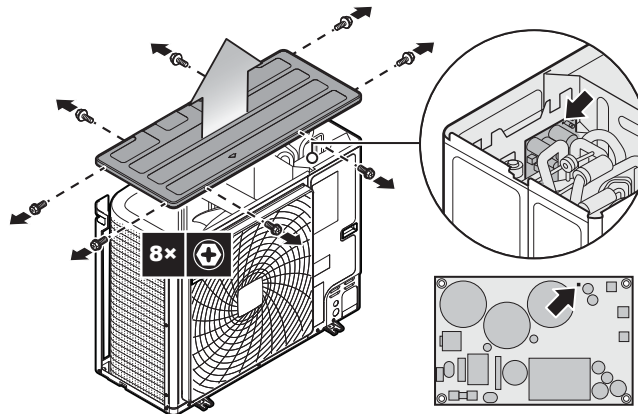
24.1.1 To prevent electrical hazards

When performing service to inverter equipment:

- 1 Do NOT perform electrical work for 10 minutes after turning off the power supply.
- 2 Measure the voltage between terminals on the terminal block for power supply with a tester and confirm that the power supply is shut off. In addition, measure points as shown in the figure, with a tester and confirm that the voltage of the capacitor in the main circuit is less than 50 V DC. If the voltage measured is still higher than 50 V DC, discharge the capacitors in a safe manner by using a dedicated capacitor discharge pen to avoid possibility of sparking.



- 3 To prevent damaging the PCB, touch a non-coated metal part to eliminate static electricity before pulling out or plugging in connectors.
- 4 The backup PCB (A3P) at the back of the switch box mounting plate may contain residual power. Before servicing, wait for at least 20 minutes until the green indicator light on the PCB turns OFF (see illustration below).



- 5 Pull out junction connector X106A (A1P) for the fan motor in the outdoor unit before starting service operation on the inverter equipment. Be careful NOT to touch the live parts. (If a fan rotates due to strong wind, it may store electricity in the capacitor or in the main circuit and cause electrical shock.)
- 6 After the service is finished, plug the junction connector back in. Otherwise the malfunction code E7 will be displayed and normal operation will NOT be performed.

For details refer to the wiring diagram labelled on the back of the service cover.

Pay attention to the fan. It is dangerous to inspect the unit while the fan is running. Make sure to turn off the main switch and to remove the fuses from the control circuit located in the outdoor unit.

24.2 Checklist for yearly maintenance of the outdoor unit

Check the following at least once a year:


- Heat exchanger

The heat exchanger of the outdoor unit can get blocked up due to dust, dirt, leaves, etc. It is recommended to clean the heat exchanger yearly. A blocked heat exchanger can lead to too low pressure or too high pressure leading to worse performance.

24.3 About service mode operation

24.3.1 To use vacuum mode

- 1 When the unit is at standstill, set the unit in [2-21]=1.

Result: When confirmed, the indoor and outdoor unit expansion valves will fully open. At that moment the 7-segment display indication= $\text{E} \square$! and the user interface of the indoor unit indicate TEST (test operation) and  (external control) and the operation will be prohibited.

- 2 Evacuate the system with a vacuum pump.
- 3 Press BS3 to stop vacuuming mode.

24.3.2 To recover refrigerant

This should be done with a refrigerant recovery unit. Follow the same procedure as for vacuuming method.



DANGER: RISK OF EXPLOSION

Pump down – Refrigerant leakage. If you want to pump down the system, and there is a leak in the refrigerant circuit:

- Do NOT use the unit's automatic pump down function, with which you can collect all refrigerant from the system into the outdoor unit. **Possible consequence:** Self-combustion and explosion of the compressor because of air going into the operating compressor.
- Use a separate recovery system so that the unit's compressor does NOT have to operate.



NOTICE

Make sure to NOT recover any oil while recovering refrigerant. **Example:** By using an oil separator.

25 Troubleshooting

In this chapter

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25.1 Overview: Troubleshooting

Before troubleshooting

Carry out a thorough visual inspection of the unit and look for obvious defects such as loose connections or defective wiring.

25.2 Precautions when troubleshooting



DANGER: RISK OF ELECTROCUTION



DANGER: RISK OF BURNING/SCALDING



WARNING

- When carrying out an inspection on the switch box of the unit, ALWAYS make sure that the unit is disconnected from the mains. Turn off the respective circuit breaker.
- When a safety device was activated, stop the unit and find out why the safety device was activated before resetting it. NEVER shunt safety devices or change their values to a value other than the factory default setting. If you are unable to find the cause of the problem, call your dealer.



WARNING

Prevent hazards due to inadvertent resetting of the thermal cut-out: power to this appliance MUST NOT be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly turned ON and OFF by the utility.

25.3 Solving problems based on error codes

In case of a displayed malfunction code, perform correcting actions as explained in the malfunction code table.

After correcting the abnormality, press BS3 to reset the malfunction code and retry operation.



INFORMATION

If a malfunction occurs, the error code is displayed on the outdoor unit's 7-segments display and on the user interface of the indoor unit.

25.3.1 Error codes: Overview

In case other error codes appear, contact your dealer.

Main code	Cause	Solution	SVEO ^(a)	SVS ^(b)
<i>RQ-11</i>	The R32 sensor of the compatible air curtain has detected a refrigerant leak ^(c)	Possible R32 leak. The system will automatically start refrigerant recovery operation to store all refrigerant into the outdoor unit. When refrigerant recovery operation is finished, the system unit goes in locked status. Service is needed to repair the leak and activate the system. Refer to the service manual for more information.	✓	✓
<i>RQ/CH</i>	Safety system error (leak detection) ^(c)	An error related to the safety system occurred. Refer to the service manual for more information.	✓	
<i>CH-01</i>	R32 sensor malfunction/disconnection (indoor) ^(c)	Check connection on PCB or actuator. The system will continue operation, but the compatible air curtain in scope will stop operating. Refer to the service manual for more information.		✓
<i>CH-02</i>	R32 sensor lifetime exceeded (indoor) ^(c)	One of the sensors is at the end of lifetime and must be replaced. Refer to the service manual for more information.		
<i>CH-05</i>	R32 sensor 6 months before end of lifetime (indoor) ^(c)	One of the R32 sensors is close to the end of lifetime and will have to be replaced soon.		
<i>CH-10</i>	Waiting for R32 sensor replacement confirmation (indoor) ^(c)	Waiting for confirmation that the R32 sensor has been replaced in the compatible air curtain unit. Refer to the service manual for more information.		
<i>E3</i>	<ul style="list-style-type: none"> ▪ The stop valve of an outdoor unit is left closed. ▪ Refrigerant overcharge 	<ul style="list-style-type: none"> ▪ Open the stop valve on both the gas and liquid side. ▪ Recalculate the required amount of refrigerant from the piping length and correct the refrigerant charge level by recovering any excessive refrigerant with a refrigerant recovery machine. 	✓	
<i>E4</i>	<ul style="list-style-type: none"> ▪ The stop valve of an outdoor unit is left closed. ▪ Insufficient refrigerant 	<ul style="list-style-type: none"> ▪ Open the stop valve on both the gas and liquid side. ▪ Check if the additional refrigerant charge has been finished correctly. Recalculate the required amount of refrigerant from the piping length and add an adequate amount of refrigerant. 	✓	
<i>E9</i>	Electronic expansion valve malfunction (Y1E) - A1P (X21A) / (Y3E) - A1P (X23A)	Check connection on PCB or actuator.	✓	

Main code	Cause	Solution	SVEO ^(a)	SVS ^(b)
F3	<ul style="list-style-type: none"> The stop valve of an outdoor unit is left closed. Insufficient refrigerant 	<ul style="list-style-type: none"> Open the stop valve on both the gas and liquid side. Check if the additional refrigerant charge has been finished correctly. Recalculate the required amount of refrigerant from the piping length and add an adequate amount of refrigerant. 	✓	
F6	Refrigerant overcharge detection	Recalculate the required amount of refrigerant from the piping length and correct the refrigerant charge level by recovering any excessive refrigerant with a refrigerant recovery machine.	✓	
H9	Ambient temperature sensor malfunction (R1T) - A1P (X18A)	Check connection on PCB or actuator.	✓	
J3	Discharge temperature sensor malfunction (R21T): open circuit / short circuit - A1P (X19A)	Check connection on PCB or actuator.	✓	
J5	Suction temperature sensor malfunction (R3T) - A1P (X30A) (suction) / (R5T) - A1P (X30A) (subcool)	Check connection on PCB or actuator.	✓	
J6	Liquid temperature sensor (coil) malfunction (R4T) - A1P (X30A)	Check connection on PCB or actuator.	✓	
J7	Liquid temperature sensor (after subcool HE) malfunction (R7T) - A1P (X30A)	Check connection on PCB or actuator.	✓	
J9	Gas temperature sensor (after subcool HE) malfunction (R6T) - A1P (X30A) (superheat)	Check connection on PCB or actuator.	✓	
JR	High pressure sensor malfunction (S1NPH): open circuit / short circuit - A1P (X32A)	Check connection on PCB or actuator.	✓	
JL	Low pressure sensor malfunction (S1NPL): open circuit / short circuit - A1P (X31A)	Check connection on PCB or actuator.	✓	
LC	Transmission outdoor unit - inverter: INV1 / FAN1 transmission trouble	Check connection.	✓	
P1	Insufficient supply voltage	Check if power supply is within range.		
U2	INV voltage power shortage	Check if the supply voltage is supplied properly.	✓	
U3	Malfunction code: System test run not yet executed (system operation not possible)	Execute system test run.		
U4	Faulty wiring indoor/outdoor	Check if the power wiring for the outdoor unit is connected correctly.	✓	

Main code	Cause	Solution	SVEO ^(a)	SVS ^(b)
U9	<ul style="list-style-type: none"> ▪ System mismatch. Wrong type of indoor unit combined (R410A, R407C, RA, etc) ▪ Indoor unit malfunction 	Check if other indoor unit has malfunction and confirm indoor unit is allowed.	✓	
UR-03	Connection malfunction over indoor units or type mismatch	Check the type of indoor unit that is currently connected. Make sure that a correct indoor unit (only one EKEA or one compatible air curtain) is connected. If an incorrect type of indoor unit is connected, replace it with the correct one. After the correct indoor unit is connected long-press BS3 to complete the identification of indoor unit.	✓	
UH	Auto address malfunction (inconsistency)	Make sure there is no interruption in F1 - F2 transmission line between the indoor unit and outdoor unit. Make sure there is no power interruption or malfunctioning of the indoor unit PCB. Check if the power supply of the outdoor unit is compliant with the regulations.	✓	
UF	<ul style="list-style-type: none"> ▪ The stop valve of an outdoor unit is left closed. ▪ The piping and wiring of the specified indoor unit are not connected correctly to the outdoor unit. 	<ul style="list-style-type: none"> ▪ Open the stop valve on both the gas and liquid side. ▪ Confirm that the piping and wiring of the specified indoor unit are connected correctly to the outdoor unit. 	✓	
UJ-37	AHU supply airflow rate below the legal limit ^(d)	Make sure the T5T6 digital input is set correctly, refer to EKEA installation and operation manual.	✓	

^(a) The SVEO terminal provides an electrical contact that closes in case the indicated error occurs.


^(b) The SVS terminal provides an electrical contact that closes in case the indicated error occurs.

^(c) The error code is only shown on the user interface of the compatible air curtain where the error occurs.

^(d) In case the AHU supply airflow rate is above the legal limit for 5 minutes continuously, this error is automatically solved.

25.4 Refrigerant leak detection system

Normal operation

During normal operation, the alarm only and supervisor remote controller have no functionality. The screen of the remote controller in alarm only and supervisor mode will be off. Operation of the remote controller can be checked by pushing the  button to open the installer menu.

Note: During start-up of the system, the mode of the remote control can be verified from the screen.

Leak detection operation

If the R32 sensor in the air curtain detects a refrigerant leak, the user will be warned by both audible and visible signals of the remote controller of the leaking indoor unit (and the supervisor remote controller, if applicable). At the same time the outdoor unit will start refrigerant recovery operation in order to reduce the amount of refrigerant in the indoor system.

After refrigerant recovery operation, an error code is displayed and the unit is in locked state. Feedback of the remote controller after leak detection operation will depend on its mode.

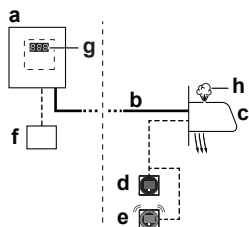
Service is needed to repair the leak and activate the system. Refer to the service manual for more information.



WARNING

The unit is equipped with a refrigerant leak detection system for safety.

To be effective, the unit **MUST** be electrically powered at all times after installation, except for maintenance.



- a Heat pump outdoor unit
- b Refrigerant piping
- c Compatible air curtain
- d Remote controller in normal mode
- e Remote controller in alarm only mode
- f Centralised controller (optional)
- g Outdoor unit error code on 7-segment display
- h Refrigerant leak

Note: It is possible to stop the leak detection alarm from the remote controller and from the app. To stop the alarm from the remote controller, press **+** for 3 seconds.

Note: Leak detection will trigger SVS output. For more information, see "[19.3 To connect the external outputs](#)" [[▶ 94](#)].

Note: An optional output, if available on a compatible air curtain, can be used for an external device. This output will trigger in case a leak is detected. For more information about this output, refer to the installation manual of the compatible air curtain unit.

Note: Some centralised controllers can also be used as supervisor remote controller. For further details on installation, please refer to the installation manual of the centralised controllers.



NOTICE

The R32 refrigerant leakage sensor is a semiconductor detector which may incorrectly detect substances other than R32 refrigerant. Avoid using chemical substances (e.g. organic solvents, hair spray, paint) in high concentrations, in the close proximity of the indoor unit because this may cause misdetection by the R32 refrigerant leakage sensor.

26 Disposal

**NOTICE**

Do NOT try to dismantle the system yourself: dismantling of the system, treatment of the refrigerant, oil and other parts **MUST** comply with applicable legislation. Units **MUST** be treated at a specialised treatment facility for reuse, recycling and recovery.

27 Technical data

A **subset** of the latest technical data is available on the regional Daikin website (publicly accessible). The **full set** of the latest technical data is available on the Daikin Business Portal (authentication required).

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27.1 Service space: Outdoor unit

Suction side	In the illustrations below, the service space at the suction side is based on 35°C DB and cooling operation. Foresee more space in the following cases: <ul style="list-style-type: none"> ▪ When the suction side temperature regularly exceeds this temperature. ▪ When the heat load of the outdoor units is expected to regularly exceed the maximum operating capacity.
Discharge side	Take refrigerant piping work into account when positioning the units. If your layout does not match with any of the layouts below, contact your dealer.

Single unit (□) | Single row of units (◻◻◻)

	A~E	H _B H _D H _U	[mm]							
			a	b	c	d	e	e _B	e _D	
	B	—		≥100						
	A, B, C	—		≥100 ⁽¹⁾	≥100	≥100				
	B, E	—			≥100			≥1000		≤500
	A, B, C, E	—		≥150 ⁽¹⁾	≥150	≥150		≥1000		≤500
	D	—					≥500			
	D, E	—					≥500	≥1000	≤500	
	B, D	H _D >H _U			≥100		≥500			
		H _D ≤H _U			≥100		≥500			
	B, D, E	H _D >H _U	H _B ≤½H _U	≥250		≥750	≥1000	≤500		
			½H _U <H _B ≤H _U	≥250		≥1000	≥1000	≤500		
H _B >H _U		⊘								
H _D ≤H _U		H _B ≤½H _U		≥100		≥1000	≥1000		≤500	
		½H _U <H _B ≤H _U		≥200		≥1000	≥1000		≤500	
	H _D >H _U	⊘								
	A, B, C	—	≥200 ⁽¹⁾	≥300	≥1000					
	A, B, C, E	—	≥200 ⁽¹⁾	≥300	≥1000		≥1000		≤500	
	D	—				≥1000				
	D, E	—				≥1000	≥1000	≤500		
	B, D	H _D >H _U			≥300		≥1000			
			H _D ≤H _U		≥250		≥1500			
			½H _U <H _D ≤H _U		≥300		≥1500			
	B, D, E	H _D >H _U	H _B ≤½H _U	≥300		≥1000	≥1000	≤500		
			½H _U <H _B ≤H _U	≥300		≥1250	≥1000	≤500		
		H _B >H _U	⊘							
H _D ≤H _U		H _B ≤½H _U		≥250		≥1500	≥1000		≤500	
		½H _U <H _D ≤H _U		≥300		≥1500	≥1000		≤500	
	H _D >H _U	⊘								

⁽¹⁾ For better serviceability, use a side by side distance ≥250 mm.

A,B,C,D Obstacles (walls/baffle plates)

E Obstacle (roof)

a,b,c,d,e Minimum service space between the unit and obstacles A, B, C, D and E

e_B Maximum distance between the unit and the edge of obstacle E, in the direction of obstacle B

e_D Maximum distance between the unit and the edge of obstacle E, in the direction of obstacle D

H_U Height of the unit

H_B,H_D Height of obstacles B and D

1 Seal the bottom of the installation frame to prevent discharged air from flowing back to the suction side through the bottom of the unit.

2 Maximum two units can be installed.

⊘ Not allowed

Multiple rows of units

H_B H_U	b [mm]
$H_B \leq \frac{1}{2}H_U$	$b \geq 250$
$\frac{1}{2}H_U < H_B \leq H_U$	$b \geq 300$
$H_B > H_U$	

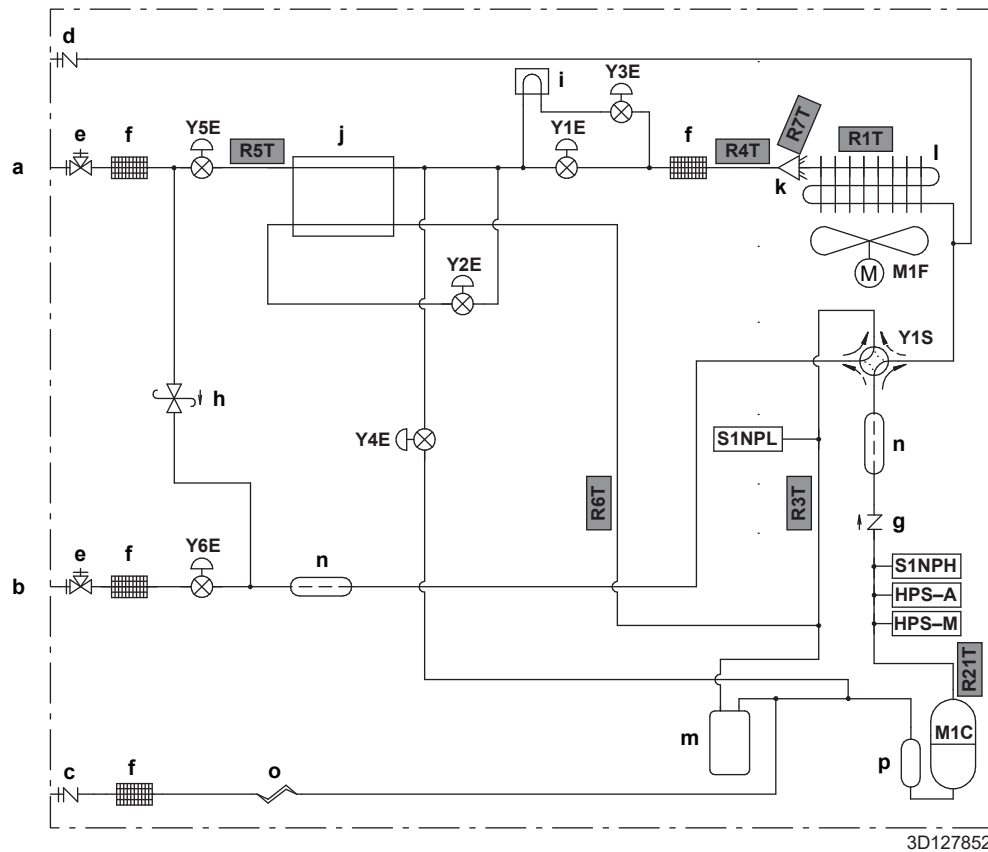
(1) For better serviceability, use a side by side distance ≥ 250 mm.

Stacked units (max. 2 levels)

(1) For better serviceability, use a side by side distance ≥ 250 mm.

- A1=>A2** (A1) If there is danger of drainage dripping and freezing between the upper and lower units...
(A2) Then install a **roof** between the upper and lower units. Install the upper unit high enough above the lower unit to prevent ice buildup at the upper unit's bottom plate.
- B1=>B2** (B1) If there is no danger of drainage dripping and freezing between the upper and lower units...
(B2) Then it is not required to install a roof, but **seal the gap** between the upper and lower units to prevent discharged air from flowing back to the suction side through the bottom of the unit.

27.2 Piping diagram: Outdoor unit


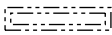
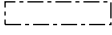
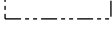
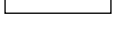


- | | | | |
|--------------|--|---------------------|-----------------------------|
| a | Liquid | Thermistors: | |
| b | Gas | R1T | Thermistor (ambient) |
| c | Charge port | R3T | Thermistor (suction) |
| d | Service port | R4T | Thermistor (liquid) |
| e | Stop valve | R5T | Thermistor (subcool) |
| f | Refrigerant filter | R6T | Thermistor (superheat) |
| g | One-way valve | R7T | Thermistor (heat exchanger) |
| h | Pressure relief valve | R10T | Thermistor (fin) |
| i | PCB cooling | R21T | Thermistor (discharge) |
| j | Double tube heat exchanger | | |
| k | Distributor | | |
| l | Heat exchanger | | |
| m | Accumulator | | |
| n | Muffler | | |
| o | Capillary tube | | |
| p | Compressor accumulator | | |
| M1C | Compressor | | |
| M1F | Fan motor | | |
| HPS-A | High pressure switch – automatic reset | | |
| HPS-M | High pressure switch – manual reset | | |
| S1NPL | Low pressure sensor | | |
| S1NPH | High pressure sensor | | |
| Y1E | Electronic expansion valve (main – EVM1) | | |
| Y2E | Electronic expansion valve (EVT) | | |
| Y3E | Electronic expansion valve (main – EVM2) | | |
| Y4E | Electronic expansion valve (EVL) | | |
| Y5E | Electronic expansion valve (EVSL) | | |
| Y6E | Electronic expansion valve (EVSG) | | |
| Y1S | 4-way valve | | |
- Refrigerant flow:**
- Cooling
 - ⇄ Heating

27.3 Wiring diagram: Outdoor unit

The wiring diagram is delivered with the unit, located at the inside of the service cover.

Symbols:

X1M	Main terminal
-----	Earth wiring
<u>15</u>	Wire number 15
-----	Field wire
	Field cable
→ **/12.2	Connection ** continues on page 12 column 2
①	Several wiring possibilities
	Option
	Not mounted in switch box
	Wiring depending on model
	PCB

Legend for wiring diagram (single phase models V1):

A1P	Printed circuit board (main)
A2P	Printed circuit board (sub)
A3P	Printed circuit board (back-up)
A4P	Printed circuit board (cool/heat selector)
BS* (A1P)	Push buttons (mode, set, return, test, reset)
DS* (A1P)	DIP switch
E1H	Bottom plate heater (option)
E1HC	Crank case heater
F1U (A1P)	Fuse (M 56 A / 250 V)
F1U (A2P)	Fuse (T 3.15 A / 250 V)
F1U	Fuse (T 1.0 A / 250 V)
F2U (A1P)	Fuse (T 6.3 A / 250 V)
F3U (A1P)	Fuse (T 6.3 A / 250 V)
F6U (A1P)	Fuse (T 5.0 A / 250 V)
F101U (A3P)	Fuse (T 2.0 A / 250 V)
HAP (A1P)	Running LED (service monitor green)
K*M (A1P)	Contactors on PCB
K*R (A*P)	Relay on PCB
M1C	Motor (compressor)
M1F	Motor (fan)
PS (A*P)	Switching power supply

Q1	Overload switch
Q1DI	Earth leakage circuit breaker (field supply)
R1T	Thermistor (ambient)
R3T	Thermistor (suction)
R4T	Thermistor (liquid)
R5T	Thermistor (subcool)
R6T	Thermistor (superheat)
R7T	Thermistor (heat exchanger)
R10T	Thermistor (fin)
R21T	Thermistor (discharge)
R*T	PTC thermistor
S1NPH	High pressure sensor
S1NPL	Low pressure sensor
S1PH	High pressure switch
S1S	Air control switch (option)
S2S	Cool/heat selector switch (option)
SEG* (A1P)	7-segment display
SFB	Mechanical ventilation error input (field supply)
V1R, V2R (A1P)	IGBT power module
V3R (A1P)	Diode module
X*A	PCB connector
X*M	Terminal strip
X*Y	Connector
Y1E	Electronic expansion valve (main – EVM1)
Y2E	Electronic expansion valve (EVT)
Y3E	Electronic expansion valve (main – EVM2)
Y4E	Electronic expansion valve (EVL)
Y5E	Electronic expansion valve (EVSL)
Y6E	Electronic expansion valve (EVSG)
Y1S	Solenoid valve (4-way valve)
Y3S	Error operation output (SVEO) (field supply)
Y4S	Leak sensor output (SVS) (field supply)
Z*C	Noise filter (ferrite core)
Z*F (A*P)	Noise filter

Legend for wiring diagram (three phase models Y1):

A1P	Printed circuit board (main)
A2P	Printed circuit board (sub)
A3P	Printed circuit board (back-up)

A4P	Printed circuit board (cool/heat selector)
A5P	Printed circuit board (noise filter)
BS* (A1P)	Push buttons (mode, set, return, test, reset)
C* (A1P)	Capacitors
DS* (A1P)	DIP switch
E1H	Bottom plate heater (option)
E1HC	Crank case heater
F1U (A1P)	Fuse (T 6.3 A / 250 V)
F1U (A2P)	Fuse (T 3.15 A / 250 V)
F1U	Fuse (T 1.0 A / 250 V)
F6U (A1P)	Fuse (T 6.3 A / 250 V)
F7U (A1P)	Fuse (T 5.0 A / 250 V)
F101U (A3P)	Fuse (T 2.0 A / 250 V)
HAP (A1P)	Running LED (service monitor green)
K*M (A1P)	Contactors on PCB
K*R (A*P)	Relay on PCB
L1R (A*P)	Reactor
M1C	Motor (compressor)
M1F	Motor (fan)
PS (A*P)	Switching power supply
Q1	Overload switch
Q1DI	Earth leakage circuit breaker (field supply)
R* (A*P)	Resistor
R1T	Thermistor (ambient)
R3T	Thermistor (suction)
R4T	Thermistor (liquid)
R5T	Thermistor (subcool)
R6T	Thermistor (superheat)
R7T	Thermistor (heat exchanger)
R10T	Thermistor (fin)
R21T	Thermistor (discharge)
R*T	PTC thermistor
S1NPH	High pressure sensor
S1NPL	Low pressure sensor
S1PH	High pressure switch
S1S	Air control switch (option)
S2S	Cool/heat selector switch (option)
SEG* (A1P)	7-segment display

SFB	Mechanical ventilation error input (field supply)
V*D	Diode module
V1R, V2R (A1P)	IGBT power module
V3R (A1P)	Diode module
X*A	PCB connector
X*M	Terminal strip
X*Y	Connector
Y1E	Electronic expansion valve (main – EVM1)
Y2E	Electronic expansion valve (EVT)
Y3E	Electronic expansion valve (main – EVM2)
Y4E	Electronic expansion valve (EVL)
Y5E	Electronic expansion valve (EVSL)
Y6E	Electronic expansion valve (EVSG)
Y1S	Solenoid valve (4-way valve)
Y3S	Error operation output (SVEO) (field supply)
Y4S	Leak sensor output (SVS) (field supply)
Z*C	Noise filter (ferrite core)
Z*F (A*P)	Noise filter

28 Glossary

Dealer

Sales distributor for the product.

Authorised installer

Technical skilled person who is qualified to install the product.

User

Person who is owner of the product and/or operates the product.

Applicable legislation

All international, European, national and local directives, laws, regulations and/or codes that are relevant and applicable for a certain product or domain.

Service company

Qualified company which can perform or coordinate the required service to the product.

Installation manual

Instruction manual specified for a certain product or application, explaining how to install, configure and maintain it.

Operation manual

Instruction manual specified for a certain product or application, explaining how to operate it.

Maintenance instructions

Instruction manual specified for a certain product or application, which explains (if relevant) how to install, configure, operate and/or maintain the product or application.

Accessories

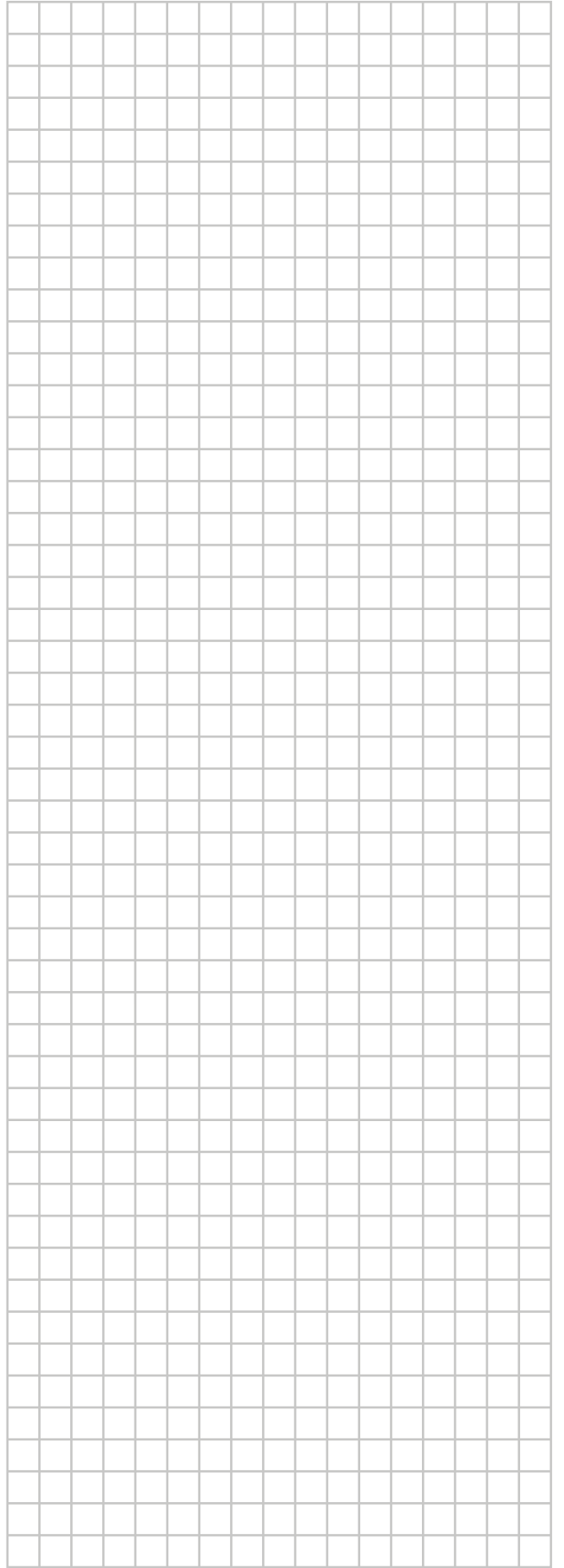
Labels, manuals, information sheets and equipment that are delivered with the product and that need to be installed according to the instructions in the accompanying documentation.

Optional equipment

Equipment made or approved by Daikin that can be combined with the product according to the instructions in the accompanying documentation.

Field supply

Equipment NOT made by Daikin that can be combined with the product according to the instructions in the accompanying documentation.



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